



# **ARIZONA**

## **HEALTH CARE COST CONTAINMENT SYSTEM**

### **EVV Aggregator**

**EVV Vendor Training  
September 11, 2025**

# AHCCCS EVV Aggregator Agenda

- Brief Overview
- Registration
- Development Information
- How to receive support
- Questions



## AHCCCS EVV Aggregator

- AHCCCS is transitioning to managing the EVV Aggregator October 2025.
- Goal: Limit disruption to existing data submitters by mirroring the existing formats and processes as much as possible.
- Required changes: API endpoint location and parameters
- Training is for EVV Vendors sending data to the Aggregator. A separate training for the user interface will be given to providers in the future.
- For up-to-date information go to the AHCCCS EVV website:  
<https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/>

# EVV Aggregator – EVV Vendor Registration

**Step 0: Provide your technical contact information** Using the AHCCCS Solution Center (<https://servicenow.azahcccs.gov/gsp>) IT Issue page provide your organization name, technical contact name, technical contact email address.

- There is a known defect when submitting a ticket. A login screen appears, do not be concerned. You should receive an email with the ticket number. As long as you receive an email with the ticket number the team is moving to Step 1.
- Organizations may have multiple contacts register with AHCCCS, but only ONE technical contact should register for the API subscription key.

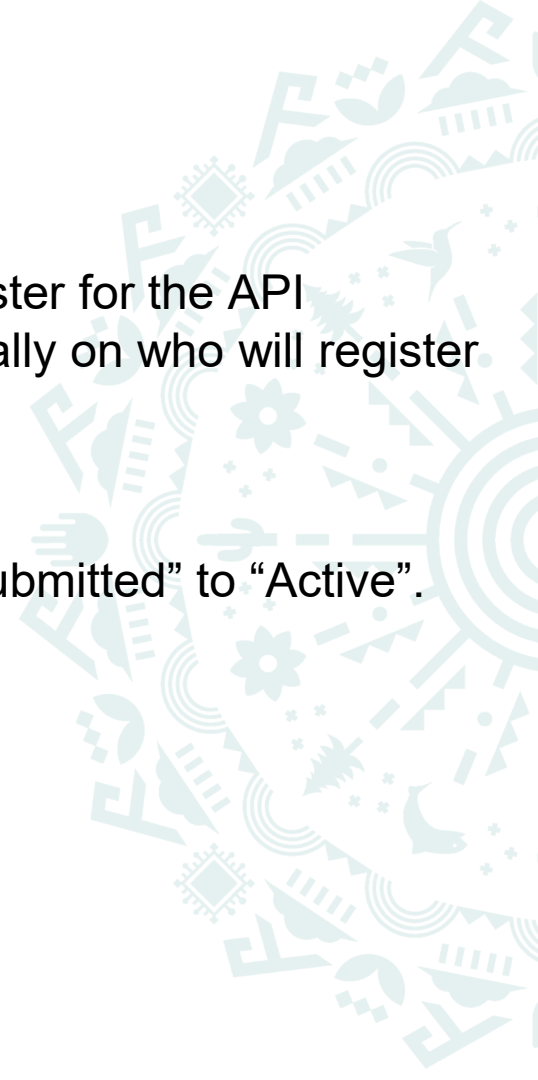
**Step 1: Register with AHCCCS.** AHCCCS will set-up the technical contact and send an invitation to their email address. The technical contact should follow the instructions to register with AHCCCS.

- This may take a day or two for the AHCCCS team to onboard your organization and create the email.

# EVV Aggregator – EVV Vendor Registration

## **Step 2:** Register for the APIs in the AHCCCS API Portal

- Login to <https://si-portal.azahcccs.gov>
- Only ONE technical contact per organization should register for the API subscription key. Organizations should coordinate internally on who will register for the API. This is typically the person responsible for development/administration of the API.
- Subscribe to both the TEST and PROD APIs.
- It may take up to a day for the API request to go from “Submitted” to “Active”. Each registration is evaluated individually.

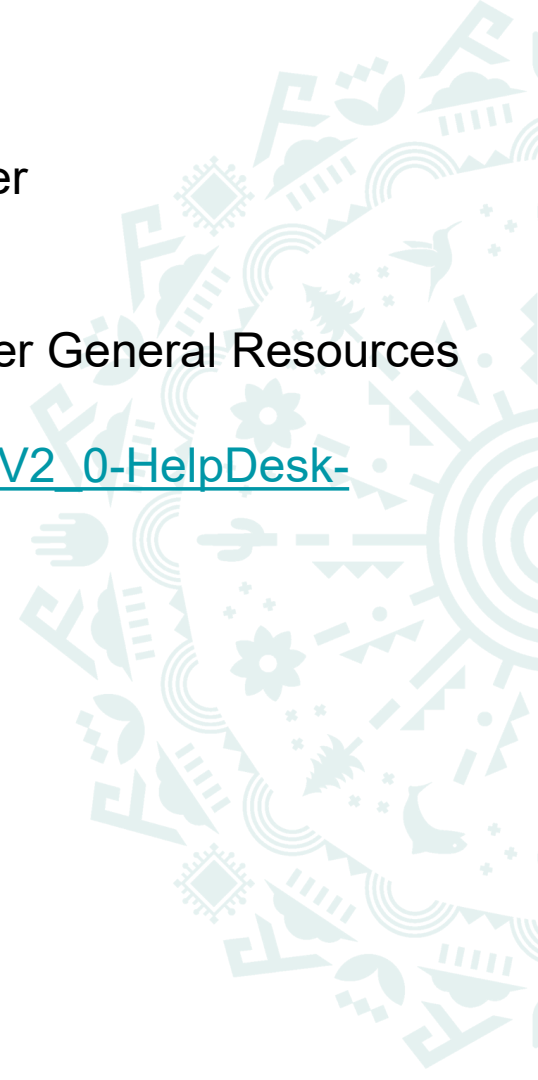


## EVV Aggregator – EVV Vendor Development

- AHCCCS API Portal contains information on the endpoints <https://si-portal.azahcccs.gov/>
- The URL will need to be updated for the AHCCCS API endpoint.
- The subscription key needs to be passed in the URL or as a header variable.
- An “account” header property needs to be passed for us to categorize interactions.
- Approximately every 20 minutes the backend process runs so a status can be requested for the submission.
- Please test your API connections
- A short development instruction document will be sent after this presentation.

## EVV Aggregator – I need help!

- Please submit any issues to the AHCCCS Solution Center (<https://servicenow.azahcccs.gov/gsp>) IT Issue page.
- Instructions are located on the AHCCCS EVV page <https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/> under General Resources and Frequently Asked Questions:  
[https://www.azahcccs.gov/AHCCCS/Downloads/EVV/EVV2\\_0-HelpDesk-CreatingAServiceNowTicket.pdf](https://www.azahcccs.gov/AHCCCS/Downloads/EVV/EVV2_0-HelpDesk-CreatingAServiceNowTicket.pdf)



# Questions?

