



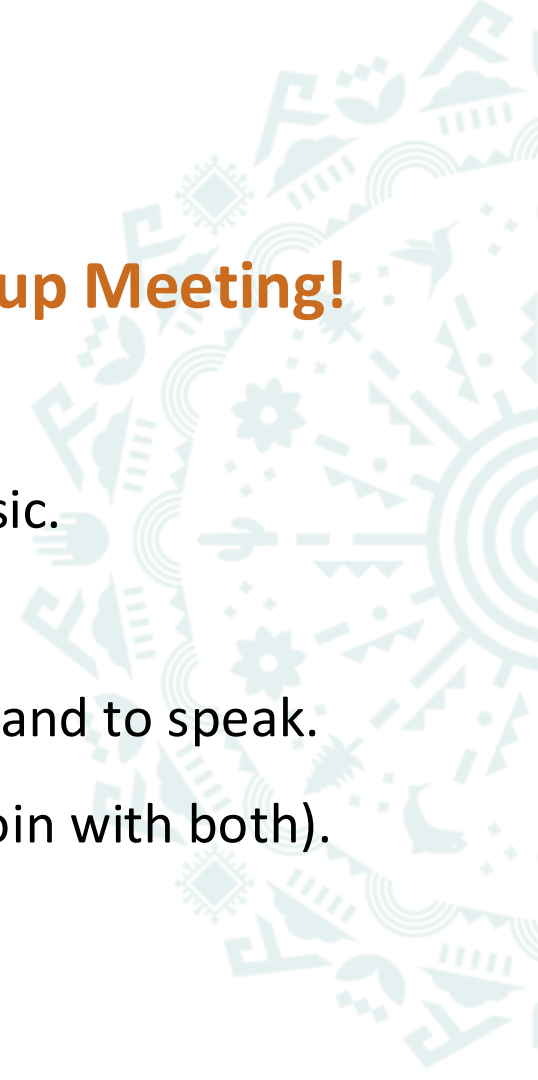


Welcome to today's Tribal Policy Workgroup Meeting!

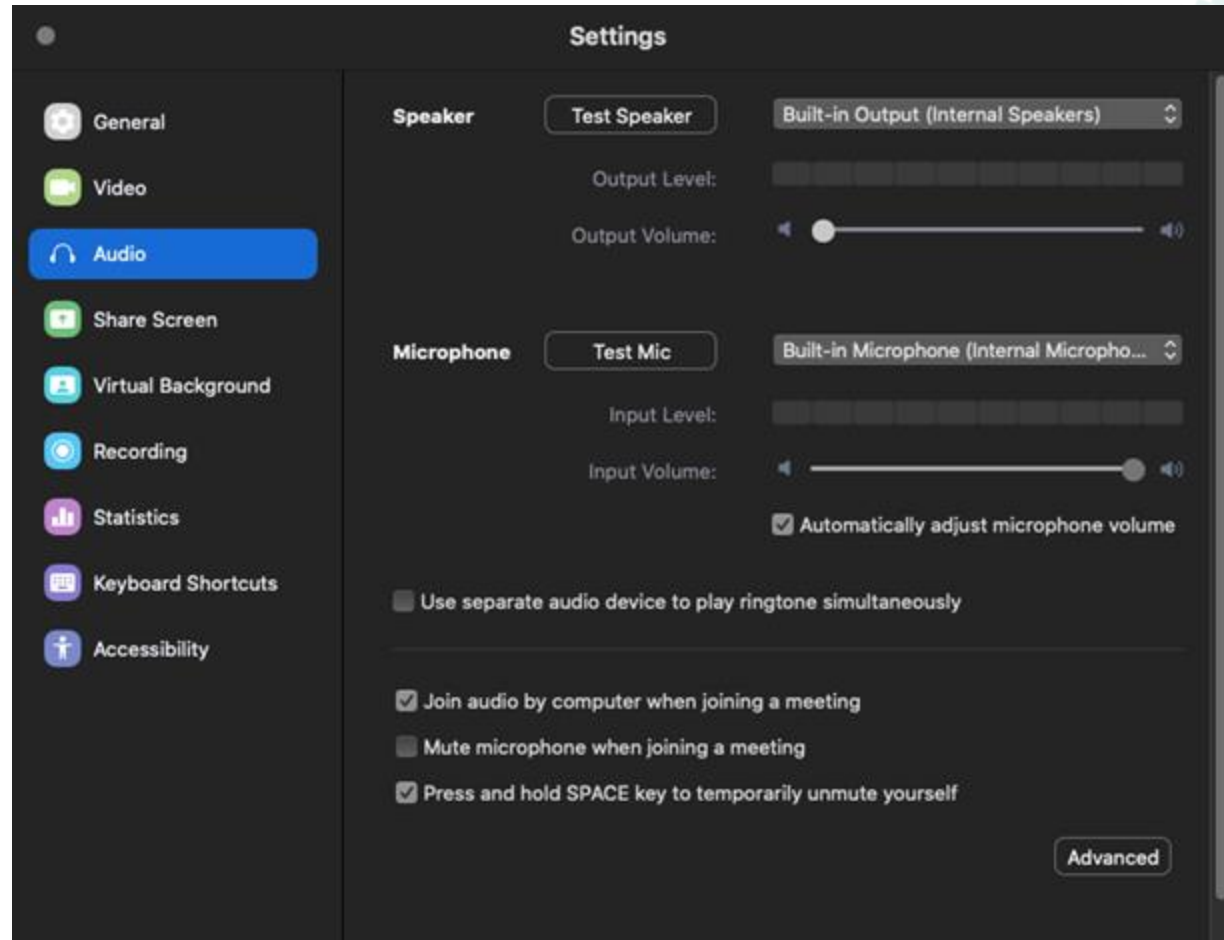
While You're Waiting....

