

## Submission Requirement 6

Offeror	Rank*
Magellan Complete Care of Arizona, Inc.	3
UnitedHealthcare Community Plan	2
Mercy Care	6
Banner - University Family Care Plan	1
Health Net Access, Inc.	4
Health Choice Arizona, Inc. (Steward Health Choice Arizona)	7
Care1st Health Plan Arizona, Inc.	5

\*If Offeror omits a submission, the requirement rank for that offeror for that submission will be an "X"

Facilitator	Signature	Date
Andrew Cohen		2/20/18

COMPONENT: PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

OFFEROR'S NAME: Banner – University Family Care Plan

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>1</p>

**RATIONALE:**

Major Observations:

Offeror described a process for evaluating the member’s behavioral health needs that included an assessment of her history, medications and suicide risk; offeror did not mention completing the American Society of Addiction Medicine (ASAM) screening but did discuss use of a standardized substance use screen.

Offeror discussed use of cognitive behavioral therapy.

Offeror discussed whether the member would be assessed for serious mental illness.

Offeror addressed member peer supports and family supports, and partially addressed family therapy through discussion of child family team (CFT) activities.

Offeror described a process for assisting the member in her transition to adulthood activities, including through formation of an Adult Recovery Team (ART).

Offeror discussed pain management but did not specifically describe a process for engaging the member in substance use treatment (offeror associated the member’s level of opioid use with her level of pain due to Sickle Cell Anemia [SCA] diagnosis).

Offeror described a process for ensuring proper prenatal care, ongoing treatment of member’s SCA and coordination among the member’s providers.

Offeror addressed other clinical considerations, including member’s EPSDT status, dental care, vaccination history and potential use of a long acting reversible contraceptive (LARC).

Offeror addressed Neonatal Abstinence Syndrome but did not address clearly whether the fetus

would be assessed for SCA.

Offeror described the use of evidence-based clinical guidelines.

Offeror addressed social determinants of health.

EVALUATION TEAM MEMBER		
NAME	SIGNATURE	DATE
Jakenna Lebsock	<i>Jakenna Lebsock</i>	2-20-18
Eric Tack, M.D.	<i>Eric D Tack MD</i>	2-20-18
Connie Williams	<i>Connie Williams</i>	2-20-18

FACILITATOR		
NAME	SIGNATURE	DATE
Andrew Cohen	<i>[Signature]</i>	2/20/18

**COMPONENT:** PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

**OFFEROR'S NAME:** UnitedHealthcare Community Plan

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>2</p>

RATIONALE:
<p><u>Major Observations:</u></p> <p>Offeror described a process for evaluating the member’s behavioral health needs that included an assessment of her history, medications and suicide risk; offeror did not mention completing the American Society of Addiction Medicine (ASAM) screening but did discuss substance use disorder.</p> <p>Offeror discussed use of cognitive behavioral therapy.</p> <p>Offeror did not discuss clearly whether the member would be assessed for serious mental illness.</p> <p>Offeror addressed member peer supports, family supports and family therapy/counseling.</p> <p>Offeror described a process for assisting the member in her transition to adulthood activities, including through formation of an Adult Recovery Team (ART).</p> <p>Offeror discussed group therapy in general but did not describe clearly a process for engaging the member in substance use treatment.</p> <p>Offeror described a process for ensuring proper prenatal care, ongoing treatment of member’s SCA and coordination among the member’s providers.</p> <p>Offeror addressed other clinical considerations, including member’s EPSDT status, dental care and vaccination history.</p> <p>Offeror addressed assessing the fetus for SCA but did not address clearly whether the infant would be assessed for Neonatal Abstinence Syndrome.</p> <p>Offeror did not address clearly the member’s potential use of LARC.</p>

Offeror described the use of evidence-based clinical guidelines.

Offeror addressed social determinants of health.

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Connie Williams	<i>Connie Williams</i>	2-20-18

FACILITATOR		
NAME	SIGNATURE	DATE
Andrew Cohen	<i>[Signature]</i>	2/20/18

COMPONENT: PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

OFFEROR'S NAME: Magellan Complete Care of Arizona, Inc.

