Targeted Investments Program 2.0 Justice

5/15/2023 Information Session

Agenda

❏ Zoom Etiquette

❏ Program Overview

❏ Participation Requirements

❏ Year 1: Application and Key Dates

❏ Year 2 - Year 5: Program Deliverables

❏ Technical Assistance

❏ Q & A

Program Overview

What is the Targeted Investments (TI) Program?

Areas of Focus for TI 1.0 (2017 - 2022)

- Increasing integration of physical and behavioral health (BH) care.
  - o Reducing fragmentation between acute and BH care.
- Increasing care coordination for individuals with BH needs.
  - o Increasing efficiencies in service delivery for patients with BH needs by improving integration at the provider level.
  - o Improving health outcomes for members with physical health and BH needs.

What is the TI Justice Program?

- Increased integration at point of care
- Care coordination amongst each individual's BH and PCP provider(s)
- Access to MAT
- Forensic peer and family support
- Outreach/ engagement plan
- Enhanced coordination with Justice Partners and MCOs
- Screening for BH conditions and SDOH

Targeted Investments Renewal (TI 2.0) Program

Initiatives for All TI 2.0 Participants (2022 - 2027)

- **Culturally Appropriate Services:** Staff cultural competency (CLAS standards)
- **Health Related Social Needs:**
  - o Use of closed loop referral system (enhancing referral/coordination protocols).
  - o SDOH: Identify predominant social needs of patient population and outcomes, address with enhanced coordination with social service providers.
- **Population Health / Health Equity:** Identify and analyze health inequities in patient population.
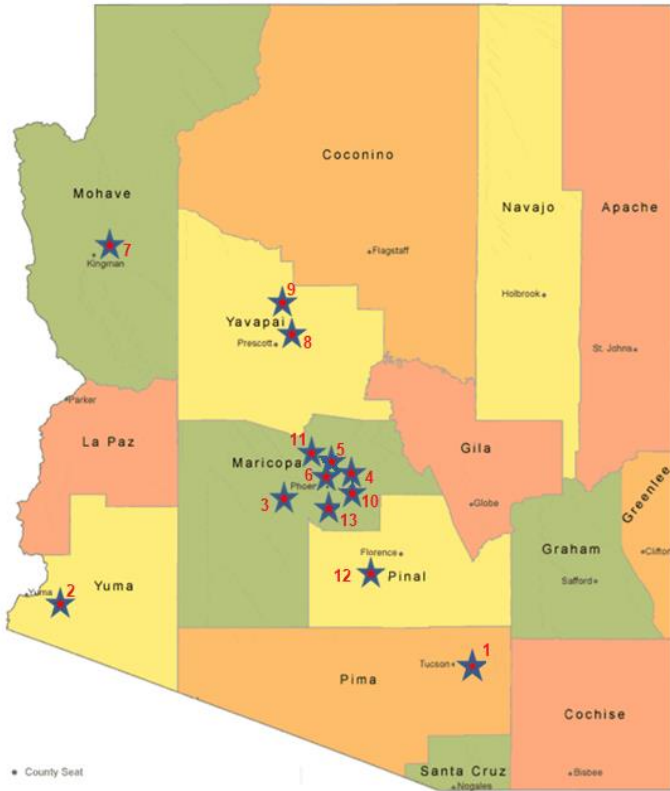
TI 2.0 Justice Program

Additional Areas of Focus for TI 2.0 Justice Clinics

- **Tobacco Cessation** programming and coordination with new ASHLine.
- **Identifying inequities** specific to the population (e.g., criminogenic risk and housing instability).
- **Coordinating early reach-in** activities:
  - between 10th and 20th day of incarceration (jail), or
  - between 45th and 30th day prior to release from prison.

TI 2.0 Participation

Participation - TI 1.0 Justice

Conceptual Model: One-Stop Shop
- Co-location of clinicians and justice partner(s).
- AHCCCS-enrolled IC or FQHC.
- 13 clinics and justice partners recommended by RBHAs.
- ADCRR and 6 counties.

COVID-19
- Virtual/hybrid community supervision.
- Adapted to complement justice partner's response.