-  **Test your audio** – make sure you can hear the music.
 -  You were **automatically muted** upon entry.
 -  Use the **chat** for questions or click  raise your hand to speak.
- Join by either phone or computer** (please don't join with both).

Thank You!



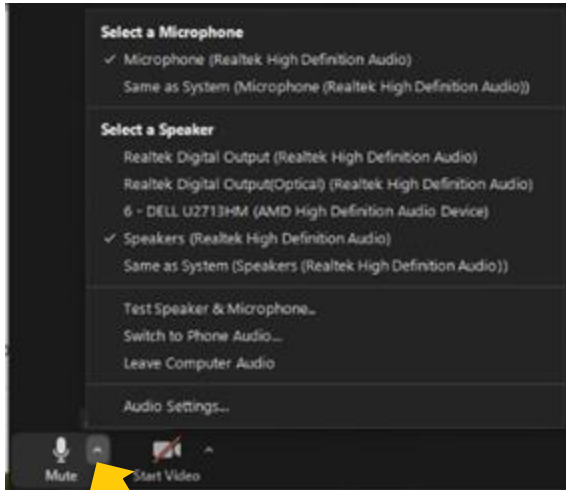
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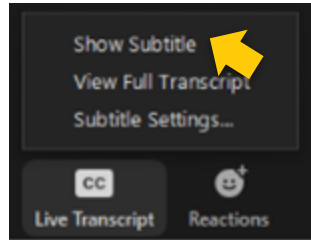
Zoom Webinar Controls

Navigating your bar on the bottom...

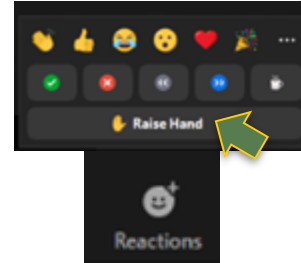
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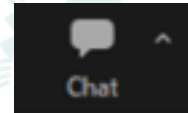
Turn on Closed Captioning



Raise Hand



Chat



KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand

Webinar Tips



Mute your mic when you aren't speaking.



Limit background noise and distractions.

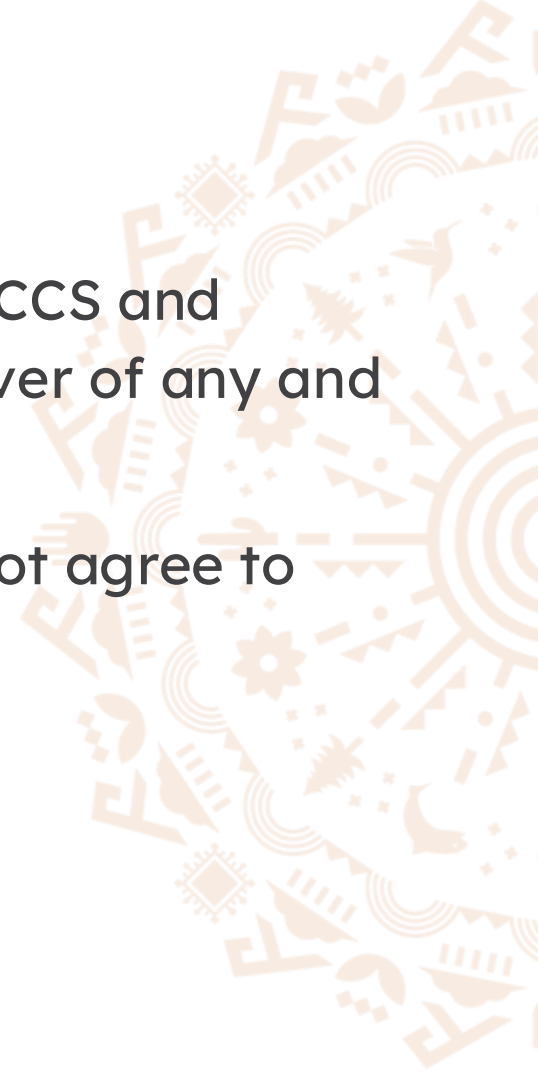


Use chat feature (or Q&A when available) to ask questions or share resources.