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>3</p>

RATIONALE:
<p><u>Major Observations:</u></p> <p>Offeror described a process for evaluating the member’s behavioral health needs that included an assessment of her history, medications and suicide risk; offeror did not mention completing the American Society of Addiction Medicine (ASAM) screening but did discuss using a validated assessment tool.</p> <p>Offeror discussed use of cognitive behavioral therapy.</p> <p>Offeror did not discuss clearly whether the member would be assessed for serious mental illness.</p> <p>Offeror addressed member peer supports and family supports but did not address clearly the provision of family therapy/counseling.</p> <p>Offeror mentioned transition to adulthood and discussed alternative schools and family planning but did not describe clearly a process for assisting the member in her transition to adulthood activities, including formation of an Adult Recovery Team (ART).</p> <p>Offeror did not describe clearly a process for engaging the member in substance use treatment.</p> <p>Offeror described a process for ensuring proper prenatal care, ongoing treatment of member’s SCA and coordination among the member’s providers.</p> <p>Offeror addressed other clinical considerations, including member’s EPSDT status, dental care, vaccination history and potential use of a long acting reversible contraceptive (LARC).</p> <p>Offeror did not address clearly assessing the fetus for SCA or whether the infant would be assessed for Neonatal Abstinence Syndrome.</p>

Offeror described the use of evidence-based clinical guidelines.

Offeror addressed social determinants of health.

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NAME	SIGNATURE	DATE
Jakenna Lebsock	<i>Jakenna Lebsock</i>	2-20-18
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Connie Williams	<i>Connie Williams</i>	2-20-18

FACILITATOR		
NAME	SIGNATURE	DATE
Andrew Cohen	<i>Andrew Cohen</i>	2/20/18

COMPONENT: PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

OFFEROR'S NAME: Health Net Access, Inc.

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>4</p>

**RATIONALE:**

Major Observations:

Offeror described a process for evaluating the member’s behavioral health needs at a relatively high level; offeror did not address clearly suicide risk and did not mention completing the American Society of Addiction Medicine (ASAM) screening, although offeror did discuss performing a SUD assessment.

Offeror mentioned the need for trauma informed care but did not discuss clearly the use of cognitive behavioral therapy.

Offeror did not discuss clearly whether the member would be assessed for serious mental illness.

Offeror addressed member peer supports and family supports but did not address clearly the provision of family therapy/counseling.

Offeror described a process for assisting the member in her transition to adulthood activities but did not address clearly the formation of an Adult Recovery Team (ART).

Offeror described a process for engaging the member in substance use treatment that included a discussion of Medication Assisted Therapy (MAT) and naloxone.

Offeror described a process for ensuring proper prenatal care, ongoing treatment of member’s SCA and coordination among the member’s providers.

Offeror addressed other clinical considerations, including member’s EPSDT status and potential use of a long acting reversible contraceptive (LARC).

Offeror did not address clearly the member’s potential need for dental care or vaccination history.



Offeror did not address clearly assessing the fetus for SCA or whether the infant would be assessed for Neonatal Abstinence Syndrome.

Offeror mentioned best practices for pain management but did not describe clearly the use of evidence-based clinical guidelines.

Offeror addressed social determinants of health.

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Connie Williams	<i>Connie Williams</i>	2-20-18

FACILITATOR		
NAME	SIGNATURE	DATE
Andrew Cohen	<i>AC</i>	2/20/18

COMPONENT: PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

OFFEROR'S NAME: Care1st Health Plan Arizona, Inc.

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>5</p>

RATIONALE:
<p><u>Major Observations:</u></p> <p>Offeror described a process for evaluating the member’s behavioral health needs that included a depression screen, medication history and evaluation of suicide risk; offeror did not mention completing the American Society of Addiction Medicine (ASAM) screening but did discuss a substance use assessment.</p> <p>Offeror did not discuss clearly the use of cognitive behavioral therapy.</p> <p>Offeror did not discuss clearly whether the member would be assessed for serious mental illness.</p> <p>Offeror addressed member peer supports, family supports and the provision of family therapy/counseling.</p> <p>Offeror did not describe clearly a process for assisting the member in her transition to adulthood activities.</p> <p>Offeror did not describe clearly a process for engaging the member in substance use treatment. (Offeror appeared to consider the member free of substances due to her incarceration.)</p> <p>Offeror described a process for ensuring proper prenatal care, ongoing treatment of member’s SCA and coordination among the member’s providers.</p> <p>Offeror addressed the potential use of a long acting reversible contraceptive (LARC).</p> <p>Offeror did not address clearly the member’s EPSDT status, potential need for dental care, vaccination history. (Offeror did mention provision of the flu vaccine.)</p>

Offeror addressed Neonatal Abstinence Syndrome but did not address clearly whether the fetus would be assessed for SCA.

