



# **ARIZONA**

## **HEALTH CARE COST CONTAINMENT SYSTEM**

### **Live In Caregiver ALT EVV Specification Updates**

July 2025

# Housekeeping

- Everyone will be muted when joining.
- You can ask questions using the Q&A button.
- You will also be able to upvote or thumbs up 👍 questions that have been asked to help prioritize questions to be answered.



# Agenda

- Introductions
- Background
- Policy and Business Requirements
- Technical Specifications Review
- Q&A
- Other Compliance Reminders

This webinar will not cover the EVV 2.0 transition beginning on 10/01/25

# Background

- Family members are a large part of the caregiver workforce
  - Prioritization of workforce planning necessitates data collection
- New federal authority and state law regarding the allowance of parents to provide paid care to minor children
  - Reporting requirements
- References
  - [AHCCCS 1115 Waiver](#)
  - [HB 2945](#)



# Policy/Business Requirements

- Provider agencies are required to identify direct care workers who are live-in caregivers no later than September 30, 2025.
  - Vendors have completed development work
  - Users have input the data
  - Vendor is transmitting the data to Sandata
- Relationship must be updated in the system within 30 days of hire
- Correct DCW SSN must be provided for every visit
- References
  - [Business Requirements for Alternate EVV Data Collection Components](#)
  - AHCCCS Medical Policy Manual, 1240-A

# Technical Requirements

- If a client and employee live-in relationship exists, then the Cross Reference (XRef) segment is required
  - The segment must be sent initially and updated anytime there is a change
- The XRef must be sent through its own endpoint AFTER the associated Client and Employee endpoints have been received successfully
- Reference
  - [Alternate Data Collection Systems Interface Technical Specifications](#)

# 1 EVV Vendor Interface Transmission Guidelines

<b>File Format</b>	JSON
<b>File Delimiter</b>	not applicable
<b>Headers</b>	not applicable
<b>File Extension</b>	not applicable
<b>File Encryption</b>	Delivery to occur over secure HTTPS connection
<b>Control File</b>	not applicable
<b>RESTful API Endpoint(s)</b>	Client: UAT: <a href="https://uat-api.sandata.com/interfaces/intake/clients/rest/api/v1.1">https://uat-api.sandata.com/interfaces/intake/clients/rest/api/v1.1</a> Employee: UAT: <a href="https://uat-api.sandata.com/interfaces/intake/employees/rest/api/v1.1">https://uat-api.sandata.com/interfaces/intake/employees/rest/api/v1.1</a> Visit UAT: <a href="https://uat-api.sandata.com/interfaces/intake/visits/rest/api/v1.1">https://uat-api.sandata.com/interfaces/intake/visits/rest/api/v1.1</a> XREF UAT: <a href="https://uat-api.sandata.com/interfaces/intake/xref/rest/api/v1.0">https://uat-api.sandata.com/interfaces/intake/xref/rest/api/v1.0</a> Client: Prod: <a href="https://api.sandata.com/interfaces/intake/clients/rest/api/v1.1">https://api.sandata.com/interfaces/intake/clients/rest/api/v1.1</a> Employee: Prod: <a href="https://api.sandata.com/interfaces/intake/employees/rest/api/v1.1">https://api.sandata.com/interfaces/intake/employees/rest/api/v1.1</a> Visit: Prod: <a href="https://api.sandata.com/interfaces/intake/visits/rest/api/v1.1">https://api.sandata.com/interfaces/intake/visits/rest/api/v1.1</a> XREF Prod: <a href="https://api.sandata.com/interfaces/intake/xref/rest/api/v1.0">https://api.sandata.com/interfaces/intake/xref/rest/api/v1.0</a>
<b>Payload Compression</b>	No compression of data during delivery
<b>Delivery Mechanism</b>	Via RESTful API call
<b>Delivery Frequency</b>	No less frequent than daily (at time decided by each vendor supplying the EVV data). Can be multiple times per day at the vendor's discretion.

Index	Element	Description	Max Length	Type	Required?	Expected Value
<b>8.4 XREF Data Endpoint</b>						
This endpoint receives the cross-reference information which allows for live-in functionality. Each client with an approved live-in employee needs a record for the combination of client and employee as well as each payer/program/service impacted.						
The Cross Reference (XRef) allows the agency to associate clients with the employees who provide the service.						
1	ClientIDQualifier	Value being sent to unique identify the client. Values: ClientID, ClientSSN; ClientOtherID, ClientCustomID, ClientMedicaidID. This should be the same as the value used by the Payer.	20	String	Conditional	"ClientCustomID"
2	ClientID	Identifier used in the client element.	10	String	Yes	Format: A#####  (9-digit ID) Starting w/UpperCase "A" followed by 8 digits (0-9)
3	EmployeeQualifier	Value sent to uniquely identify the employee. Values: EmployeeSSN, EmployeeRegID, EmployeeCustomID.	20	String	Yes	"EmployeeSSN"
4	EmployeeIdentifier	Employee identifier identified by EmployeeQualifier. If employee information is received from the payer, this information will be used to link the received third-party EVV information with the payer information provided and should be	64	String	Yes	Full SSN -  Format: #####



		the order specifically listed in the appendix.				
14	Liveln	Does the direct care worker live with the individual receiving the service.	5	Boolean	No	Yes   No

