

AHCCCS Provider Emails Incident Resolved

June 30, 2025

The issue with apectrainingquestions@azahcccs.gov has been resolved. Any inquiries sent on 06/30/2025 should be re-sent to the email box, as they were not received. Please do not resend any inquiries sent before 06/30/2025. If you sent an email to the mailbox and received a confirmation email, do not resend the request.

We are working through email inquiries to provide responses and appreciate your patience.

Thank you

June 30, 2025

AHCCCS has become aware of a technical issue with emails sent to apectrainingquestions@azahcccs.gov. The email address is currently not accepting emails and is sending an undeliverable notification.

We are working on a resolution as quickly as possible. While AHCCCS works to restore communications to apectrainingquestions@azahcccs.gov, providers are encouraged to chat with us at, <https://chat.azahcccs.gov/?id=2>

Live chat is available Monday through Friday from 8 AM to 5 PM.

Please do not resend any emails to apectrainingquestions@azahcccs.gov at this time. AHCCCS will provide updates as they become available.