

### APEP Changes Scheduled for July 2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. This is a reminder that changes are being made to the AHCCCS Provider Enrollment Portal (APEP). **The changes originally scheduled to be effective 07/20/2025 are delayed and will be effective 07/27/2025.**

#### Who Is Impacted?

- All Group Billers, FAOs, Atypical FAOs, and Individual Sole Proprietors who are NOT rendering providers. This change does not impact Enhanced Shelter (PT ES) and H2O Providers (PT HO).

#### What Is Changing?

Effective 07/27/2025, impacted providers will automatically be sent a letter requesting Electronic Funds Transfer (EFT) enrollment when an application is submitted. EFT enrollment is required before the application can be approved in APEP.

This is in accordance with the Provider Participation Agreement.

#### Action Required

Impacted providers must follow the instructions in the letter to submit the EFT application within 30 days of the date on the letter.

#### Questions?

You can contact us the following ways:

- Chat with us at, <https://chat.azahcccs.gov/?id=2>
  - Live chat is available Monday through Friday from 8 AM to 5 PM
- Call us at, (602) 417-7670.
  - The call center is available Monday through Friday from 8 AM to 5 PM

Email us at, [APEPTrainingQuestions@azahcccs.gov](mailto:APEPTrainingQuestions@azahcccs.gov)