

APEP Changes Scheduled for June 2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. Changes are being made to the AHCCCS Provider Enrollment Portal (APEP) effective 06/8/2025.

Who Is Impacted?

- All providers

What Is Changing?

Effective 06/8/2025 the following changes will be made in APEP:

- If there are pending modification requests at the Revalidation Start Date, they will be automatically pushed back to the provider's queue, but will retain the revisions and display a status of "Updated" so the provider can review all steps necessary to complete the revalidation.
The provider will still be responsible for submitting a revalidation modification request within the standard 90-day timeframe. This new request will include the previously updated steps from the prior modification. A Push Back letter will not be triggered in this scenario. Only the standard Revalidation 90-Day letter will be sent.
- There will be an enhancement to the printed PDF application display for adverse actions. When a user selects "Yes" to any Adverse Action question, the corresponding response will now appear directly below the question, rather than in the Responses column on the right.
- On the Ownership page in APEP, the number of characters that can be entered to answer the adverse action questions has been increased. Freeform response fields will now display the entire response entered by the provider, reflecting the increased character limit of 200 characters.

Action Required

- No action is needed.

Questions?

You can contact us the following ways:

- Chat with us at, <https://chat.azahcccs.gov/?id=2>
 - Live chat is available Monday through Friday from 8 AM to 5 PM
- Call us at (602) 417-7670.
 - The call center is available Monday through Friday from 8 AM to 5 PM
- Email us at, APEPTrainingQuestions@azahcccs.gov