Offeror described the use of evidence-based clinical guidelines.

Offeror addressed social determinants of health.

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Connie Williams	<i>Connie Williams</i>	2-20-18

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Andrew Cohen	<i>Andrew Cohen</i>	2/20/18

COMPONENT: PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

OFFEROR'S NAME: Mercy Care

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>6</p>

RATIONALE:
<p><u>Major Observations:</u></p> <p>Offeror described a process for evaluating the member’s behavioral health needs but did not mention completing the American Society of Addiction Medicine (ASAM) screening or discuss clearly medication or suicide risk.</p> <p>Offeror mentioned ongoing therapy in general terms but did not discuss clearly the use of cognitive behavioral therapy.</p> <p>Offeror did not discuss clearly whether the member would be assessed for serious mental illness.</p> <p>Offeror addressed member peer supports and discussed a family-centric approach in general, but did not address clearly family supports or the provision of family therapy/counseling.</p> <p>Offeror described a process for assisting the member in her transition to adulthood activities but did not address clearly formation of an Adult Recovery Team (ART).</p> <p>Offeror discussed connecting the member to support groups and pain management strategies but did not describe clearly a process for engaging the member in substance use treatment.</p> <p>Offeror described a process for ensuring proper prenatal care and ongoing treatment of member’s SCA, and discussed in general terms coordination among the member’s providers.</p> <p>Offeror addressed other clinical considerations, including member’s EPSDT status and potential use of a long acting reversible contraceptive (LARC).</p> <p>Offeror did not address clearly the member’s potential need for dental care or vaccination history.</p>

Offeror addressed Neonatal Abstinence Syndrome but did not address clearly whether the fetus would be assessed for SCA.

Offeror mentioned La Leche League’s use of evidence-based practices but did not describe clearly its own use of evidence-based clinical guidelines.

Offeror addressed social determinants of health.

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Andrew Cohen	<i>Andrew Cohen</i>	2/20/18

**COMPONENT:** PROGRAMMATIC – NARRATIVE SUBMISSION REQUIREMENT 6

**OFFEROR’S NAME:** Health Choice Arizona, Inc. (Steward Health Choice Arizona)

NARRATIVE SUBMISSION REQUIREMENT 6	TOTAL RANKING
<p>The Offeror has a member who is an 18 year old female who was diagnosed with sickle cell anemia at the age of two. She has a history of intermittent substance use (opioid), but reports that she is currently not using. She is currently six months pregnant and was recently released from jail after three months. She is attempting to complete high school, but struggling with demands of her depression, pregnancy and sickle cell. She has difficulty managing pain and when it becomes significant enough that is when she tends to resort to opioids. Describe how the Offeror will manage care to achieve the best outcome for the member.</p>	<p>7</p>

RATIONALE:
<p><u>Major Observations:</u></p> <p>Offeror described a process for evaluating the member’s behavioral health needs, including completing the American Society of Addiction Medicine (ASAM) screening but did not discuss clearly evaluation of suicide risk.</p> <p>Offeror mentioned the need for trauma informed care but did not discuss clearly the use of cognitive behavioral therapy.</p> <p>Offeror discussed whether the member would be assessed for serious mental illness.</p> <p>Offeror addressed member peer supports and family support, but did not address clearly the provision of family therapy/counseling.</p> <p>Offeror described a process for assisting the member in her transition to adulthood activities but did not discuss clearly the formation of an Adult Recovery Team (ART).</p> <p>Offeror described a process for engaging the member in substance use treatment that included MAT.</p> <p>Offeror discussed proper prenatal care and ongoing treatment of member’s SCA in relatively general terms and did not describe clearly how coordination would occur among the member’s providers.</p> <p>Offeror addressed other clinical considerations, including member’s EPSDT status, dental care and potential use of a long acting reversible contraceptive (LARC).</p> <p>Offeror did not address clearly the member’s vaccination history.</p> <p>Offeror addressed Neonatal Abstinence Syndrome but did not address clearly whether the fetus</p>

would be assessed for SCA.

Offeror did not describe clearly the use of evidence-based clinical guidelines.

Offeror did not address clearly social determinants of health.

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Connie Williams	<i>Connie Williams</i>	2-20-18

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Andrew Cohen	<i>Andrew Cohen</i>	2/20/18