



Targeted Investments Program

Information Session Slide Deck Updated: 9/11/2023

Speakers

AHCCCS

- Cameron Adams, MPP
Program Administrator
- Jane Otenyo, MPH
Project Manager
- Vishal Etikala, MS
Research & Statistical Analyst Senior

ASU

- Samantha Basch
Project Coordinator
- Kailey Love, MBA, MS
Project Manager

Agenda

- ❑ Zoom Etiquette
- ❑ Program Overview
- ❑ Participation Requirements
- ❑ Year 1: Application and Key Dates
- ❑ Year 2 - Year 5: Program Deliverables
- ❑ Technical Assistance
- ❑ Q & A

Tips for successful ZOOM PARTICIPATION



MUTE your mic
when you're not
speaking



BACKGROUND
NOISE watch when
turning on mic



Limit the
DISTRACTIONS
around you



Look at the
CAMERA
not your screen



PREPARE & queue
docs or links that
you plan to share



Stay FOCUSED by
not texting or side
conversations



Use GALLERY
VIEW to see all
participants



Use CHAT to ask
questions or share
resources

This Meeting Is Being Recorded

The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.

Please disconnect from this meeting if you do not agree to these terms.

Program Overview

What is the Targeted Investments (TI) Program?

Areas of Focus for TI 1.0 (2017 - 2022)

- Increasing integration of physical and behavioral health (BH) care.
 - Reducing fragmentation between acute and BH care.
- Increasing care coordination for individuals with BH needs.
 - Increasing efficiencies in service delivery for patients with BH needs by improving integration at the provider level.
 - Improving health outcomes for members with physical health and BH needs.

Targeted Investments (TI 2.0)

Initiatives

- **Culturally and Linguistically Appropriate Services:** Staff cultural competency (CLAS standards)
- **Health Related Social Needs:**
 - Use of closed loop referral system (enhancing referral/coordination protocols).
 - SDOH: Identify predominant social needs of patient population and outcomes, address with enhanced coordination with social service providers.
- **Population Health / Health Equity:** Identify and analyze health inequities in patient population.

Targeted Investments (TI 2.0)

PCP Specific

- Postpartum Depression Screening (Adult & Peds PCP)
 - Encouraging OB/GYNs to participate in Adult Primary Care to identify and address inequities in maternal health outcome
- Dental varnish (Peds Only)

Criminal Justice Specific

- Tobacco Cessation
- Identify inequities specific to the population (e.g., criminogenic risk and housing instability)

TI 2.0 Participation

Participation

TI 1.0

- Site and clinic specific participation level

TI 2.0

- Provider participation is at an organization (Tax ID) level
- Multi-site organizations can apply for all eligible sites & earn incentive based on organization's performance
- Except justice clinics which will remain at site level due to community collaboration requirements

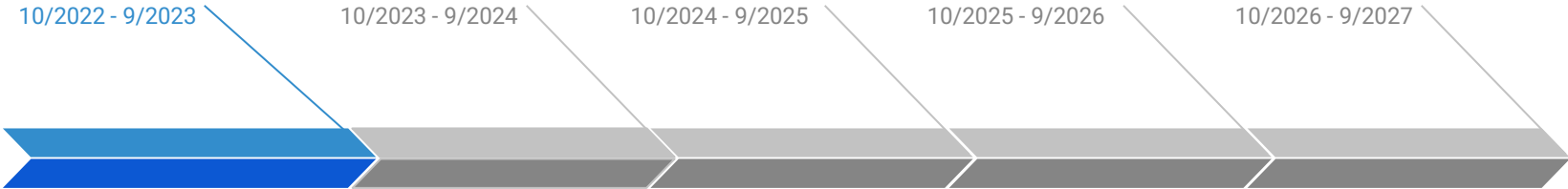
Medicaid Enrollment Requirement

- Participants must be an enrolled medicaid provider and have an active AHCCCS Provider Number, NPI & TIN in order to participate in the program

TI 2.0 Providers Types

<p>PCP Adult and Peds</p>	<p>Behavioral Health Adult and Peds</p>	<p>Justice Adult</p>
<p>Integrated Outpatient Clinics</p> <p>Non-Integrated Primary Care Outpatient Clinics</p> <p>Non-facility PCP Providers Working In the Clinics</p> <p>MD-Physician DO-Physician Osteopath Registered Nurse Practitioner Physicians Assistant *Obstetrician and gynecologist practices*</p>	<p>Integrated Outpatient Clinics</p> <p>77-Behavioral Health Outpatient clinics</p> <p>Non-facility BH Providers Working In the Clinics</p> <p>MD-Physician DO-Physician Osteopath Licensed independent Substance Abuse Counselor (LISAC) Licensed Clinical Social Worker (LCSW) Psychologist 86 Licensed Marriage & Family Therapist (LMFT) Licensed Professional Counselor (LPC) School Based Guidance Counselor School Based Certified School Psychologist Behavioral Health Counselor Board Certified Behavioral Analyst Provider MHS Social Worker MHS Nurse- Psychologists Registered Nurse Practitioner</p>	<p>Integrated Settings</p> <p>Integrated Outpatient Clinics Federally Qualified Health Centers Rural Health Centers</p> <p>Competitive by Population Served</p> <p>Application demonstrates robust collaborative agreements with a justice partner (e.g. Clinics co-located with or adjacent to probation, parole facilities, court, diversion)</p>

