



# AHCCCS Foster Care Dashboard

09/30/2022

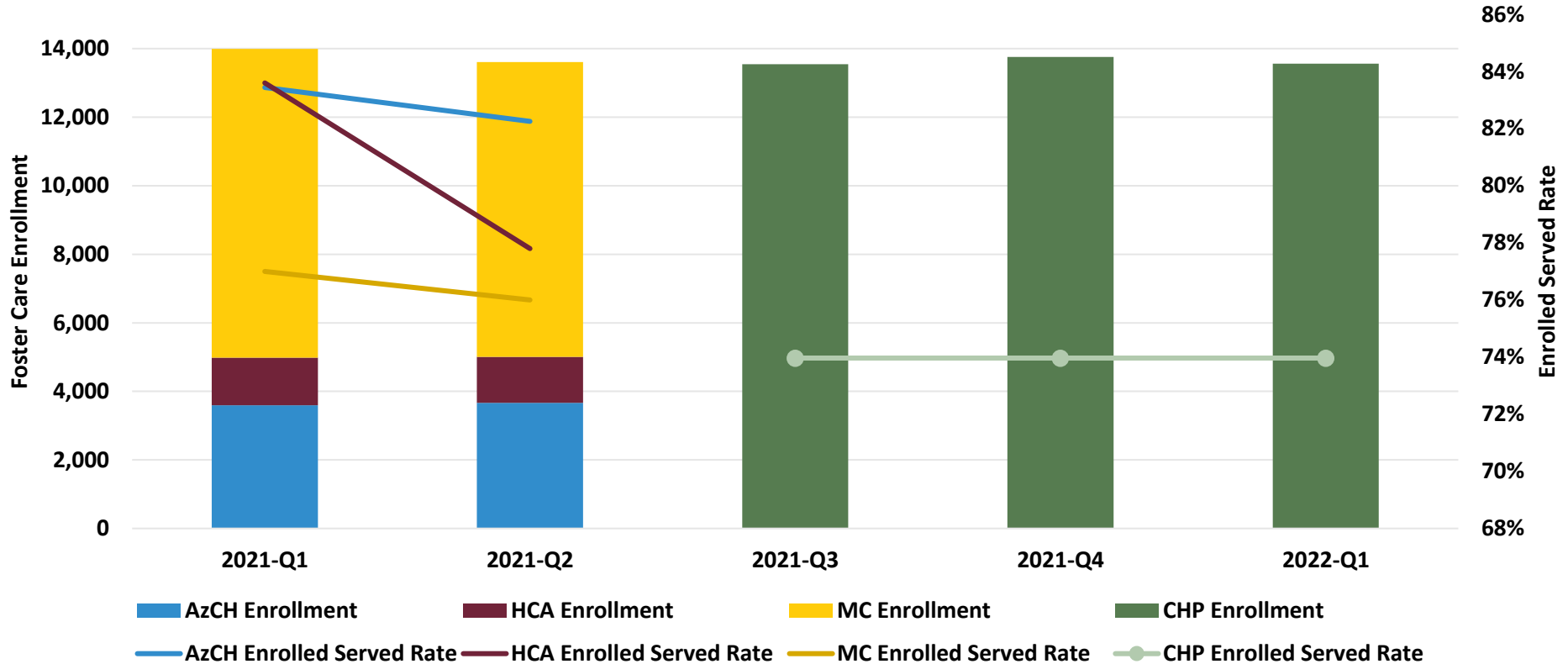
Dashboard Measure	Source	Occurrence
Enrolled Served	AHCCCS*	Monthly
Crisis Services	Regional Behavioral Health Agreements (RBHAs)	Quarterly
Rapid Response	Solari	Monthly
Therapeutic Foster Care	AHCCCS Data Warehouse/Calculated*	Quarterly
Respite	AHCCCS Data Warehouse/Calculated*	Quarterly
Grievances	Mercy Care CHP	Monthly
AHCCCS Jacob's Law Call Volume	AHCCCS Clinical Resolution Unit	Monthly
Jacob's Law HP Liaison and After Hours Communication	ACOM449 Deliverable - HP Self Reported	Monthly
Jacob's Law Access to Services	ACOM449 Deliverable - HP Self Reported	Quarterly
DCS-CHP Enrolled Served – Percentage Served	AHCCCS Data Warehouse/Calculated*	Monthly

\*Internal source(s)