This Meeting Is Being Recorded

The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.

Please disconnect from this meeting if you do not agree to these terms.





Opening Blessing



Tribal Consultation Notification

In accordance with A.R.S. 41-2051 Section C, AHCCCS ensures reasonable notice and opportunity for consultation with Indian Tribes prior to implementing policy changes likely to have a direct effect on Tribal communities, thereby strengthening the relationship between Tribes and AHCCCS.

TPW Agenda Item Requests Received: **0**



ARIZONA

HEALTH CARE COST CONTAINMENT SYSTEM

Tribal Policy Workgroup

September 25, 2025

Purpose of Today's Discussion

- Review current TPW structure & process
- Identify challenges & gaps in our current approach
- Explore Ideas for improving effectiveness and inclusivity
- Align on next steps for refining TPW structure



Tribal Policy Workgroup Overview

The Tribal Policy Workgroup (TPW) plays a crucial role in ensuring that AHCCCS policies reflect the diverse perspectives and needs of Tribal communities, ultimately contributing to improved healthcare outcomes and services for Tribal populations.

General Tribal Policy Workgroup Goals:

- Policy Review and Feedback
- Identify Priorities
- Promote Transparency
- Enhance Engagement
- Policy Development Support
- Continuous Improvement





Tribal Open Mic

Tribal Open Mic Guidelines

The Tribal Open Mic is intended to empower Tribal and UIO leaders to voice perspectives, concerns, and updates, fostering collaborative dialogue with AHCCCS and fellow Tribal stakeholders.

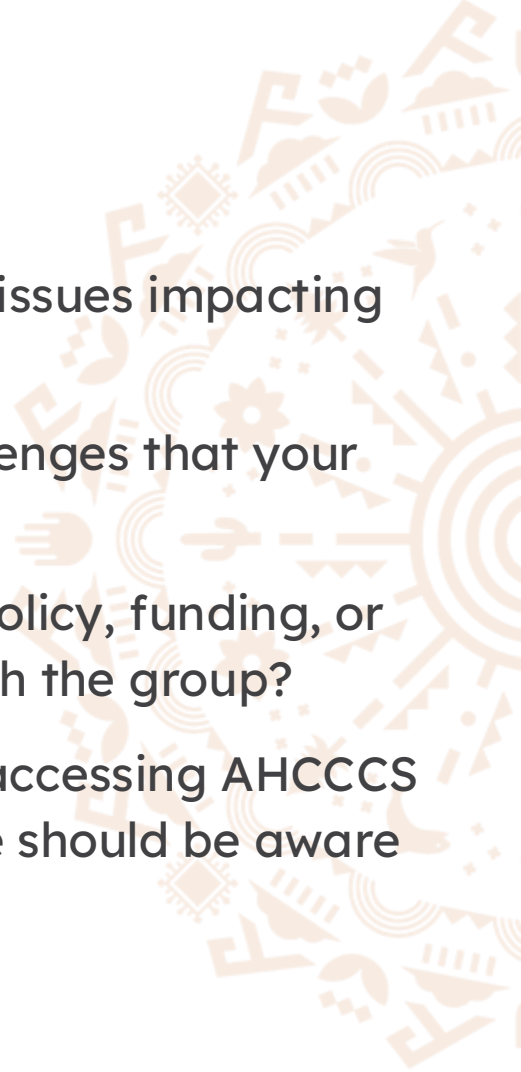
General Guidelines:

- Priority is given to Tribal leaders and delegates.
- Following Tribal leaders, the floor is open to UIO leadership and delegates, then 638/Tribal health directors, TRBHA leadership, IHS leadership, and MCO Tribal Teams.
- Agency's Listening Role: The agency will primarily listen, gather insights, and take notes of concern raised during this session.



Guiding Questions

- Are there any pressing policy concerns or emerging issues impacting your Tribe that you'd like to bring to our attention?
- Are there specific AHCCCS policies or program challenges that your Tribe would like to discuss or seek clarification on?
- Does your Tribe or health system have updates on policy, funding, or program implementation that you'd like to share with the group?
- Are there any barriers your Tribe is experiencing in accessing AHCCCS programs, services, or funding opportunities that we should be aware of?



