

SET II

**Increased Medicaid Payment for Primary Care
AHCCCS Frequently Asked Questions (non-vaccine related)**

Date: 5/21/2013

Q1	To whom should questions regarding the initial application for attestation (ie return of an application request for more information) be addressed?
A1	Physicians should direct any questions regarding the attestation to the Provider Registration Unit Submit questions to the following link OIGProvider@azahcccs.gov or call 602-417 7670.
Q2	What if a physician has received notice of successful attestation from the AHCCCS Provider Registration Unit but the AHCCCS Contractor has no record of the physician's attestation?
A2	Physicians should direct any questions regarding issues with their attestation to the Provider Registration Unit. Submit questions to the following link OIGProvider@azahcccs.gov or call 602-417 7670.
Q3	How is the enhanced rate calculated?
A3	<p>The enhanced rate for each procedure code will be calculated using the relative value units (RVUs) from the <i>2013 National Physician Fee Schedule Relative Value File</i> (January 2013 publication), applying the Geographic Practice Cost Indices (GPCIs) for Arizona and Medicare's 2009 conversion factor. The formula is as follows:</p> <p>Non-Facility Enhanced Rate = [(Work_RVU * Work_GPCI) + (Non-Facility_PE_RVU * PE_GPCI) + (MP_RVU * MP_GPCI)] * \$36.0666</p> <p>Facility Enhanced Rate = [(Work_RVU * Work_GPCI) + (Facility_PE_RVU * PE_GPCI) + (MP_RVU * MP_GPCI)] * \$36.0666</p>
Q4	If physicians have questions regarding how AHCCCS calculated the enhanced payment rate who should they contact?
A4	Providers should submit their questions to: PrimaryCareRates@azahcccs.gov .
Q5	What will be the process for payments that were submitted with AHCCCS acting as the secondary insurance where no further payment was made because the primary had already paid more than the 2012 Access allowable fee schedule?
A5	Contractors will be required to reprocess all impacted claims even if they are secondary payer. Under Medicare and Medicaid principles, payment is made at the lesser of billed charges or the capped fee schedule rate. While the capped fee schedule rate will be changing for eligible providers, there is no change in the current reimbursement policy. Refer to #3 for the enhanced rate calculation.

Q6	Will the AHCCCS Administration be conducting audits regarding provider qualifications for enhanced payments?
A6	Yes, in accordance with 42 CFR § 441.400(b) , the AHCCCS Administration must conduct annual audits regarding both the Board Certification and the 60% billing requirements. If a physician is determined to not meet the threshold requirements, the physician will receive notice revoking the physician's eligibility for the enhanced payment. The revocation will be retroactive to the effective date of the attestation, and any monies associated with the enhanced payment will be recouped.
Q7	Will there be a dispute/grievance process?
A7	Yes, The dispute resolution process will be in accordance with the: <ul style="list-style-type: none"> • Administrative Procedure Act in Title 41 Chapter 6 Article 6 of Arizona Revised Statutes and/or • Title 9 Chapter 34 Article 4 of the Arizona Administrative Code.
Q8	How can physicians contest the revocation of their enhanced payment status?
A8	The physician may contest the revocation by filing a written request for hearing with the AHCCCS Administration no later than 30 days from the date on the notice informing the physician of the revocation.
Q9	Who should the physician contact if there is a question regarding the amount of the enhanced payment?
A9	The AHCCCS Contractor is responsible for ensuring that its payment system accurately reflects the information that was received from AHCCCS and that the enhanced payment to the provider is consistent with this information. If the AHCCCS Contractor does not make the proper payment to the physician based on the information provided from AHCCCS, the provider may file a claim dispute with the AHCCCS Contractor challenging the payment amount. (However, please also refer to the initial Q & A dated 4/4/2013 to ensure understanding of payment and the use of lesser of logic. http://azahcccs.gov/commercial/downloads/rates/GENERALFAQ.pdf)