# Timeframe

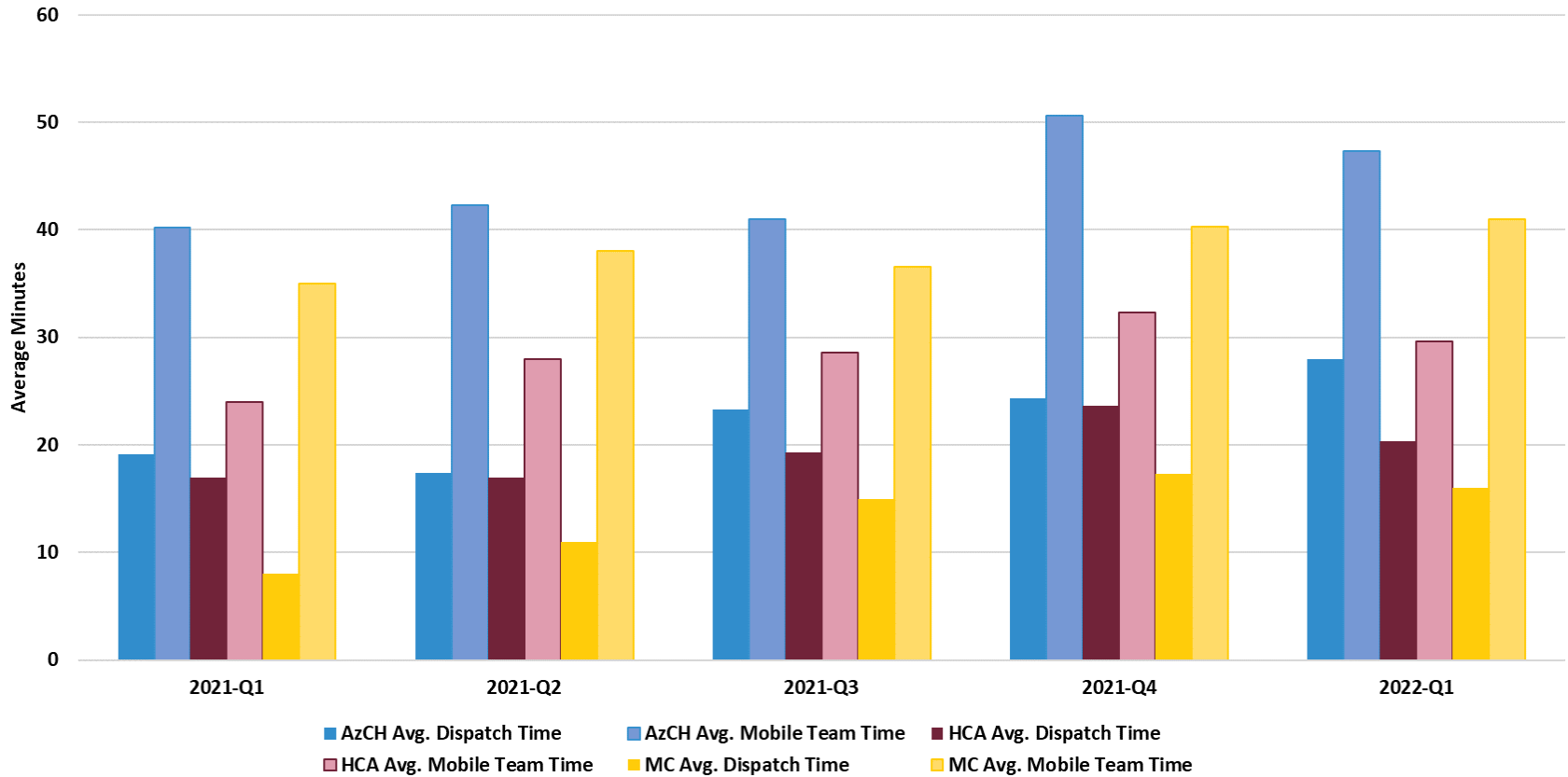
Quarter	Date
2021-Q1	10/1/2020 – 12/31/2020
2021-Q2	1/1/2021 – 3/31/2021
2021-Q3	4/1/2021 – 6/30/2021
2021-Q4	7/1/2021 – 9/30/2021
2022-Q1	10/01/2021 – 12/31/2021