AHCCCS Medical Policy Manual (AMPM) Policies

AHCCCS Welcomes Tribal Stakeholder Feedback on all Policies.



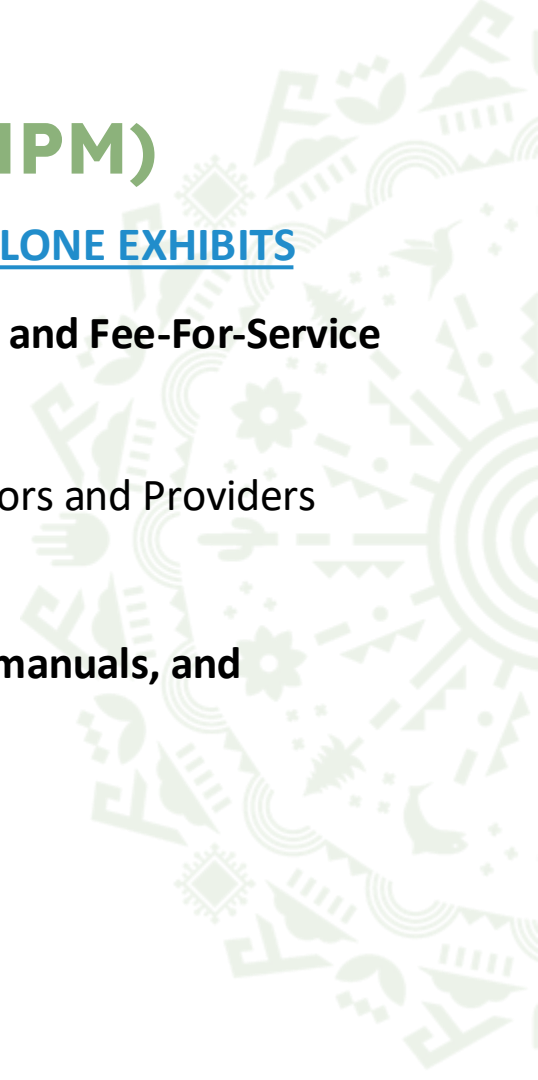
AHCCCS Medical Policy Manual (AMPM)

CONSISTS OF OVER 256 POLICIES, ATTACHMENTS, AND STAND-ALONE EXHIBITS

The AMPM is applicable to our Managed Care Organizations (MCOs) and Fee-For-Service (FFS) Programs and Providers.

The purpose of the AMPM is to provide information to both Contractors and Providers regarding covered services within the AHCCCS program.

The AMPM aligns with Federal and State regulations, other Agency manuals, and applicable contracts.



AHCCCS Contractor Operations Manual (ACOM) Policies

AHCCCS Welcomes Tribal Stakeholder Feedback on all Policies.



AHCCCS Contractor Operations Manual (ACOM)

CONSISTS OF OVER 160 POLICIES AND ATTACHMENTS

The purpose of the ACOM is to consolidate and provide ease of access to the Administrative, Claims, Financial, and Operational Policies of the AHCCCS Administration.

The ACOM Manual provides information to Contractors and Subcontractors who have delegated responsibilities under a Contract.

The ACOM aligns with Federal and State regulations, other Agency manuals, and applicable contracts.

Policies Currently Open/Under Review & Policies Posted for Public Comment

Link to: AHCCCS Public Comment Web page
ahcccs.commentinput.com/comment/search



Policies Currently Open/Under Review

- ACOM and AMPM Policies currently open/under review are posted to the AHCCCS public comment website.
- To view Policies Currently Open/Under Review, select Type and click Apply Filter to see a list of Policies Currently Open/Under Review.
- General Policy Comments is a new feature to provide feedback on any policy.

AHCCCS Public Comment For AHCCCS Contractor Operations Manual (ACOM) And AHCCCS Medical Policy Manual (AMPM) Policies

Here, you can review all open policies and provide input during the revision process. All submitted comments will be reviewed internally and, if appropriate, considered for implementation.

To Navigate:

1. Click the drop-down arrow and select either Policies Currently Open or Policies Posted for Public Comment.
 2. Click the Apply Filter button to view the complete list of policies in the selected type.
- If you do not see a policy listed but would like to submit feedback, use the General Policy Comments to provide your input.



The screenshot shows a web interface with a 'Type:' label above a dropdown menu. The dropdown menu is currently set to 'All' and has a downward arrow. To the right of the dropdown is a button labeled 'Apply Filter'. Both the 'Type:' label and the 'Apply Filter' button are circled in green in the image.