Participation - TI 2.0 Justice

TI 2.0: Expanding The Pilot - $250M over 5 years

- **AHCCCS-enrolled** IC, FQHC, RHC, or 77 BH outpatient clinic readily available to deliver BH and PCP services.
- **Must** partner with County and/or ADCRR.
- **May also** partner with other criminal justice agencies to best serve community.
- **Robust partnerships:** co-location not required.
- **More:**
  - clinics
  - justice partners
  - AHCCCS members

Participation - TI 2.0 Justice

Immense Interest + Meaningful Incentive = Competitive Application Process:

- Signed commitment letter containing minimum data elements uploaded with application for each clinic separately.
- Selected applicants will have the **strongest** commitment letters that detail the **best** plans to address the primary care, behavioral health, and health related social needs of high-risk individuals transitioning from the criminal justice system in their community.
- Examples:
  - Colocation with probation/parole,
  - Coordination with local courts and diversion programs, and
  - Encourage novel, innovative models demonstrating robust partnerships.
- See Application Criteria for "optional" services that will be used to score applications.

Applications will be objectively scored by a blinded panel of SMEs.

TI 2.0 Justice Participation Opportunities

All applications require Justice Partner's commitment contingent upon acceptance into the program
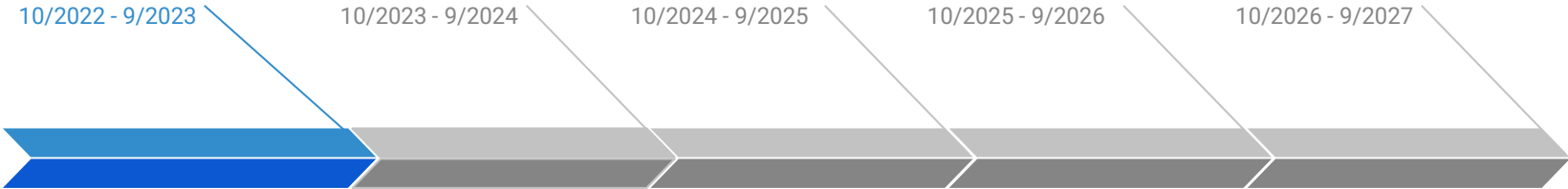
- Justice partners may commit to multiple applications or organizations.
- AHCCCS will validate Justice partner involvement, bandwidth if more than one application considered.
- Prioritizing eligibility for counties that did not participate in the original program.

TI 2.0 Justice Participation Opportunities

AHCCCS will accept applications for clinics expected to open by 9/30/2024:

- Regional clinics open by 9/30/2023 will have competitive advantage.
- First incentive funds will be received Fall, 2025 if facility is not enrolled with AHCCCS by 9/30/2023.
- Must provide services by 9/30/2024.

TI 2.0 Timeline

10/2022 - 9/2023 10/2023 - 9/2024 10/2024 - 9/2025 10/2025 - 9/2026 10/2026 - 9/2027

Year 1	Year 2	Year 3	Year 4	Year 5
Onboarding/Application	Establish new systems and processes Meet targets on performance measures	Implementation and Evaluation of systems and processes Meet targets on performance measures	Meet targets on performance measures	Meet targets on performance measures

TI 2.0 Application / Onboarding

Year 1

Year 1: Onboarding & Application

Application Process

- Submit an application through the AHCCCS Online Targeted Investments Portal.
  - Application portal will be available **Summer 2023.**
  - Application due by **5 p.m. (Arizona/Mountain Time) on 9/30/2023.**

- Must meet EHR requirements.

- Attest to meeting program requirements based on area of concentration.
  - Upload supporting documentation for policy and procedures which address required TI initiatives.

- Acceptance letters to be sent by **December, 2023.**
  - Participants must meet baseline deliverables and be accepted into TI 2.0 program to receive Year 1 payment.
  - Year 1 incentive payment will be received in **early 2024.**

HIE: Contexture Requirement

By the TI 2.0 application deadline (9/30/2023), the organization must attest and upload documentation to demonstrate that all participating clinics under the TIN either:

A. Have an EHR system capable of bi-directional exchange of a core data set with Contexture:
- **Must upload a signed scope of work,** dated no later than 9/30/2023, to connect the system to Contexture's **new** HIE platform once available.

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OR

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B. Have plans to adopt an EHR system capable of bi-directional exchange of a core data set with Contexture:
- **Must upload a commitment letter,** signed by the organization's Chief Executive Officer or individual in an equivalent position as of 9/30/2023, that identifies the EHR system and intent to connect to Contexture's **new** HIE platform once available.