Index	Element	Description	Max Length	Type	Required?	Expected Value
15	Relationship	Used to classify the family member relationship to the client.	64	String	No	Spouse Adult children/Stepchildren Son-in-law / Daughter-in-law Grandchildren Siblings/Step siblings Parents/Adoptive Parents/Legal Guardians Stepparents Grandparents Mother-in-law/Father-in-law Brother-in-law/Sister-in-law Other



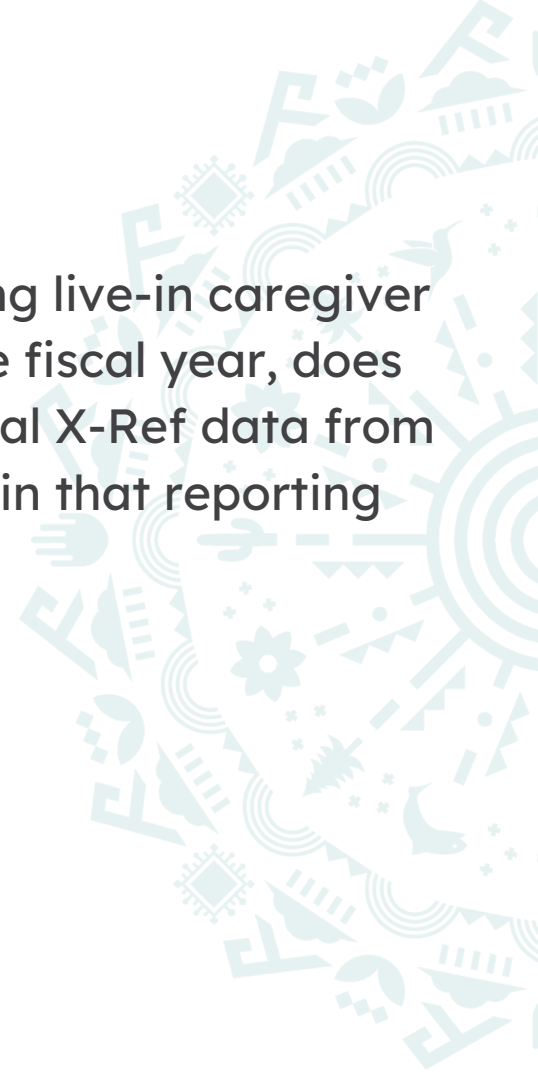
# Q & A

# Starter Questions: Policy

- “If our Organization does not Employ Live-in Caregivers will we still be required to send the Xref data endpoint with all elements referred to on page 26 of specs set to Null?”
- “How will the system distinguish between live-in caregivers and guardians providing services to minors?”
- “Right now billing codes reflect the type of live in provider vs non live in, then by family vs non family. I have live in family caregivers that are not PPCG, but are a live in provider for a minor child. How will date only checking live in family vs non-family provide data regarding PPCG usage?”
- “On page 26 indexes 5 and 6, it asks us to define the start date of the relationship. Can you please be more specific about that? Is it the first shift or something else?”

# Starter Questions: Policy

- “When it’s stated that vendors must begin submitting live-in caregiver data to Sandata during the first quarter of the state fiscal year, does this imply that we are required to submit all historical X-Ref data from July 1 onward, or only the data that is relevant within that reporting period?”



# Starter Questions: Technical

- "What is the expected structure for X-Ref data submissions? Should each X-Ref record represent a unique combination of Client, Staff, and Service (Procedure Code)?"
- "Can X-Ref records be submitted independently of visit data, or must they be transmitted prior to any visit data involving the associated client-staff pair?"
- "Given that the XREF Data Endpoint is presented as a completely separate section within the specifications, I would like to confirm whether this implies that it should be submitted as a separate file, in addition to the member, caregiver, and visit files. Please note that this would be completely unlike any other Sandata interface, and therefore would require a heavy lift to meet the requirement."
- "The addendum does not mention a status-checking endpoint for X-Ref submissions. Is there an available mechanism to query the status or acknowledgment of X-Ref transactions after submission, similar to client/visit data?"

# Aggregator Reports

- These reports are currently available in the Sandata Aggregator
  - Relationship
    - Client to Employee
    - Employee to Client
  - Daily/Weekly Hours Worked



# Other Compliance Reminders

- Timely submission of data
  - Preferred no less than weekly
- The entire lifecycle of visit must be provided.
  - Manual or adjusted data elements
  - Updates each time a visit is edited
  - Visit maintenance and exception documentation
  - Includes reconciliation of schedules without a visit
- Use of the “rescheduling” Indicator
- Reference
  - [Visit Maintenance and Audit Documentation FAQ](#)





# Thank you!