Public Comment

- Both ACOM and AMPM Policies with substantial changes are posted for Public Comment.
- Public Comment is typically 45 days; however Assistant Director(s) may approve for an expedited 14-day comment period in certain circumstances.
- All individuals that have signed up for our Constant Contact will be notified of the Policy being posted for comment and have the opportunity to provide feedback on the changes.

The *AHCCCS Medical Policy Manual (AMPM)* provides information to Contractors and Providers regarding services that are covered within the AHCCCS program. The AMPM is applicable to both Managed Care and Fee-for-Service members.

The AMPM should be referenced in conjunction with State and Federal regulations, other Agency manuals [AHCCCS Contractors' Operations Manual (ACOM) and the AHCCCS Fee-for-Service Manual], and applicable contracts.

[Subscribe for Email Notifications of Policy Updates](#)

Upcoming AMPM Policies

POLICIES CURRENTLY OPEN FOR COMMENT

[AMPM Policy 830 - Quality of Care and Fee-For-Service Provider Requirement](#)

- Reason for opening: Addressing the QM Portal time periods and adding adverse actions to it such as provider responsibility during a corrective action plan (CAP)

[AMPM POLICY 520 - MEMBER TRANSITIONS](#)

- Reason for Opening: To adjust SED Eligibility Determination to Identification

[AMPM Policy 310-I - Home Health Services](#)

- Reason for Opening: To address Licensed Health Aide (LHA) definition.

[AMPM Policy 1240-G- Private Duty Nursing and Licensed Health Aide Services](#)

- Reason for Opening: To address Licensed Health Aide (LHA) definition.

[AMPM Policy 650 - Behavioral Health Provider Requirements for Assisting Individuals with Eligibility Verification and Screening Application for Public Health Benefits](#)

- Reason for Opening: For a 5-year review



AMPM Policies Open for Public Comment

Policy	Description of changes
<u>AMPM Policy 310-V: Prescription Medications /Pharmacy Services</u> Comments Due: Oct 02, 2025	Policy was revised to address alignment with AMPM Policy 430 for immunizations, clarify age requirements, add language from ARS 32-1974 for clarity and revised sections regarding Covid vaccines as those under 19 years of age can now only be obtained from a Vaccine for Children provider.
<u>AMPM Policy 430 - Early and Periodic Screening, Diagnostic, And Treatment Services</u> Comments Due: Oct 02, 2025	Policy was revised to address alignment with AMPM Policy 310-V for immunizations, add reference to new Attachment G, specify age requirements in Policy, to include language surrounding provider requirements, update Centers for Disease Control child immunization schedule link and add reference to the Arizona Administrative Code for school immunizations. Attachment A was revised to add website for the American Academy of Pediatrics Recommended Child and Adolescent Immunization Schedule. Attachment G is a new attachment outlining the routine pediatric immunization schedule.
<u>AMPM Exhibit 300-1 -AHCCCS Covered Services with Special Circumstances</u> Comments Due: Oct 07, 2025	Exhibit was revised for covering Cochlear Implants for members over 21 and added new service for Traditional Healing under certain circumstances.

AMPM Policies Open for Public Comment

Policy	Description
<u>AMPM POLICY 310-GG - NUTRITIONAL THERAPY, METABOLIC FOODS, AND TOTAL PARENTERAL NUTRITION</u> Comments Due: Oct. 26, 2025	Policy was revised to add clarifying language to include interventions with assessments, add reference to AMPM Policy 520 regarding member transitions between Contractors and Fee-For-Services (FFS) programs, and to clarify applicability across all health plans.
<u>AMPM POLICY 310-DD - COVERED TRANSPLANTS AND RELATED IMMUNOSUPPRESSANT MEDICATIONS</u> Comments Due: Oct. 26, 2025	Policy was updated to differentiate types of transplants and coverages and to add reference for Fee for Services Prior Authorization (FFS PA) requirements.
<u>AMPM EXHIBIT 1720-1 - HOUSING AND HEALTH OPPORTUNITIES (H20) SERVICES</u> Comments Due: Nov. 7, 2025	Exhibit was revised to add language for non-medical transportation per Center for Medicare and Medicaid Services (CMS) approval

AMPM Policies Open for Public Comment

Policy	Description
<u>AMPM EXHIBIT 1720-2 - HOUSING AND HEALTH OPPORTUNITIES (H2O) CASELOAD AND MEMBER CONTACT REQUIREMENT</u> Comments Due: Nov. 7, 2025	Exhibit was revised to add language to align with Centers for Medicare and Medicaid Services (CMS) Special Terms and Conditions (STC) requirements, revised to include all items listed on the Health Care Payment including coordination of Health-Related Social Needs (HRSN), needed referrals, and services that are directly provided by the Enhanced Shelter, Updated for clarity of Housing Care Plan completion expectation for Pre-Tenancy/Tenancy Support (PTTS) and documentation timelines and goal/identified strategy expectations.
<u>AMPM POLICY 961 - INCIDENT, ACCIDENT, AND DEATH REPORTING</u> Comments Due: Nov. 7, 2025	Policy was revised to clarify process for Fee-For-Service (FFS), clarify reporting requirements are the responsibility of the rendering provider with the exception of emergency and crisis intervention providers, clarify reporting requirements for the use off the AHCCCS QM portal, and clarify reporting process



