

DO YOU OR ANYONE YOU ARE WITH FEEL UNSAFE OR NEED EMERGENCY SERVICES?

CALL 911

DO YOU OR ANYONE YOU ARE WITH NEED IMMEDIATE MENTAL HEALTH ASSISTANCE?

CALL 988

FEE FOR SERVICE MEMBER RESOURCE LIST

Tribal Regional Behavioral Health Authority (TRBHA)

- Gila River: 1-888-484-8526 ext. 7100
- Navajo Nation: 1-866-841-0277
- Pascua Yaqui: 520-879-6060
- White Mountain Apache: 928-338-4811

Have a TRBHA Case Manager?
Or want to get connected with a TRBHA?

Indian Health Service Facilities, Tribally-Operated 638 Health Programs, and Urban Indian Health Programs (ITUs)

- Contact Indian Health Services (IHS) or the Urban Indian Health Program to determine eligibility and receive referral information:**
- Navajo Nation: 928-871-4811 (IHS)
 - Tucson: 520-295-2405 (IHS)
 - Phoenix: 602-364-5039 (IHS)
 - Native American Connections: 602-254-3247 (Urban Indian Health Program)
 - Native Health: 602-279-5262 (Urban Indian Health Program)

American Indian Medical Home (AIMH)

- Chinle Comprehensive Health Care Facility
- Fort Yuma Health Center
- Parker Indian Health Center
- San Carlos Apache Healthcare Corporation
- Phoenix Indian Medical Center
- Tuba City Regional Health Care Corporation
- Whiteriver Indian Hospital
- Winslow Indian Health Care Center

Are you enrolled with an AIMH (or want to be) for case management services?

Refer to next page for contact information

Concerns?

- Concerns about the care you have received?**
- Contact AHCCCS Clinical Resolution Unit 602-364-4558 or 1-800-867-5808 or CQM@azahcccs.gov
- Report abuse, neglect or exploitation of vulnerable adults or children to:**
- Adults (APS) 1-877-767-2385
 - Children (DCS): 1-888-767-2445

Fraud, Waste and Abuse Concerns? Report it to AHCCCS OIG at 602-417-4045 or AHCCCSFraud@azahcccs.gov.

Member Services/ Health-e-Arizona Plus

- Contact Member Services at 602-417-7000 or 1-800-334-5283**
- Lost insurance card
 - Need to change health plan
- Contact HEA Plus at healthearizonaplus.gov or 1-855-432-7587**
- AHCCCS enrollment (renew or get enrolled)
 - Food Stamps/Cash Assistance
 - Lost SNAP card
 - Updating your contact information (address/phone/email)

Need to find a medical or behavioral health provider? You may search for an AHCCCS registered provider at www.azahcccs.gov/Members/ProgramsAndCoveredServices/

NOT SURE WHERE TO START? CALL 211 FOR HELP.

REFER TO NEXT PAGE FOR ADDITIONAL RESOURCES AND CONTACT INFORMATION

Suicide and Crisis Hotline by County or Dial 988	County or Tribal Nation Served
Statewide Crisis Line: 844-534-HOPE (4673)	Statewide
Maricopa County: 1-800-631-1314 or 602-222-9444	Maricopa County
Arizona Complete Health-Complete Care Plan: 1-866-495-6735	Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz and Yuma
Care1st ACC-RBHA: 1-866-560-4042	Mohave, Coconino, Yavapai, Navajo, and Apache
Gila River and Ak-Chin Indian Communities: 1-800-259-3449	Gila River and Ak-Chin
Salt River Pima Maricopa Indian Community: 1-855-331-6432	Salt River Pima Maricopa

Indian Health Service (IHS), Tribally-Operated 638 and Urban Indian Health Programs (ITU) *For referral information contact the nearest ITU (see list below). If unsure where to go, contact the nearest IHS area office listed.	County or Tribal Nation Served
Navajo Area Office: 928-871-5812/5813/5801	Navajo Nation
Tucson Area Office: 520-295-2405	Tohono O'Odham Nation and Pascua Yaqui Tribe
Phoenix Area Office: 602-364-5179 for behavioral health resource information	All other Arizona Tribal Nations
IHS/Tribally-Operated 638/Urban Indian Health Program (ITU): www.azahcccs.gov/AmericanIndians/AmericanIndianHealthFacilities/ITUsList.html	See list for specific Tribal Nation served.
Native American Connections: 602-254-3247 www.nativeconnections.org	
Native Health: 602-279-5262 www.nativehealthphoenix.org	

American Indian Medical Home (AIMH)	
Chinle Comprehensive Health Care Facility: 1-928-674-7001	San Carlos Apache Healthcare Corporation: 1-928-475-1400
Fort Yuma Health Center: 1-760-572-4100, 1-800-862-4911	Tuba City Regional Health Care Corporation: 1-866-976-5941
Parker Indian Health Center: 1-928-669-2137	Whiteriver Indian Hospital: 1-928-338-4911
Phoenix Indian Medical Center: 602-263-1200	Winslow Indian Health Care Center: 1-928-289-8143

Tribal Regional Behavioral Health Authority (TRBHAs)	County or Tribal Nation Served
Gila River TRBHA: www.grhc.org and 1-888-484-8526 ext. 7100	Gila River Indian Community
Navajo Nation TRBHA: www.nndbmhs.org and 1-866-841-0277	Navajo Nation
Pascua Yaqui TRBHA: www.pascuayaqui-nsn.gov and 1-520-879-6060	Pascua Yaqui Tribe
White Mountain Apache TRBHA: www.wmabhs.org and 1-928-338-4811	White Mountain Apache Tribe

Special Assistance for Individuals Living with a Serious Mental Illness (SMI) Designation
For individuals living with a Serious Mental Illness (SMI) designation and in need of special assistance, you can contact the Office of Human Rights and Individual Family Affairs at OHRts@azahcccs.gov 602-364-4585 or 800-421-2124 (toll free)

Need assistance with housing? For immediate needs, please call 211 or contact your TRBHA case manager, case manager, or provider.

List of transport providers with permission to transport on tribal land: www.azahcccs.gov/PlansProviders/Downloads/NEMTList.pdf

Need medical or behavioral health providers? Please reach out to your TRBHA, ITU, or AIMH case manager. You may also search for an AHCCCS Registered Provider at www.azahcccs.gov/Members/ProgramsAndCoveredServices/ProviderListings.