TI 2.0 Program Deliverables

Year 2 - Year 5

TI 2.0 Participant Metrics

Years 2 - 3

- Create process and protocols that include prescribed criteria in a way that complements current operations
- Demonstrate process and protocols followed via random sample

Years 2 - 5

- Meeting target on Stratified Performance Measures
- HRSN, geography, age, disability, etc.
- Target setting methodology, strata, and performance measures still in review

TI Justice 2.0 - Year 2 & Year 3 Example

Engage incarcerated individuals prior to MCO reach-in activities. Justice clinics can independently conduct, or partner with a managed care organization (MCO) justice liaison and/or medical personnel within the penitentiary to conduct, the following activities:

- Screen the individual for social needs using a standardized HRSN screening tool containing the following domains: housing instability, utility assistance, food insecurity, transportation needs and interpersonal safety.
- Document whether the individual has an existing relationship with a primary care organization and/or a behavioral health organization.
- Review and update the individual's contact information, as needed.
- Identify any health needs, as defined by the member, that were not previously identified during the individual's intake assessment or referral to the justice clinic.
- Submit a pre-release application for AHCCCS benefits via HEAplus, when appropriate.

Year 2: By September 30, 2024:

A. Develop policies and procedures for coordinating with justice partners to engage individuals who are between their 10th and 20th day of incarceration in jail, between their 30th to 45th day prior to release from prison, or the day of release, whichever is sooner.

B. Develop policies and procedures for sharing any relevant health information learned through the early reach-in with the MCO justice liaison and/or Justice Transition Planner by the 19th day of incarceration in jail, 30th day prior to release from prison, or the day of release, whichever is sooner.

Year 3: By September 30, 2025:

A. Attest that the justice clinic has completed all specified activities for at least 85% of the population.

TI 2.0 Years 2 - 5 Performance Measures
TI 1.0 Example

Justice		
Chosen Performance Measure	**Measure Description**	**Measurement Stewards**
Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (34 - Day)	Percentage of beneficiaries age 18 and older with a new episode of alcohol or other drug (AOD) abuse or dependence who received continued engagement of AOD Treatment. Percentage of beneficiaries who initiated treatment and who had two or more additional AOD services or medication treatment within 34 days of the initiation visit	●●●
Follow up after hospitalization for Mental Illness: 18 and older (30 - Day)	Percentage of discharges for beneficiaries age 18 and older who were hospitalized for treatment of selected mental illness diagnoses or intentional self-harm and who had a follow-up visit with a mental health practitioner. --Percentage of discharges for which the beneficiary received follow-up within 30 days after discharge	●●●●
Follow up after hospitalization for Mental Illness: 18 and older (7 - Day)	Percentage of discharges for beneficiaries age 18 and older who were hospitalized for treatment of selected mental illness diagnoses or intentional self-harm and who had a follow-up visit with a mental health practitioner. --Percentage of discharges for which the beneficiary received follow-up within 7 days after discharge	●●●●
Diabetes Screening for People with Schizophrenia or Bipolar Disorder who are using antipsychotic medications	Percentage of beneficiaries ages 18 to 64 with schizophrenia, schizoaffective disorder, or bipolar disorder who were dispensed an antipsychotic medication and had a diabetes screening test during the measurement year.	●●

Justice Attribution: Likely to continue TI 1.0 model of all justice-involved individuals referred to the clinic (e.g., justice partner, MCO), lookback period TBD

AHCCCS
Arizona Health Care Cost Containment System

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Standing Call for Meaningful Metrics

- Alternative metrics more valuable to community partners and stakeholders

- Demonstrate program impact and justify resource allocation

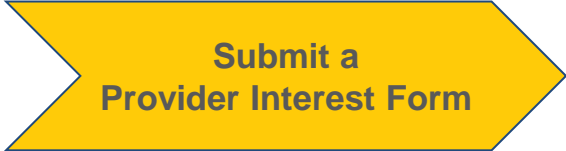- Related data must be shared with partnering clinic

Potential Examples:
- Recidivism rate
- Number of interactions with Justice system
- Community supervision graduation/ compliance rate
- Housing rate for individuals with high criminogenic risk
- Long-term outcomes (4 years max)

AHCCCS
Arizona Health Care Cost Containment System

Technical Assistance

Priority Application Assistance
Important Deadlines

6/30/2023	Submit a [Provider Interest Form](#) to request justice partnership concept, use-case, or negotiation review (TIP Justice 2.0 applicants only). TIP Justice applicants must request assistance by 6/30 to guarantee priority assistance.
8/30/2023	Submit a [Provider Interest Form](#) to request document review prior to submitting official application through the AHCCCS online portal for prioritized document feedback and opportunity to resubmit with corrections. 8/30 is the last day to request document review. **Early submission is highly encouraged.**
9/25/2023	Submit a [Provider Interest Form](#) to request application portal submission assistance. This will **not** include document review. 9/25 is the last day to guarantee priority application portal assistance from the TI team.