Policies Recently Published

Updates

(since last TPW on 07/10/25)

All 10/01/25 policies

- AMPM POLICY 320-T1 – BLOCK GRANTS AND DISCRETIONARY FUNDS
- AMPM POLICY 320-T2 – NON-TITLE XIX XXI SERVICES AND FUNDING (EXCLUDING BLOCK GRANTS AND DISCRETIONARY GRANTS)
- AMPM POLICY 320-W – THERAPEUTIC FOSTER CARE FOR CHILDREN
- AMPM POLICY 550 – SERIOUS EMOTIONAL DISTURBANCE IDENTIFICATION
- AMPM POLICY 570 – PROVIDER CASE MANAGEMENT
- AMPM POLICY 582 – SUPPORT AND REHABILITATION SERVICES FOR CHILDREN, ADOLESCENTS, AND YOUNG ADULTS
- AMPM POLICY 950 – CREDENTIALING AND RECREDENTIALING PROCESSES
- AMPM POLICY 960 – QUALITY OF CARE CONCERNS
- AMPM POLICY 963 – PEER AND RECOVERY SUPPORT SERVICE PROVISION REQUIREMENTS
- AMPM POLICY 964 – CREDENTIALLED FAMILY SUPPORT PARTNER REQUIREMENTS
- AMPM POLICY 980 – PERFORMANCE IMPROVEMENT PROJECTS



Updates

(since last TPW on 07/10/25)

All 10/01/25 Parents as Paid Caregiver policies

- AMPM POLICY 1240-A - DIRECT CARE SERVICES (ATTENDANT CARE, PERSONAL CARE, AND HOME MAKER SERVICES)
- AMPM POLICY 1240-E - HABILITATION SERVICES
- AMPM POLICY 1620-B - NEEDS ASSESSMENT/CARE PLANNING STANDARD
- AMPM POLICY 1620-D - PLACEMENT AND SERVICE PLANNING STANDARD
- AMPM POLICY 1620-E - SERVICE PLAN MONITORING AND REASSESSMENT STANDARD
- AMPM EXHIBIT 1620-10 - AHCCCS PERSON-CENTERED SERVICE PLAN
- AMPM EXHIBIT 1620-11 - SOCIAL ISOLATION AND LONELINESS SCREENING TOOL
- AMPM EXHIBIT 1620-17 - ADULT HOME AND COMMUNITY BASED SERVICES NEEDS TOOL – GUIDELINES
- AMPM EXHIBIT 1620-17 - CHILD HOME AND COMMUNITY BASED SERVICES NEEDS TOOL – GUIDELINES
- AMPM EXHIBIT 1620-17 – HOME AND COMMUNITY BASED SERVICE NEEDS TOOL
- AMPM EXHIBIT 1620-21 – MINOR CAREGIVER OPTIONS DISCUSSION GUIDE AND DECISION ROADMAP
- AMPM EXHIBIT 1620-22 – PARENTS AS PAID CAREGIVERS ACKNOWLEDGEMENT OF UNDERSTANDING
- AMPM EXHIBIT 1620-24 - HOME AND COMMUNITY BASED SERVICES SCHEDULING TOOL

Questions/Comments?

For general comments, please submit via General Policy Comments feedback on our Public Comment website.

For specific questions, please reach out to DMCContractsandpolicy@azahcccs.gov.

Thank you!





