



AHCCCS Request for Proposal for SMI Eligibility Determination Contractor YH18-0017

Purpose

- Request for Proposal to serve as statewide contractor to conduct Eligibility Determinations for those who may have a Serious Mental Illness
 - For Persons 18 or older who request or consent to a determination
 - For persons 17 and six months who are currently receiving behavioral health services in preparation for behavioral health services as an adult
 - For Persons ordered to undergo a determination by/through a Superior Court in Arizona

Overview of Requirements

- A critical component of the AHCCCS service delivery system is the effective and efficient identification of persons who have special behavioral health service needs due to significant functional impairments resulting from a behavioral health disorder
- AHCCCS has developed a standardized process and criteria to determine SMI eligibility to ensure that persons designated as SMI are promptly identified and enrolled for services.
- SMI eligibility criteria is applied to the information obtained through a behavioral health assessment, the assessor's evaluation of whether the individual meets the SMI eligibility criteria, and all relevant treatment records necessary for the Contractor to make a final determination of SMI eligibility

Overview of Requirements

- The Contractor will be responsible for rendering final SMI Eligibility Determinations, the Grievance System requirements, and all administrative responsibilities related thereto
- The Contractor must develop and maintain
 - Quality Management Program
 - Information Systems
- Must adhere to Key Personnel requirements
- Statewide Contractor

Overview – Current Landscape

- Current Contract ends 12-31-2018
- Recent changes impacting the current contractor
 - Administrative Simplification – merger with DBHS makes this the first time this RFP is under AHCCCS
 - Service expansion for FFS, Tribal ALTCS, ALTCS E/PD
 - AHCCCS Complete Care RFP is underway for integrated physical and behavioral health services for most members

Anticipated Procurement Timeline

Date	Activity
Issue Request for Proposal	March 15, 2018
RFP Questions Due from Prospective Offerors By 5:00 p.m. Arizona Time	March 26, 2018
First RFP Amendment Including Responses to RFP Questions	April 02, 2018
Proposals Due By 3:00 p.m. Arizona Time	May 10, 2018
Contract Awarded	July 02, 2018
Implementation	January 01, 2019
Term of Contract	Through September 30, 2023

Note: Dates are subject to change

RFP Bidders' Library

- Website to assist Offerors with information and resources regarding the RFP
- Pre-Release RFP Information in the RFP Bidders' Library on the AHCCCS website:
<https://azahcccs.gov/PlansProviders/HealthPlans/YH18-0017.html>
- To receive notification of update to the Bidders' Library sign up for Constant Contact Notifications: [Sign Up RFP SMI Eligibility Determination](#)

Seeking Stakeholder Feedback

- AHCCCS is seeking stakeholder feedback on the following topics regarding this RFP:
 - How can the SMI eligibility determination process be improved for applicants?
 - How can the SMI eligibility determination process be improved for providers?
 - Requirements regarding education and training for Tribal ALTCS, FFS, MCOs, and Providers
 - SMI eligibility grievance and appeal processes

Seeking Stakeholder Feedback

- Tribal Liaison Collaboration
- Collaboration with IHS/638 facilities
- Coordination with Justice System
- Exchange of behavioral health assessments
 - What is working? What could be improved?
 - Should this be an AHCCCS product and not a vendor product?
- Exchange of determination decision via the AHCCCS SMI Portal

Public Comment

- Submit feedback and comments to:
SMIEligDet_RFP_Feedback@azahcccs.gov
- Comments and feedback will be accepted until close of business November 23, 2017.