# Behavioral Health Enrolled Served<sup>1</sup>

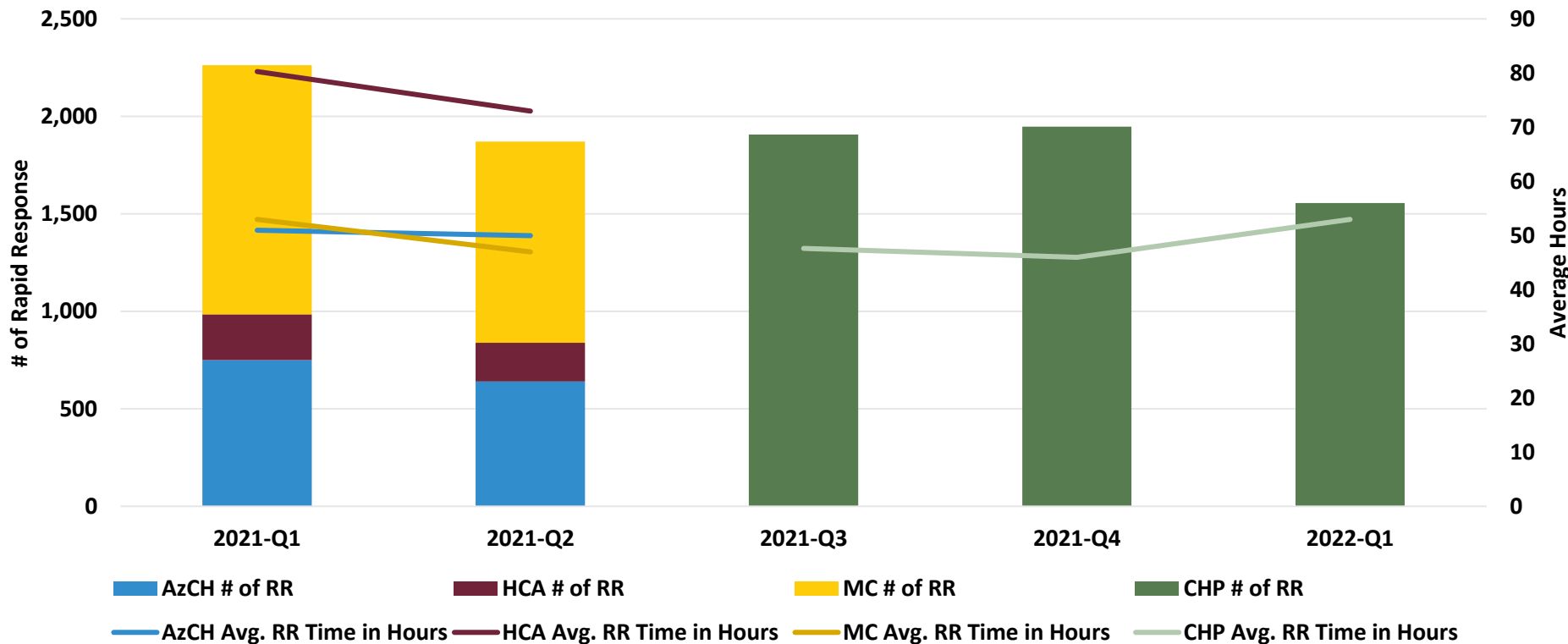


<sup>1</sup>Quarters before 2021-Q3, have been aggregated to illustrate historical trends and their continuity with the newer quarters. New data sources cited from AHCCCS Enrollment by Health Plan (to obtain enrollment count) and an automated quarterly report from Cognos (to obtain served rate) for new HP.

