

CCE SCORING PAST PERFORMANCE - YH20-0002
CORRECTIVE ACTION PLAN SCORING TOOL

ACC		# OF CORRECTIVE ACTION PLANS (CAPs)	RANKING
AUDITING TIMEFRAME	Compliance Actions Issued by 8/1/2021 for Contract Performance 10/01/2018 - 07/31/2021		
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/OversightOfHealthPlans/AdministrativeActions/ACC Contracts YH19-0001		
MOLINA COMPLETE CARE		0	1
MERCY CARE (MC)		0	1
UNITEDHEALTH CARE COMMUNITY PLAN (UHCCP)		0	1
BANNER UNIVERSITY FAMILY CARE (BUFC)		0	1
HEALTH CHOICE (HC)		0	1
ARIZONA COMPLETE HEALTH (AZCH)		0	1
CARE1ST (CF)		0	1

RBHA		# OF CORRECTIVE ACTION PLANS (CAPs)	RANKING
AUDITING TIMEFRAME	Compliance Actions Issued by 8/1/2021 for Contract Performance 10/01/2018 - 07/31/2021		
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/OversightOfHealthPlans/AdministrativeActions/RBHA Contracts YH17-0001		
ARIZONA COMPLETE HEALTH (AZCH)		0	1
HEALTH CHOICE (HC)		0	1
MERCY CARE (MC)		0	1

EVALUATOR FULL NAME (FIRST AND LAST):	Christina Quast
EVALUATOR TITLE:	Deputy Assistant Director of Managed Care Operations
DATE:	Sep 27, 2021
SIGNATURE:	<i>Christina Quast</i> Christina Quast (Sep 27, 2021 11:12 PDT)

EVALUATOR FULL NAME (FIRST AND LAST):	Michelle Holmes
EVALUATOR TITLE:	Operations Manager
DATE:	Sep 27, 2021
SIGNATURE:	<i>Michelle Holmes</i> Michelle Holmes (Sep 27, 2021 11:47 PDT)

CCE SCORING PAST PERFORMANCE - YH20-0002
NOTICE TO CURE SCORING TOOL

ACC		# OF NOTICE TO CURES (NTCs)	RANKING
AUDITING TIMEFRAME	Compliance Actions Issued by 8/1/2021 for Contract Performance 10/01/2018 - 07/31/2021		
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/OversightOfHealthPlans/AdministrativeActions/ ACC Contracts YH19-0001		
MOLINA COMPLETE CARE		0	1
MERCY CARE (MC)		0	1
UNITEDHEALTH CARE COMMUNITY PLAN (UHCCP)		0	1
BANNER UNIVERSITY FAMILY CARE (BUFC)		0	1
HEALTH CHOICE (HC)		0	1
ARIZONA COMPLETE HEALTH (AZCH)		0	1
CARE1ST (CF)		0	1

RBHA		# OF NOTICE TO CURES (NTCs)	RANKING
AUDITING TIMEFRAME	Compliance Actions Issued by 8/1/2021 for Contract Performance 10/01/2018 - 07/31/2021		
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/OversightOfHealthPlans/AdministrativeActions/ RBHA Contracts YH17-0001		
ARIZONA COMPLETE HEALTH (AZCH)		0	1
HEALTH CHOICE (HC)		0	1
MERCY CARE (MC)		0	1

Footnotes

- ¹ Included are Compliance Actions for both ACC and RBHA LOB
Evaluated overall by Plan - statewide (not by County or GSA)
²

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CCE SCORING PAST PERFORMANCE - YH20-0002
NON-ENCOUNTER SANCTION SCORING TOOL

