

## **Non-Emergency Medical Transportation (NEMT)**

### **Proposed FFS Broker Model**

**October 22, 2015**

#### **What is a Broker?**

- A Broker can be described as an entity that works as an agent for others in negotiating contracts, purchases or sales.
- An NEMT Broker manages a network of NEMT providers.

#### **What is the benefit of an NEMT Broker?**

- Some of the benefits of utilizing an NEMT Broker include the ability to provide oversight to ensure that NEMT providers are appropriately licensed, meet safety requirements and appropriately bill for services.
- Provides the opportunity to drive services to higher value providers.

#### **What is being proposed?**

- AHCCCS is seeking information from tribal representatives to determine if there is interest by tribes in becoming an NEMT Broker specifically for their communities.
- In addition to interest, AHCCCS wants to know if tribes have the infrastructure required to manage an NEMT Broker model.
- AHCCCS expects that interested tribes would only manage an NEMT Broker for their tribal community.

#### **Who will this impact?**

- AHCCCS is seeking information from tribes about NEMT Broker models specifically for Fee For Service AHCCCS members.
- At this time, AHCCCS is seeking information specifically from tribal representatives to determine if there is potential to stand up NEMT Broker model(s) in tribal communities.
- AHCCCS would prefer Tribes establish NEMT through 638 facilities or in partnership with an I.H.S facility.

#### **Can Tribal NEMT Provider's be both a Broker and a Provider?**

- Yes.
- When AHCCCS initially explored the potential for standing up a broker model, we did not consider allowing providers to both provide NEMT services and perform the administrative functions of a Broker.
- To meet the needs specifically for tribal communities, AHCCCS will consider tribes who provide NEMT services and who would also like to provide the administrative services of a Broker.

#### **What is the timeline?**

- AHCCCS will be publishing a Request for Information (RFI) in the early part of 2016.
- Based on responses received from the RFI, AHCCCS will work with tribes to establish criteria for the NEMT Broker model(s) in the form of an Intergovernmental Agreement (IGA).