
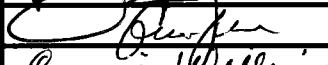



Submission Requirement 5

Offeror	Rank*
Centene	1
UHC	3
University Family Care	2
Mercy Care Group	4

*If Offeror omits a submission, the requirement rank for that offeror for that submission will be an "X"

Evaluation Team Member	Signature	Date
DARA Johnson		2/7/17
GEORGE JACOBSON		2-7-17
Connie Williams		2-7-17

Facilitator	Signature	Date
Andrew Cohen		2/7/17

COMPONENT: PROGRAM

OFFEROR'S NAME: Centene

SUBMISSION REQUIREMENT No. 5	Total Ranking
The Offeror has a newly-enrolled 32 year old male with a Traumatic Brain Injury who temporarily resides in a Skilled Nursing Facility. He has limited mobility and functioning due to morbid obesity with a weight of 390 pounds and has a newly developed Stage 3 pressure ulcer on his buttocks. The member reports being depressed due to his divorce, loss of his job and social life. He attributes the "run-of-bad luck" to his obesity. He is sure he could get his life back if he could lose weight and become active again. Describe how the Offeror will assist the member to ensure he receives the highest quality care, services and supports.	1

Rationale:

Major Observations:


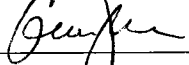

Offeror identified the significant quality of care concern associated with member's pressure ulcer and presented a detailed description of the immediate steps to be taken on behalf of the member, including transfer to a SNF with a certified wound care specialist.


Offeror described the responsibilities of all parties in addressing the quality of care concern and acknowledged its obligation to report the incident to AHCCCS.

Offeror addressed the need for quality improvement at the SNF to prevent future incidents of the type described in the case study, although the process was described in general terms.

Offeror addressed the member's other health problems, including TBI, obesity and depression and described the services to be provided with respect to each.

Offeror addressed the member's goals of moving out of the SNF and resuming work and presented a person-centered plan for transitioning from the SNF and re-engaging in his former field of work. The plan included both immediate and longer term steps.

Evaluation Team Member	Signature	Date
DARA Johnson		2/7/17
GEORGE JACOBSON		2-7-17
Bonnie Williams		2-17-17

Facilitator	Signature	Date
Andrew Cohen		2/17/17

COMPONENT: PROGRAM

OFFEROR'S NAME:

University Family Care

SUBMISSION REQUIREMENT No. 5	Total Ranking
<p>The Offeror has a newly-enrolled 32 year old male with a Traumatic Brain Injury who temporarily resides in a Skilled Nursing Facility. He has limited mobility and functioning due to morbid obesity with a weight of 390 pounds and has a newly developed Stage 3 pressure ulcer on his buttocks. The member reports being depressed due to his divorce, loss of his job and social life. He attributes the "run-of-bad luck" to his obesity. He is sure he could get his life back if he could lose weight and become active again. Describe how the Offeror will assist the member to ensure he receives the highest quality care, services and supports.</p>	<p>2</p>

Rationale:

Major Observations:

Offeror identified the significant quality of care concern associated with member's pressure ulcer and presented a description of the immediate steps to be taken on behalf of the member, including transfer to a SNF with a certified wound care specialist.


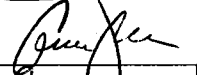
Offeror described the responsibilities of all parties in addressing the quality of care concern and acknowledged its obligation to report the incident to AHCCCS.

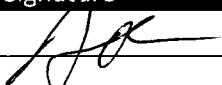
Offeror addressed the quality improvement process to be undertaken with the SNF, including conducting interviews with SNF personnel and development of a corrective action plan through a collaborative process.

Offeror addressed the member's other health problems, including TBI, obesity and depression and described the services to be provided with respect to each.

Offeror addressed the member's goal of eventually moving out of the SNF and described an assessment for least restrictive placement but did not describe clearly immediate steps to be taken to advance each of the member's personal goals.