ACC		TOTAL \$ AMOUNT OF NON-ENCOUNTER SANCTIONS	RANKING
AUDITING TIMEFRAME	Compliance Actions Issued by 8/1/2021 for Contract Performance 10/01/2018 - 07/31/2021		
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/OversightOfHealthPlans/AdministrativeActions/ ACC Contracts YH19-0001		
MOLINA COMPLETE CARE		\$75,000.00	6
MERCY CARE (MC)		\$50,000.00	5
UNITEDHEALTH CARE COMMUNITY PLAN (UHCCP)		\$0.00	1
BANNER UNIVERSITY FAMILY CARE (BUFC)		\$0.00	1
HEALTH CHOICE (HC)		\$0.00	1
ARIZONA COMPLETE HEALTH (AZCH)		\$475,000.00	7
CARE1ST (CF)		\$0.00	1

RBHA		TOTAL \$ AMOUNT OF NON-ENCOUNTER SANCTIONS	RANKING
AUDITING TIMEFRAME	Compliance Actions Issued by 8/1/2021 for Contract Performance 10/01/2018 - 07/31/2021		
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/OversightOfHealthPlans/AdministrativeActions/ RBHA Contracts YH17-0001		
ARIZONA COMPLETE HEALTH (AZCH)		\$50,000.00	3
HEALTH CHOICE (HC)		\$5,000.00	2
MERCY CARE (MC)		\$0.00	1

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CCE SCORING PAST PERFORMANCE - YH20-0002
 PENDING ENCOUNTER SANCTION SCORING TOOL

ACC	ENCOUNTER SANCTIONS	TOTAL \$ AMOUNT OF PENDING ENCOUNTER SANCTIONS	MEMBERSHIP AS OF JULY 2021	PER 1000 MEMBERS	RANKING
AUDITING TIMEFRAME	Encounter Sanctions issued for Contract Performance CYE19 and CYE20				
DOCUMENT(S) UTILIZED	Actions posted to https://azahcccs.gov/Resources/Oversight/HealthPlans/AdministrativeActions/ACCContractsYH19-0001				
MOLINA COMPLETE CARE		\$0.00	44,455	\$0.00	1
MERCY CARE (MC)		\$35,295.00	409,677	\$86.15	6
UNITEDHEALTH CARE COMMUNITY PLAN (UHCCP)		\$0.00	431,614	\$0.00	1
BANNER UNIVERSITY FAMILY CARE (BUFC)		\$691,085.00	272,069	\$2,540.11	7
HEALTH CHOICE (HC)		\$9,870.00	228,822	\$38.76	5
ARIZONA COMPLETE HEALTH (AZCH)		\$4,715.00	266,397	\$17.70	4
CARIST (CF)		\$880.00	190,577	\$4.62	3

Footnote: *Membership includes ACC and RBHA membership as of July 2021



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CCE SCORING PAST PERFORMANCE - YH20-0002
 ENCOUNTER DATA VALIDATION SANCTION SCORING TOOL

ACC	Encounter Data Validation Sanctions CYE19	TOTAL \$ AMOUNT OF ENCOUNTER DATA VALIDATION SANCTIONS	MEMBERSHIP AS OF JULY 2021	PER 1000 MEMBERS	RANKING
AUDITING TIMEFRAME	Actions posted to https://azahcccs.gov/Resources/Oversight/HealthPlans/AdministrativeActions/ ACC Contracts YH19-0001				
DOCUMENT(S) UTILIZED					
MOLINA COMPLETE CARE		\$12.84	44,455	\$0.29	5
MERCY CARE (MC)		\$0.00	409,877	\$0.00	1
UNITEDHEALTHY CARE COMMUNITY PLAN (AZCOP)		\$0.00	431,614	\$0.00	1
BANNER UNIVERSITY FAMILY CARE (BUFC)		\$1,229.23	272,069	\$4.52	6
HEALTH CHOICE (HC)		\$0.00	228,822	\$0.00	1
ARIZONA COMPLETE HEALTH (AZCH)		\$4,328.17	266,397	\$16.25	7
CARELIST (CF)		\$0.00	190,577	\$0.00	1

Footnote
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