# Crisis Services – HP Self Reported

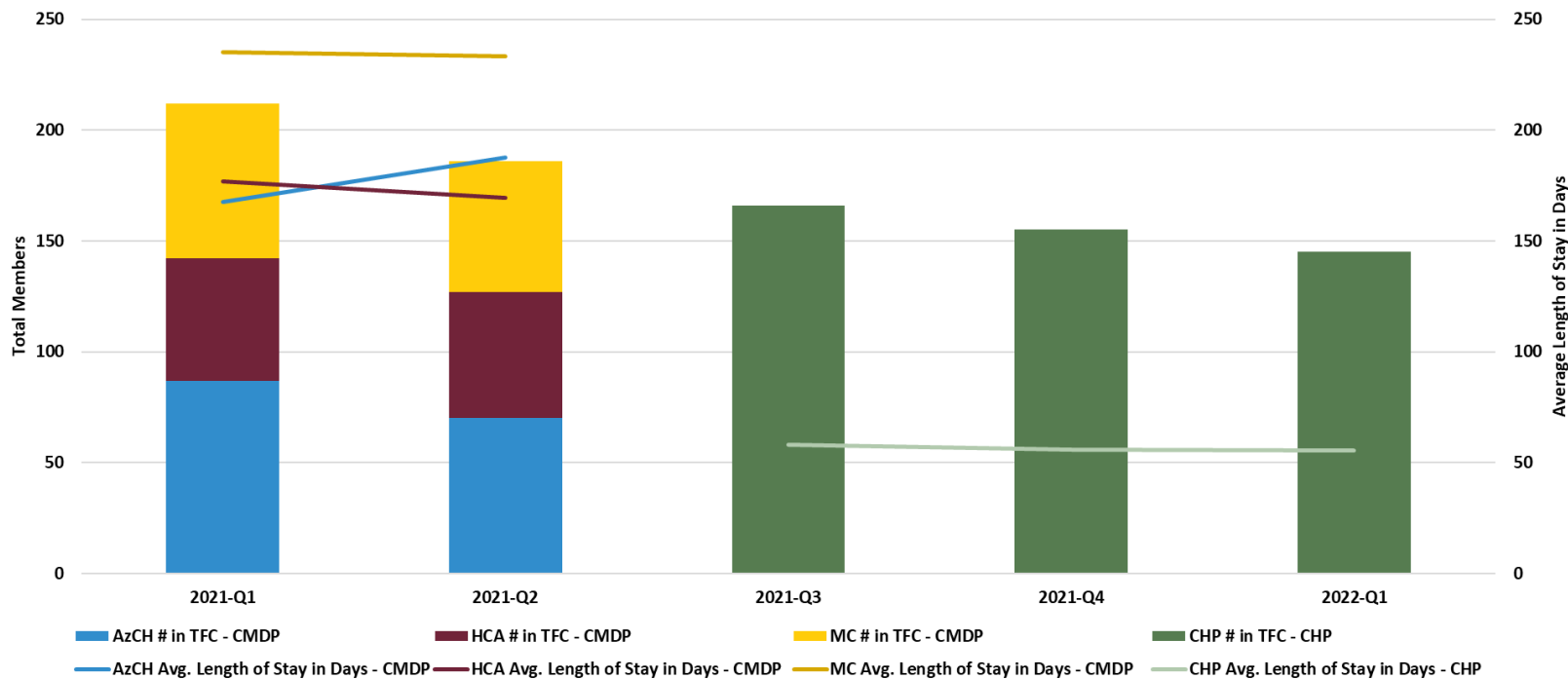


# Rapid Response – HP Self-Reported (72-hour requirement)<sup>1</sup>



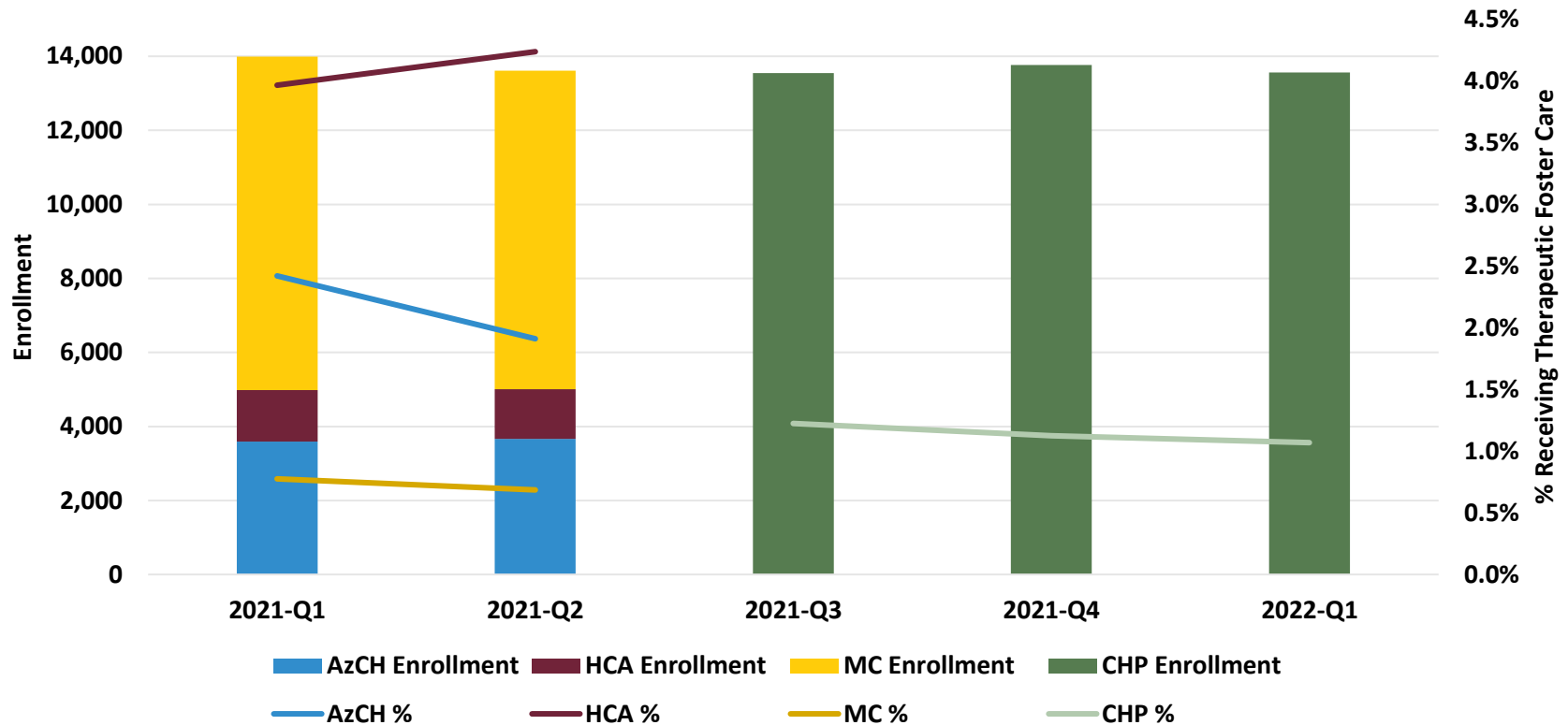
<sup>1</sup>Quarters before 2021-Q3, have been aggregated to illustrate historical trends and their continuity with newer quarters. As 2021-Q3, data is cited from Solari, a subcontractor of DCS-CHP.

# TFC Utilization by Avg. Length of Stay – AHCCCS Calculated Preliminary<sup>1</sup>



<sup>1</sup>Quarters before 2021-Q3, have been aggregated to illustrate historical trends and their continuity with newer quarters. The methodology and data source remain unchanged.

