

In This Issue

CHW/CHR

Medical Coding Resources

AMPM Policy Manual

FFS Provider Manual

Contact Us

codingpolicyquestions@azahcccs.gov

Community Health Workers and Community Health Representatives (CHW/CHR) Updated 4/5/2023.

Effective April 1, 2023, the following codes can be reported. You can find more information on the [AHCCCS CHW/CHR web page](#), including the [FAQ page](#). The approved provider types are listed on the FAQ page. There will be a policy published shortly, please watch for this policy.

The following codes can be reported by those who meet the criteria. There are limits of 4 units in one day and not more than 60 units in 30 days. Each unit is 30 minutes per code description.

The limits are for either a single code or a combination of the codes listed and not 60 units per code.

- 98960 Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; individual patient.
- 98961 Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; 2-4 patients.
- 98962 Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; 5-8 patients.

Reference Table Update Request

Please remember to use the Reference Table Update Request form found on the Medical Coding Resources page. This is a Word document that must be filled out including the date you wish us to consider. Also, please send the Word document to the email address listed in the instructions.

Email addresses:

Coding related to table updates should be sent to the Medical Coding Unit our email is codingpolicyquestions@azahcccs.gov.

Rates related questions should be submitted to: ffsrates@azahcccs.gov

FFS Provider Training or billing questions should be submitted to:
providertrainingffs@azahcccs.gov

AHCCCS policies can be found here:
<https://www.azahcccs.gov/PlansProviders/GuidesManualsPolicies/index.html>

The most common sections are AHCCCS Fee for Service and AHCCCS Medical Policy Manual (AMPM) both located on this policy page.