

AHCCCS SFY 2023 - 2027 Strategic Plan



Sustain: Provide equitable access to high quality, whole-person care

Includes initiatives to reduce provider workforce shortages, maintain a responsive provider network, address key social drivers of health, and meet the needs of individuals with special health care needs



Build: Implement solutions that optimize member and provider experience

Includes initiatives to support technology platforms that advance program operations; enhance transparency related to delivery system performance; eliminate fraud, waste and abuse; and, align funding priorities across the Agency's entitlement and discretionary programs



Lead: Offer tools and programming that support core organizational capacity

Includes initiatives to improve employee engagement, increase retention rates, and minimize disruption in program operations in the event of staff transitions