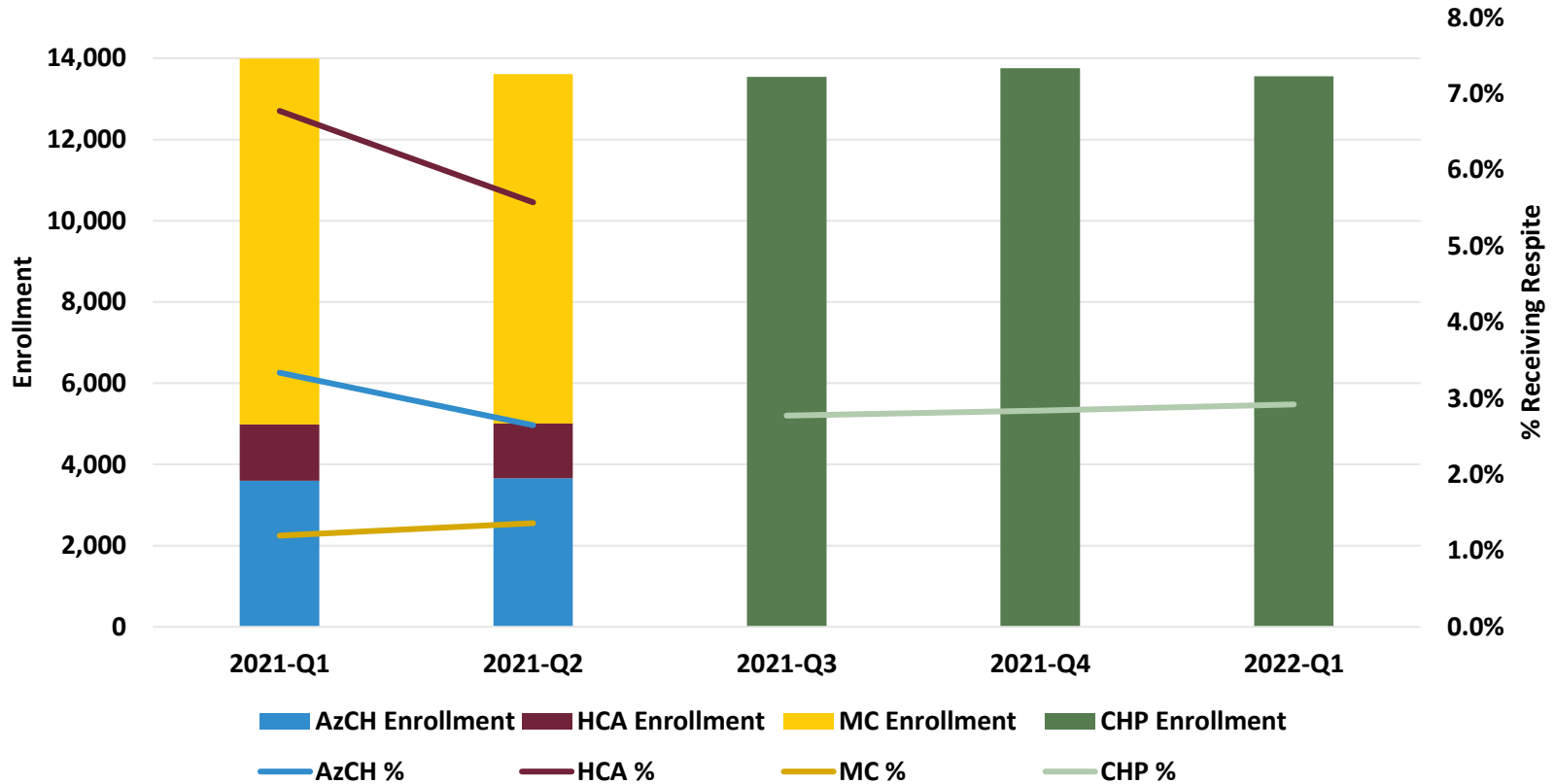
# TFC Utilization – AHCCCS Calculated<sup>1</sup>



<sup>1</sup>Quarters before 2021-Q3, have been aggregated to illustrate historical trends and their continuity with the newer quarters. The methodology and data source remain unchanged.

