

Need A Job? Let AHCCCS Help!

Employment services are available in different ways, including:

- Through your AHCCCS health plan,
- From Rehabilitation Services Administration/Vocational Rehabilitation (RSA/VR), and
- From Community Resources.

Employment services are available for Medicaid-eligible individuals, of all ages, receiving Behavioral Health or Division of Developmental Disabilities (DDD) services. These are services that can help members prepare for employment or maintain employment. Reach out to your behavioral health or DDD provider to learn more.



Rehabilitations Services Administration/Vocational Rehabilitation (RSA/VR) is the state employment program that provides a variety of services to persons aged 14+ with disabilities with the ultimate goal to prepare for, enter into, or retain employment. To be eligible for RSA/VR, an individual must:

- Have a documented disability,
- Have a disability-related barrier that prevents getting and keeping a job, and
- Require VR services & be able to benefit from VR services

Learn more on the Department of Economic Security [Arizona Rehabilitation Services web page](#). Reach out to your local VR office (find contacts at des.az.gov/rsa-contact-information), your behavioral health provider, or DDD provider to see if you may be eligible for VR services.

ARIZONA@WORK is a statewide workforce development tool available to all Arizonans. Find an ARIZONA@WORK (arizonaat-work.com) location or visit their website for more information. To speak with an ARIZONA@WORK specialist regarding general information about RSA programs, or to receive assistance completing a referral for services, call toll-free 1-800-563-1221.

Will receiving a paycheck impact my Social Security benefits?

Arizona Disability Benefits 101 (az.db101.org) is an Arizona-specific, user-friendly, online tool with information about health coverage, benefits, and employment designed to help persons with disabilities plan ahead and understand how work and benefits go hand in hand. Social Security benefits are very complex and confusing. DB101 has answers to your questions and can help reduce your fears of joining the workforce. Let DB101 show you how work is possible!

The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality health care. If you know of an AHCCCS member who is unable to access health services, or if you have a concern about the quality of care, please call your AHCCCS health care plan's Member Services number. If your concern is not resolved, please call AHCCCS Clinical Resolution Unit at 602-364-4558, or 1-800-867-5308.

AHCCCS Health Plan Contacts

AHCCCS ACUTE CARE/INTEGRATED HEALTH PLANS

Arizona Complete Health - Complete Care Plan Customer Service 1-888-788-4408 www.azcompletehealth.com/completecare	Mercy Care Customer Service 1-800-624-3879 www.mercycareaz.org
Care 1st Health Plan Customer Service 1-866-560-4042 www.care1staz.com	Molina Complete Care Customer Service 1-800-424-5891 www.mccofaz.com
Banner – University Family Care Customer Service 1-800-582-8686 www.bannerufc.com/acc	United Healthcare Community Plan Customer Service 1-800-348-4058 www.uhccommunityplan.com
Health Choice Arizona Customer Services 1-800-322-8670 www.healthchoiceaz.com	Mercy Care Department of Child Safety Comprehensive Health Plan Customer Service 1-833-711-0776 mercycares.org/members/chp-members

AHCCCS CLINICAL RESOLUTION UNIT (JACOB’S LAW AHCCCS CLINICAL RESOLUTION UNIT (JACOB’S LAW – FOSTER/KINSHIP/ADOPTIVE)

602-364-4558 or 800-867-5808
DCS@azahcccs.gov

LONG TERM CARE HEALTH PLANS (PROGRAM CONTRACTORS)

Banner – University Family Care LTC Customer Service 1-833-318-4146 www.bannerufc.com	Mercy Care LTC Customer Services 1-800-624-3879 www.mercycareaz.org
United Healthcare LTC Customer Service 1-800-293-3740 www.uhccommunityplan.com	Department of Economic Security/ Division of Developmental Disabilities (DES/DDD) Customer Service 1-844-770-9500 www.azdes.gov/ddd/

REGIONAL BEHAVIORAL HEALTH AUTHORITY (RBHA) HEALTH PLANS

Arizona Complete Health - Complete Care Plan RBHA Customer Service 1-888-788-4408 www.azcompletehealth.com/completecare	Mercy Care RBHA Customer Service 1-800-564-5465 www.mercycareaz.org	Health Choice Arizona RBHA Customer Services 1-800-322-8670 www.healthchoiceaz.com
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