



## Children's Rehabilitative Services Application Instructions

The Arizona Health Care Cost Containment System (AHCCCS) Division of Member and Provider Services (DMPS) Children's Rehabilitative Services (CRS) Unit reviews applications for customers who want a CRS designation.

To get a CRS designation, AHCCCS customers must need active treatment for one of the medical conditions defined in A.A.C. R9-22-1303. If the customer is not currently enrolled with AHCCCS, must enroll by:

- Applying online at [www.healtharizonaplus.gov](http://www.healtharizonaplus.gov);
- Calling AHCCCS toll free at 1 (800) 654-8713; or
- Going to <https://www.azahcccs.gov/Members/GetCovered/apply.html>, printing and completing an AHCCCS application.

NOTE: Customers cannot receive a CRS designation or CRS services until they become an AHCCCS member.

### How to Apply for the CRS Designation

To apply for a CRS designation, a CRS application can be filled out and submitted with medical records that support the potential CRS condition. Submit the completed application to the CRS Unit. Without a completed and approved application, the customer's medical condition will be treated by the AHCCCS health plan.

Click the links below to access the CRS application:

- [CRS Application in English](#)
- [CRS Application in Spanish](#)

Anyone can fill out an application including a family member, doctor, or health plan representative. The CRS Unit can also help with completing the application. You can contact the CRS Unit at (602) 417-4545 or 1 (855) 333-7828.

**You must send the information supporting the medical diagnosis and the need for treatment.** Customers can contact their doctor to help collect the medical information.

For questions or help completing the application contact:

#### **Children's Rehabilitative Services Unit (CRS)**

(602) 417-4545 or 1 (855) 333-7828

A completed application and medical information can be sent to:

- **Mail:** AHCCCS/Children's Rehabilitative Services  
801 E Jefferson St  
MD3500  
Phoenix, AZ 85034
- **Fax:** (602) 252-5286

The CRS Unit will send a written notice when the CRS application has been approved or denied.