

New Resource Available July 2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. A new APEP data entry guide will be available soon. The current online paper application will be replaced with the new APEP data entry guide. This guide will have a similar look as an application, but it is intended to help providers or their credentialists gather the information needed to complete and submit an application in APEP. As a reminder, paper applications are not accepted.

Who Is Impacted?

- All providers

What Is Changing?

Effective July 7, 2025, the existing link to the paper application on the [APEP website](#) will be replaced by a link to the APEP data entry guide.

Action Required

- No action is needed.

The data entry guide is a resource that will be available to help you collect the information needed for completing and submitting enrollment applications in APEP.

Questions?

You can contact us the following ways:

- Chat with us at, <https://chat.azahcccs.gov/?id=2>
 - Live chat is available Monday through Friday from 8 AM to 5 PM
- Call us at, (602) 417-7670.
 - The call center is available Monday through Friday from 8 AM to 5 PM
- Email us at, APEPTrainingQuestions@azahcccs.gov