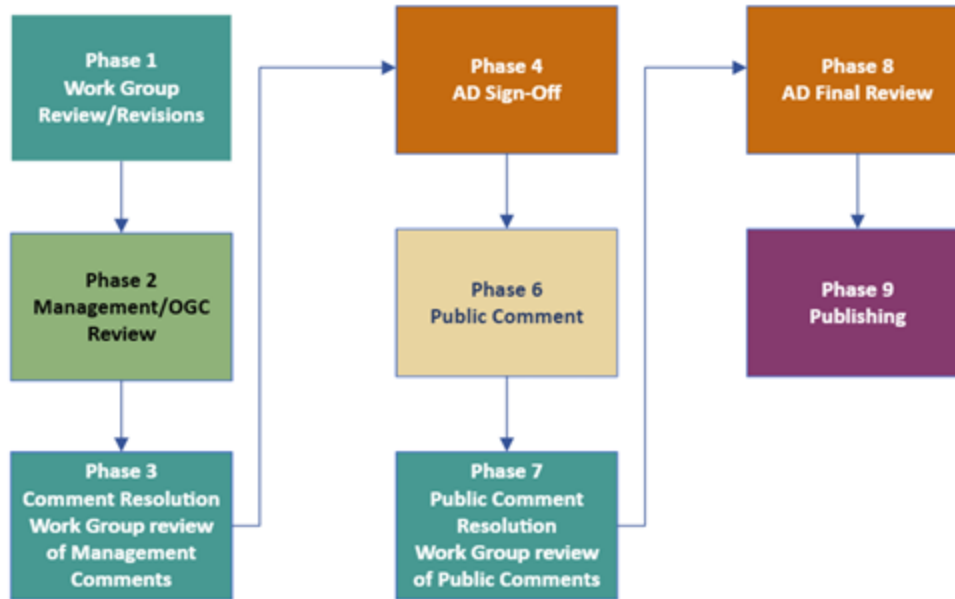
Tribal Policy Workgroup: Strengthening Our Structure

Background & Context

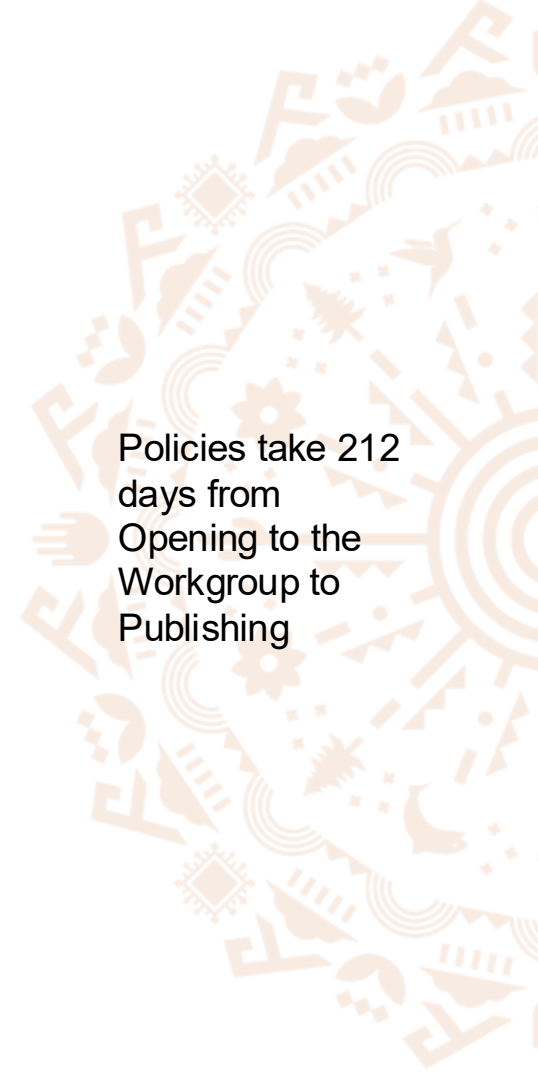
- TPW established to provide Tribal input into AHCCCS policy development
- Regularly meetings to:
 - Review proposed policies
 - Provide feedback before finalization
 - Ensure Tribal perspectives guide decision-making
- Builds on government-to-government consultation framework