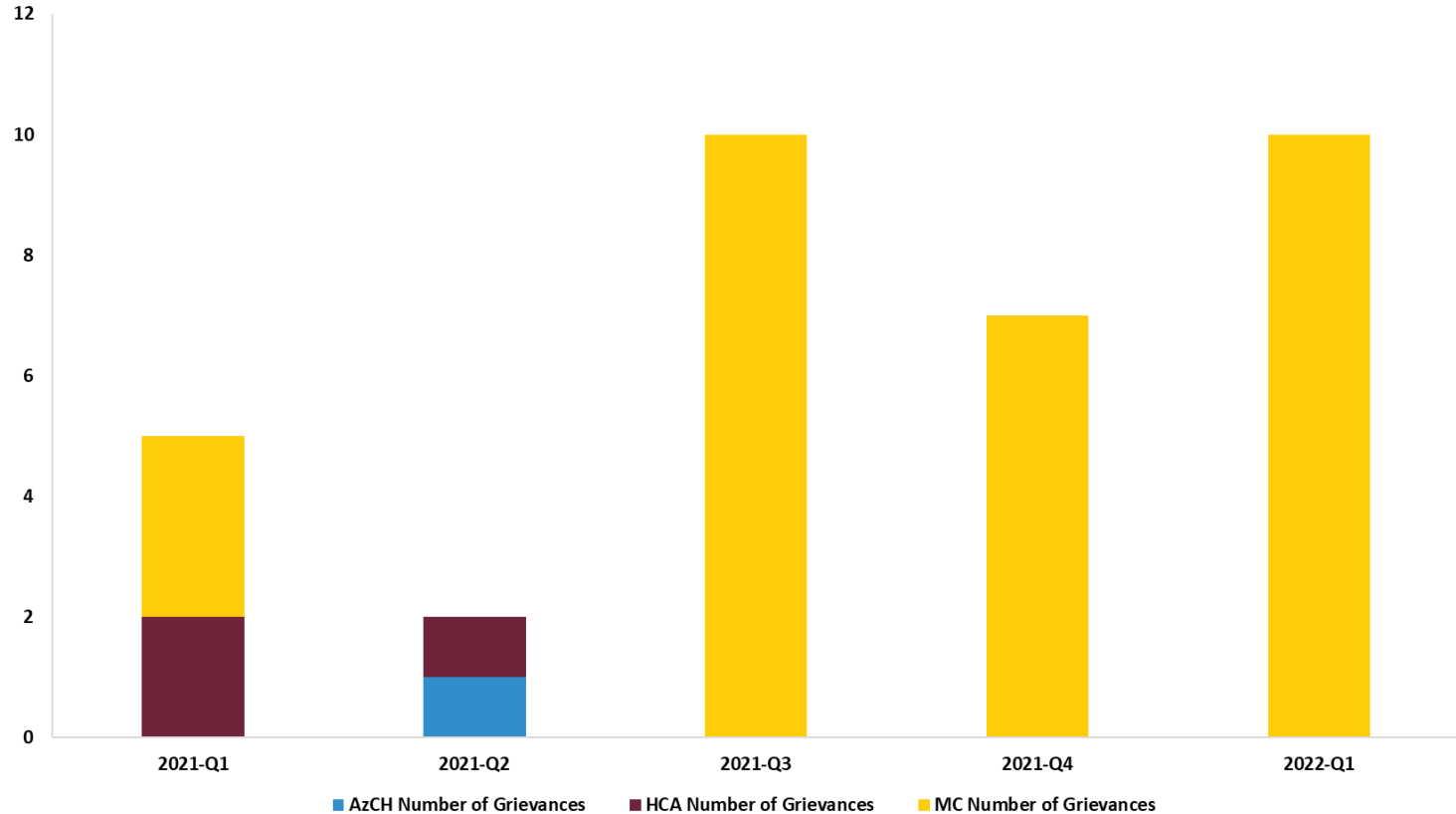


# Respite Utilization – AHCCCS Calculated<sup>1</sup>



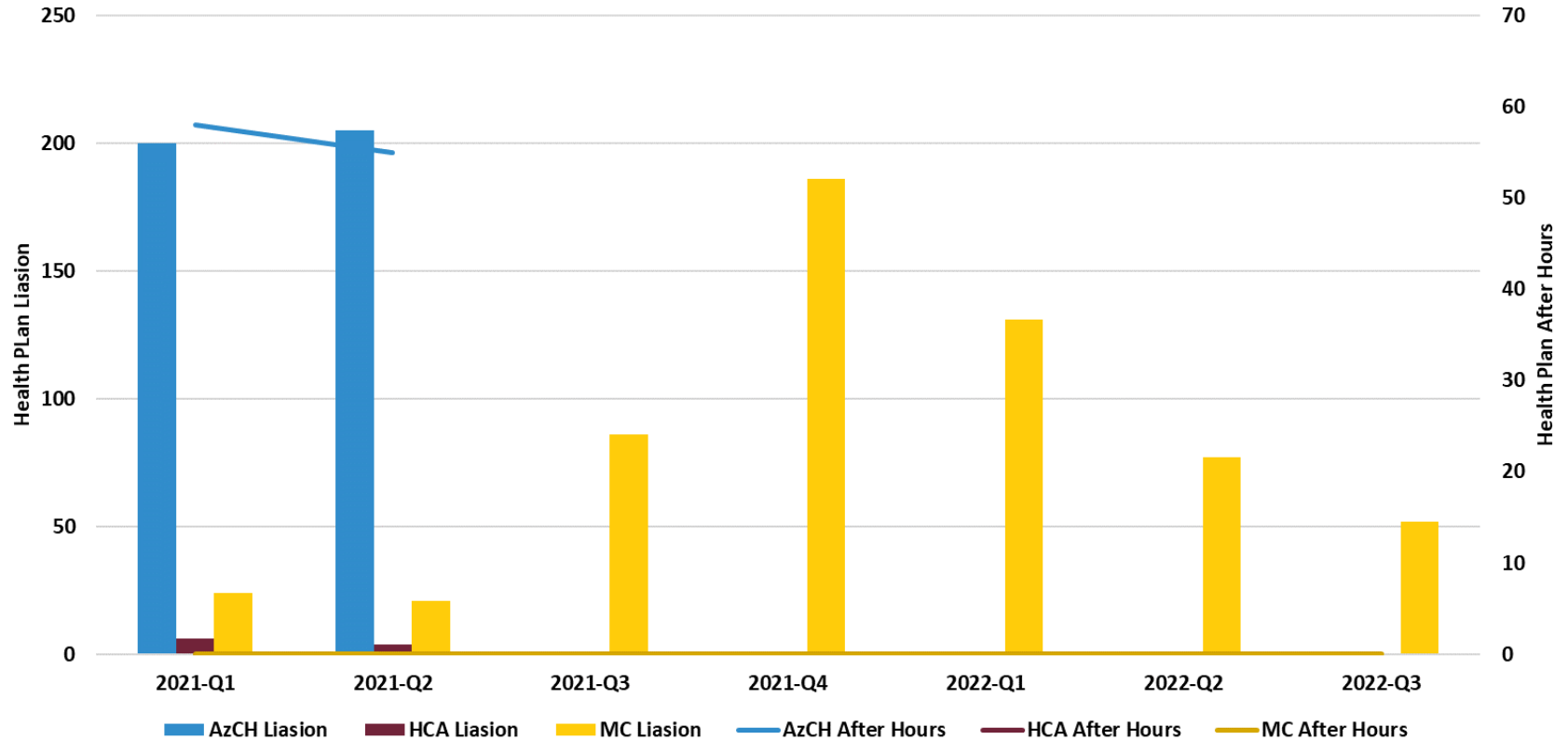
<sup>1</sup>Quarters before 2021-Q3, have been aggregated to illustrate historical trends and their continuity with the newer quarters. The methodology and data source remain unchanged.

