

Population Health Initiative Coordination Description

- A. Describe how the responsible individual interfaces with the organization's leadership or executive management team to ensure initiatives related to health equity and whole-person care are aligned with, and prioritized within, the organization's strategic plan.

The Director of Population Health, Assistant Director of Population Health, and the entire Population Health Team work closely with all departments in the organization and assist with the identification and implementation of performance projects directly related to whole person care and health equity. The Director attends the Executive Leadership Team meetings, the Behavioral Health Medical Provider and Primary Care Provider meetings, and the Clinical Operations meetings. The materials presented include performance on Value Based HEDIS measures, progress on Targeted Investments (TI) initiatives, special projects related to A1c Diabetes Screening, no-show performance, new workflows for projects such as prenatal and postpartum care, and several other initiatives to improve care. All these items involve coordinating multiple departments to meet whole person outcomes. The Director has also been directly involved in developing, implementing, and measuring the social determinants of health (SDOH) issues using the Provider screening tools and has utilized this information to identify health related social needs that need to be addressed in order for treatment to be successful. The Director also works closely with the Provider Health IT Department to collect and analyze data and most importantly to make the data useful and actionable for staff delivering care. In addition, the Director attends monthly meetings with interdisciplinary teams at each clinic to problem solve treatment issues for individuals on the high-risk, high-needs and high-cost members. With respect to health equity, we are in the process of analyzing performance data with racial, ethnic, cultural, age and gender in order to determine if the programs, processes and supports that we are currently using are consistently effective across populations. 2.2 A

- B. Explain how the organization's activities and outcomes associated with health equity and whole person care initiatives are communicated to staff that are screening members for health-related social needs.

As stated in the previous paragraph there is ongoing communication, training, and consultation with all the Provider Health departments regarding integrated care. Training is provided to all staff who conduct SDOH screenings and if there are updates, the changes are reviewed to ensure staff are kept up to date. All the workflows that are developed regarding whole health issues are available on Provider's intranet and available to all staff. We are preparing more detailed information on health equity issues through the Assistant Director of Population Health's coordination with the IT Department and involvement in Provider Health's Diversity, Equity, and Inclusion (DEI) Committee. 2.2 B