Revision Process

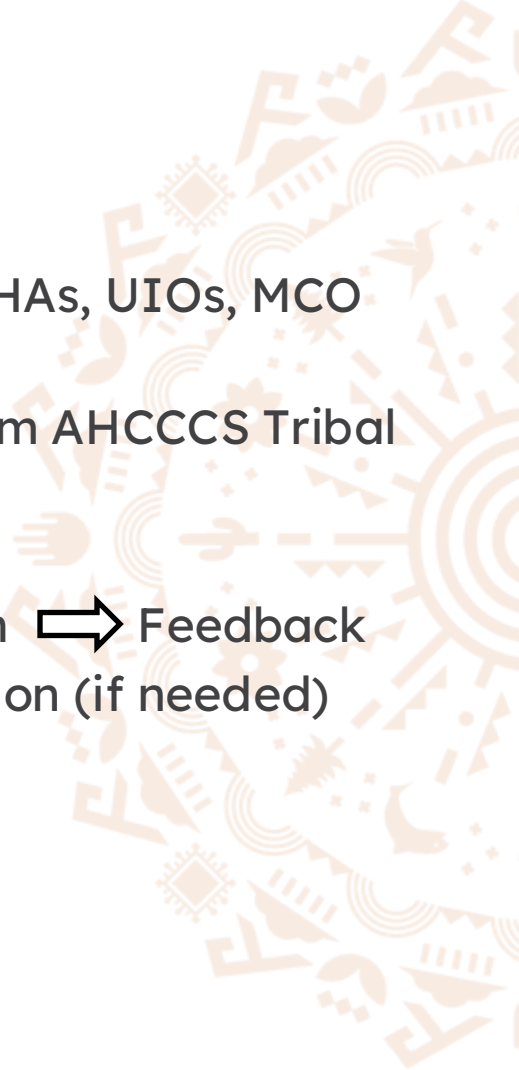


Policies take 212 days from Opening to the Workgroup to Publishing



Current TPW Structure

- Standing membership: Tribal Nations, IHS/638, TRBHAs, UIOs, MCO Tribal Teams, other key Tribal partners
- Facilitated by AHCCCS Policy Team with support from AHCCCS Tribal Relations
- Current flow:
Draft policy ➡ Internal review ➡ TPW discussion ➡ Feedback
➡ AHCCCS revisions ➡ TPW or Tribal Consultation (if needed)



Strengths of Current Approach

- Creates direct forum for tribal input
- Policy transparency before implementation
- Supports relationship-building with AHCCCS
- Helps anticipate tribal impacts earlier in policy process



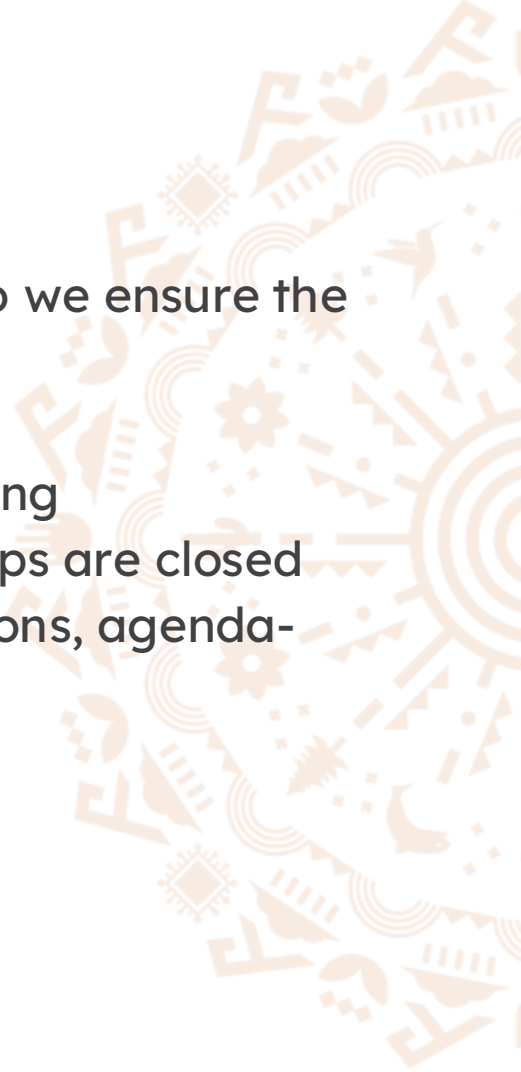
Challenges / Opportunities

- Volume & timing of policy reviews (too much, too late?)
- Balance between technical vs. high-level policy discussion
- Limited time for deep dives into complex issues
- Need for clarity on:
 - How feedback is tracked & responded to
 - Alignment with Tribal Consultation process



Discussion Topics for Today

- Structure & Membership – who's at the table, how do we ensure the right voices?
- Process – when and how policies come to TPW
- Roles & Responsibilities – advisory vs. decision-making
- Communication & Transparency – how feedback loops are closed
- Meeting Cadence & Format – frequency, hybrid options, agenda-setting



Questions to Explore

- How do we make TPW more effective for Tribal partner needs?
- What changes would improve policy development through this forum?
- What should AHCCCS do differently in presenting draft policies?
- How should we document and track feedback?
- Where does TPW end and Tribal Consultation begin?





Open Discussion



Announcements

2025 Tribal Meeting Schedule

Meeting/Event	Date/Time*	Location	Registration Links
Tri-Agency Tribal Consultation Q4	Tuesday, November 4, 2025 8:30AM - 4:30PM	Zoom / Tucson, AZ* <i>*exact location TBA</i>	<ul style="list-style-type: none">• Zoom Registration• In-person Registration
AHCCCS Tribal Policy Workgroup Q4	Tuesday, November 12, 2025	Virtual Only	<ul style="list-style-type: none">• Zoom Registration



Learn about AHCCCS' Medicaid Program on YouTube!



Watch our Playlist:

[Meet Arizona's Innovative Medicaid Program](#)

Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)





Thank You!
Have a great day!