Click on buttons below to:

Submit a Provider Interest Form
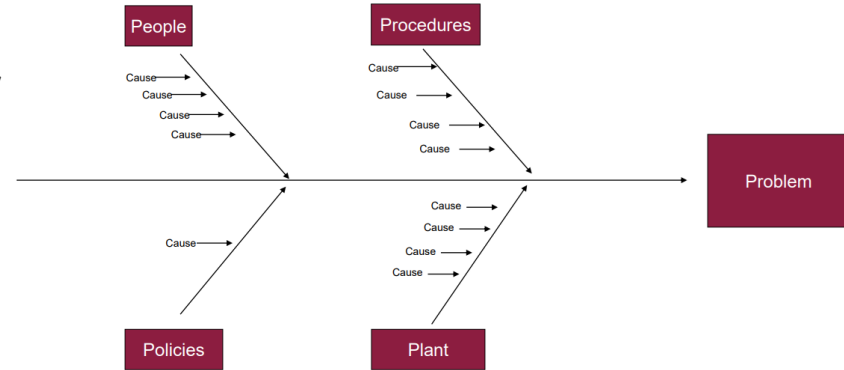
Subscribe to the TI Newsletter

Technical Assistance Support

- Individualized Technical Assistance available upon request for process based quality improvement assistance.

- Assist with internal reporting and identify areas for improvement.

- Share best practices and facilitate peer learning.

- Assist with efficient onboarding new staff to TIP.

Learning Collaboratives & Workgroups

- Learning network with representatives from AHCCCS, ASU, MCOs, CBOs and TI program participants:
  - Evaluate performance on select quality measures and assist providers in improving performance.
  - Share best practices and facilitate peer learning.
- Provide Continuing Education (CE) credits for Medical, Nursing, Psychology, Social Work, and Interprofessional certifications.

Action Items

Follow Up Actions

1. [Subscribe to the TI Newsletter](#) **(PCP, BH & Justice)**
2. Review [TI Application Requirements](#) **(PCP, BH & Justice)**
3. Confirm access to an [AHCCCS Online Account](#) **(PCP, BH & Justice)**
4. Ensure the TIN, service addresses, and non-facility providers are correct in the [AHCCCS Provider Enrollment Portal (APEP](#)) **(PCP, BH & Justice)**
5. Submit TI 2.0 [Provider Interest Form](#) by 6/30/2023 **(Justice only)**
   - Request justice partnership concept, use-case, or negotiation review (TIP Justice 2.0 applicants only)
6. Submit TI 2.0 [Provider Interest Form](#) by 8/30/2023 **(PCP & BH)**
   - Use form to state interest in participating and request application assistance
   - Early submission is highly encouraged!

Follow Up Actions

7. Prepare application materials **(PCP, BH & Justice)**
   - Gather documents, attend technical assistance meetings as needed, create and implement procedures as needed to meet requirements, etc.
8. Submit Application by 5 p.m. (Arizona/Mountain Time) on 9/30/2023 **(PCP, BH & Justice)**
   - Application release expected Summer 2023. Available on the AHCCCS Online Portal.
   - Application portal submission assistance is available to those who submit request via TI 2.0 Provider Interest Form by 9/25/2023.
9. Receive notice of application decision **(PCP, BH & Justice)**
   - Notifications will be distributed on 12/29/2023

Important Information for Submitting the Application via the AHCCCS Online Portal

- Participants must have an active AHCCCS TIN, Provider Number and NPI to log into the AHCCCS Online Portal
- The TI 2.0 application portal will only be visible to individuals who have an AHCCCS Online account
- Prior to beginning the application process, applicants need to confirm that they have an AHCCCS Online account with access to the TI Portal
- TI Portal access must be added by an AHCCCS Online Master Account holder
  - If there are no active Master Accounts in your organization, applicants must register for a new AHCCCS Online account 30 days prior to the 9/30 (TI application deadline) to receive the authentication code via postal mail.

Program Resources

AHCCCS Website:

https://www.azahcccs.gov/PlansProviders/TargetedInvestments/

TI Application Requirements:

https://www.azahcccs.gov/PlansProviders/TargetedInvestments/AppRequirements.html

ASU TIPQIC Website:

https://tipqic.org/about.html

TI 2.0 Program Overview- Final Proposal to CMS:

https://www.azahcccs.gov/PlansProviders/Downloads/TI/TargetedInvestmentsTI_2Proposal.pdf

Click on the buttons below to:

> Subscribe to the
> TI Newsletter

> Submit a
> Provider Interest Form

Questions?

Thank You.

TI Program Email: targetedinvestments@azahcccs.gov