[Empty box for Consensus Rationale]

Evaluation Team Member	Signature	Date
SARA Johnson		2/7/17
GEORGE JACOBSON		2-7-17
Connie Williams	Connie Williams	2-7-17

Facilitator	Signature	Date
Andrew Cohen		2/7/17

COMPONENT: PROGRAM

OFFEROR'S NAME:

UHC

SUBMISSION REQUIREMENT No. 5	Total Ranking
<p>The Offeror has a newly-enrolled 32 year old male with a Traumatic Brain Injury who temporarily resides in a Skilled Nursing Facility. He has limited mobility and functioning due to morbid obesity with a weight of 390 pounds and has a newly developed Stage 3 pressure ulcer on his buttocks. The member reports being depressed due to his divorce, loss of his job and social life. He attributes the "run-of-bad luck" to his obesity. He is sure he could get his life back if he could lose weight and become active again. Describe how the Offeror will assist the member to ensure he receives the highest quality care, services and supports.</p>	<p>3</p>

Rationale:

Major Observations:

Offeror identified a potential quality of care concern associated with member's pressure ulcer and discussed potential interventions. However, the description included contingent language and did not clearly outline the steps to be taken or the timeframe in which they would occur.


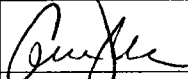
Offeror did not clearly acknowledge its obligation to report the incident to AHCCCS.

Offeror did not describe clearly the SNF's responsibility for the quality of care issue and did not clearly present interventions to be undertaken to prevent future occurrences. Offeror discussed relying on the SNF's wound care team for further assessment rather than relocating the member or intervening in some other manner.

Offeror identified the member's other health problems, including TBI, obesity and depression. However, the offeror used contingent language in discussing interventions and did not describe clearly the steps that would be taken with respect to each.

Offeror addressed the member's goal of eventually moving out of the SNF and resuming work, and presented a person-centered planning approach that included an assessment of the member's cognitive ability to make decisions.

[Empty box for consensus rationale]

Evaluation Team Member	Signature	Date
DARA Johnson		2/7/17
GEORGE JACOBSON		2-7-17
Connie Williams	Connie Williams	2-7-17

Facilitator	Signature	Date
Andrew Cohen		2/7/17

COMPONENT: PROGRAM

OFFEROR'S NAME: Mercy Care Group

SUBMISSION REQUIREMENT No. 5	Total Ranking
<p>The Offeror has a newly-enrolled 32 year old male with a Traumatic Brain Injury who temporarily resides in a Skilled Nursing Facility. He has limited mobility and functioning due to morbid obesity with a weight of 390 pounds and has a newly developed Stage 3 pressure ulcer on his buttocks. The member reports being depressed due to his divorce, loss of his job and social life. He attributes the "run-of-bad luck" to his obesity. He is sure he could get his life back if he could lose weight and become active again. Describe how the Offeror will assist the member to ensure he receives the highest quality care, services and supports.</p>	4

Rationale:

Major Observations:

Offeror failed to address the quality of care concern associated with member's pressure ulcer. The pressure ulcer was noted in a service plan table inset and through a reference to SNF wound care monitoring but was not otherwise described clearly as a concern requiring immediate action.


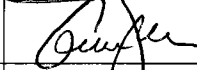
Offeror did not clearly acknowledge its obligation to report the incident to AHCCCS.

Offeror did not describe clearly the SNF's responsibility for the quality of care issue and did not clearly present interventions to be undertaken to prevent future occurrences.

Offeror addressed the member's other health problems, including TBI, obesity and depression and described the services to be provided with respect to each.

Offeror addressed the member's goal of eventually moving out of the SNF and described an assessment for least restrictive placement and employment.

[Empty box for Consensus Rationale]

Evaluation Team Member	Signature	Date
DARA Johnson		2/7/17
GEORGE JACOBSON		2-7-17
Connie Williams	Connie Williams	2-7-17

Facilitator	Signature	Date
Andrew Ghom		2/7/17