# Grievances – HP Self Reported<sup>1</sup>



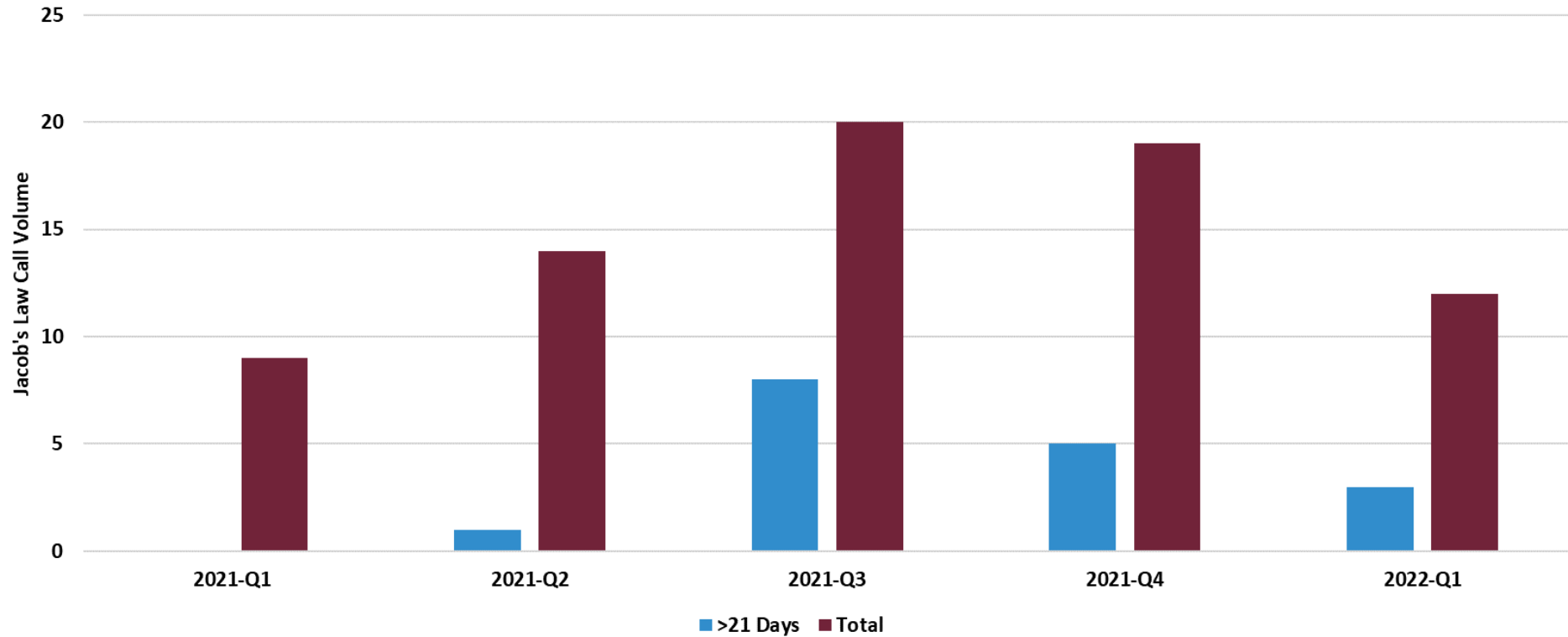
<sup>1</sup>Quarters prior 2021-Q3 have been aggregated to illustrate historical trends and their continuity with recent trends. Reporting period updated to be consistent throughout CHP Dashboard.

# ACOM 449 – Liaison & After-Hours Call Volume – HP Self Reported<sup>1</sup>



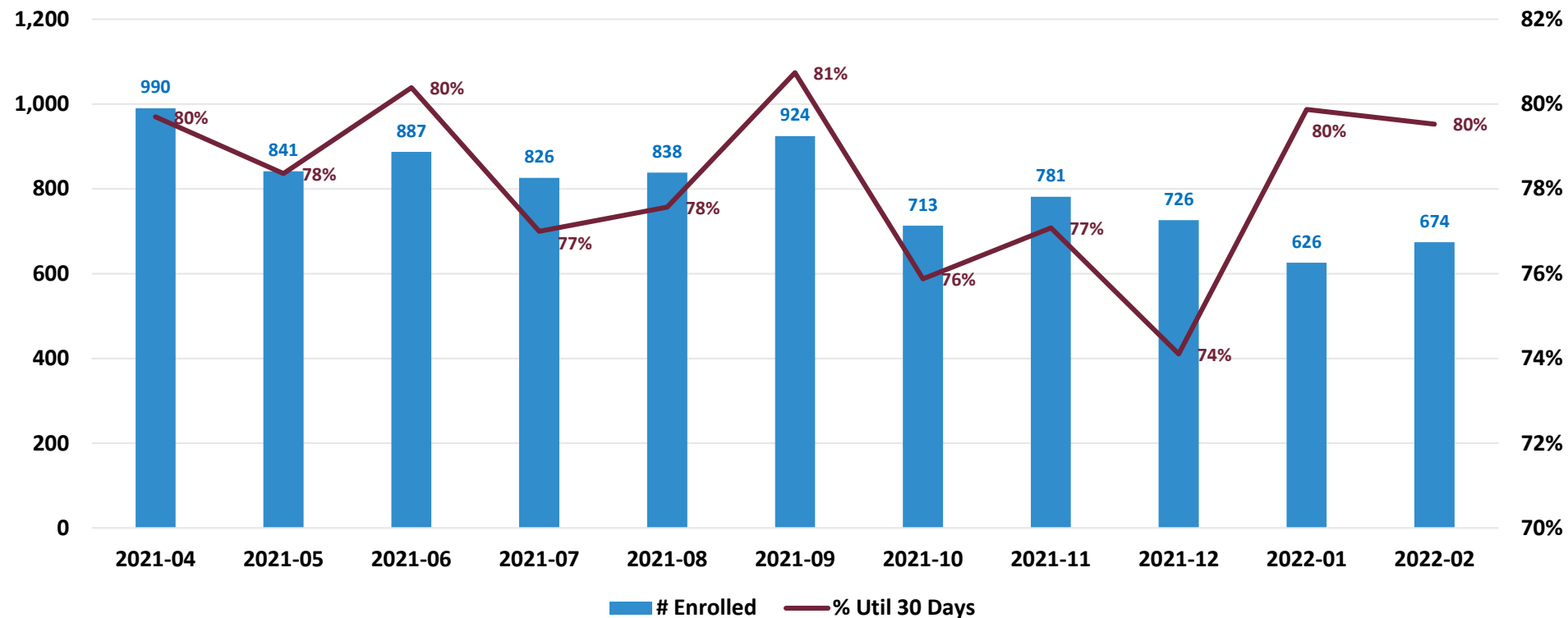
<sup>1</sup>Quarters prior 2021-Q3 have been aggregated to illustrate historical trends and their continuity with recent trends. Reporting period updated to be consistent throughout CHP Dashboard.

# AHCCCS Clinical Resolutions – Jacob’s Law Call Volume<sup>1</sup>



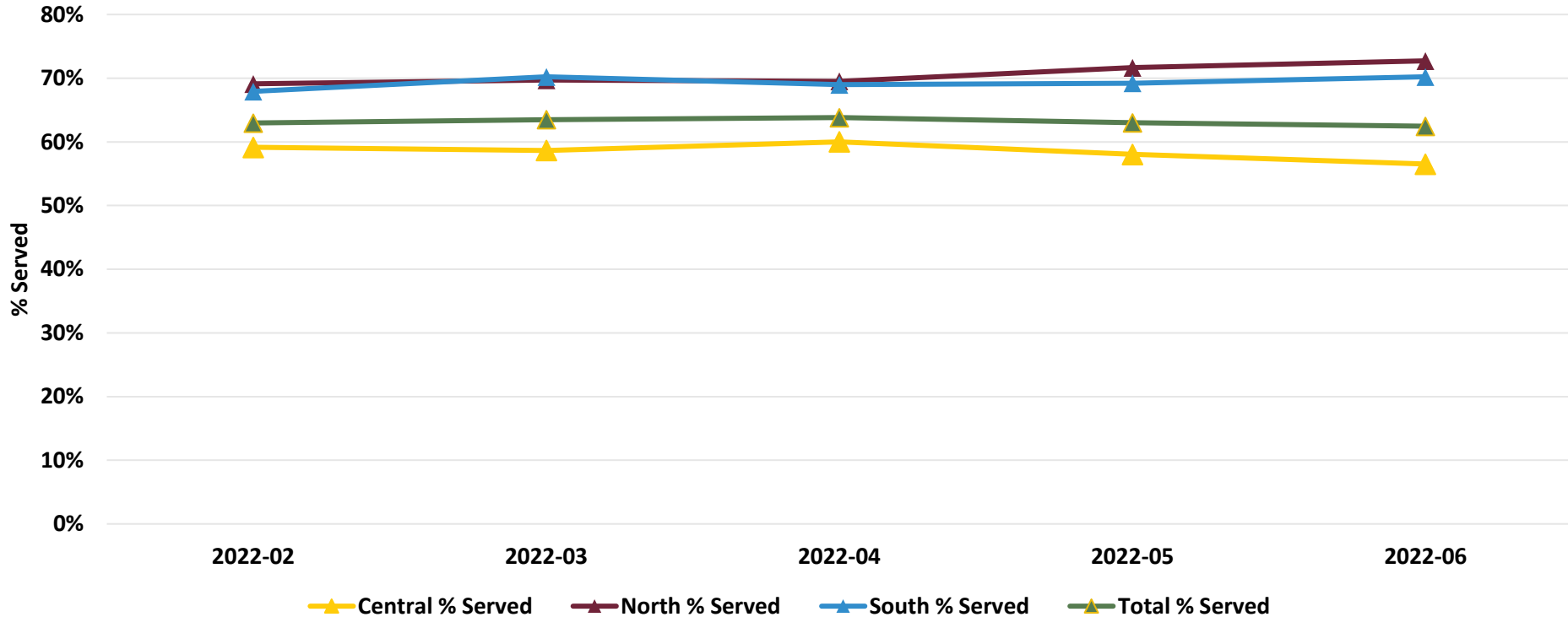
<sup>1</sup>Reporting period updated to be consistent throughout CHP Data Dashboard. More than 21 Days, is those members who were not provided Behavioral Health Services request.

# Newly Enrolled CHP Members – Received BHS in first 30 days of enrollment – AHCCCS Calculated<sup>1</sup>



<sup>1</sup>Members enrolled for 30 consecutive days after CHP enrollment date (with no enrollment 30 days prior) and at least one behavioral health service within 30 days.

# DCS-CHP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated



Thank You.