TI 2.0 Timeline



Year 1

Onboarding/Application

Year 2

Establish new systems and processes

Meet targets on performance measures

Year 3

Implementation and Evaluation of systems and processes

Meet targets on performance measures

Year 4

Meet targets on performance measures

Year 5

Meet targets on performance measures

TI 2.0 Application / Onboarding

Year 1

Year 1: Onboarding & Application

Application Process

- Submit an application through the AHCCCS Online Targeted Investments Portal
 - Application portal will be available **September 1, 2023**
 - **9/1 - 10/20:** BH and Justice Applicants only
 - **9/12 - 10/20:** Any organizations applying for Primary Care
 - Application due by **5 p.m. (Arizona/Mountain Time) on October 20, 2023**
- Must meet EHR requirements
- Attest to meeting program process requirements based on area of concentration
 - Upload supporting documentation for policy and procedures which address required TI initiatives
- Acceptance letters to be sent by **December, 2023**
 - Participants must meet baseline deliverables and be accepted into TI 2.0 program to receive Year 1 payment
 - Year 1 incentive payment will be received in **Fall 2024**

HIE: Contexture Requirement

By the TI 2.0 application deadline (10/20/2023), the organization must attest and upload documentation to demonstrate that all participating clinics under the TIN either:

A. Have an EHR system capable of bi-directional exchange of a core data set with Contexture:

- **Must upload a signed scope of work**, dated no later than 10/20/2023, to connect the system to Contexture's **new** HIE platform once available.

OR

B. Have plans to adopt an EHR system capable of bi-directional exchange of a core data set with Contexture:

- **Must upload a commitment letter**, signed by the organization's Chief Executive Officer or individual in an equivalent position as of 10/20/2023, that identifies the EHR system and intent to connect to Contexture's **new** HIE platform once available.

TI 2.0 Application

Process Requirements	Project Type (Adult & Peds)
<input type="checkbox"/> Procedures for BH and HRSN screening, referrals, and care coordination <i>(HRSN are subset of SDOH: housing, transportation, food insecurity, utility assistance, interpersonal safety)</i>	BH & PCP
<input type="checkbox"/> Identify accountable position(s) to pursue TI 2.0 population health initiatives	BH & PCP
<input type="checkbox"/> Protocols for utilizing evidence-based practices in trauma-informed care	BH & PCP
<input type="checkbox"/> Policies and procedures that demonstrate the collaboration between psychiatric provider consultation services to manage patients care	PCP
<input type="checkbox"/> Policies for identifying, tracking, and coordinating care for high-risk patients	PCP

Behavioral Health (BH) - Must meet 2 out of 3 requirements

Primary Care (PCP) - Must meet 3 out of 5 requirements



▲ TI 2.0 Application

Application

Application Requirements

Quality Improvement Collaborative

Annual Requirements

Payment

FAQs

Support/Resources

News and Updates

▼ TI 1.0 Program Website

TI 2.0 Application Requirements

The deadline to submit an application for the TI 2.0 program is **October 20, 2023 by 5 p.m. (MST/ AZ time)**. Applicants must submit through the [AHCCCS Online TI 2.0 Application Portal](#).

The link to the TI 2.0 Application Portal will only be visible to the organization's Master Account Holder or another AHCCCS Online User that is granted access by the Master Account Holder. Please note that Master Accounts are locked after 90 days of inactivity; Individual Accounts are deleted after 120 days of inactivity. If there are no active Master Accounts or User Accounts to promote, applicants must [register for a new AHCCCS Online account](#) at least a month prior to the application deadline to receive the authentication code via postal mail.

Application Requirements by Area of Concentration

Provider Type
Primary Care Project: Adult
Outpatient Behavioral Health Project: Adult
Primary Care Project: Pediatric
Outpatient Behavioral Health Project: Pediatric
Adult Ambulatory: Criminal Justice Focused

Important Deadlines

9/1/2023:	Application portal opens for BH and Justice Applicants only
9/12/2023:	Application portal opens for all applications (Includes PCP Applicants)
9/15/2023: *	Deadline to request application document review - Submit provider interest form prior to submitting official application through the AHCCCS Online portal . Documents submitted through the portal are considered final; there will not be an opportunity to correct documents missing required criteria after the application deadline.

Application Summary & Supporting Documentation Checklist

3. PROCESS REQUIREMENT: Protocols for utilizing member-centered, culturally sensitive, evidence-based practices in trauma-informed care.

3.1 Uploaded trauma-informed care protocols must:

Supporting Documentation

- A) Identify the staff/positions responsible for screening patients for trauma.
- B) Describe the process of documenting screening results and the patient's desire to be referred-to follow up care.
- C) Identify external referral resources that provide (and/or explain how internal resources provide) culturally sensitive trauma-informed care once trauma has been identified.
- D) Describe the referral (external) and/or hand-off (internal) process to appropriately intervene when a positive screen is identified, and the member agrees to a referral.

Elements

3.2 Uploaded training documentation must:

Supporting Documentation

- A) Describe annual TIC training requirements for staff responsible for TIC screening that include, at minimum, 3 hours of evidence-based training program per year.

TI 2.0 Program Deliverables

Year 2 - Year 5

TI 2.0 Participant Metrics

Years 2 - 3

- Create process and protocols that include prescribed criteria in a way that complements current operations.
- Demonstrate process and protocols followed via random sample.

Year 2 - 5

- Meeting target on Stratified Performance Measures.
- HRSN, geography, age, disability, etc.
- Target setting methodology, strata, and performance measures still in review.

TI 2.0 Year 2 & Year 3

Peds PCP Example

Year 2: By September 30, 2024:

- A. Identify at least one position who is responsible for placing dental fluoride varnish at time of visit at each clinic.
- B. Demonstrate that the position responsible for placing dental fluoride varnish is adequately trained. Examples of these trainings include ([Smiles for Life](#) and [Missouri Department of Health Preventative Services Program](#)).
- C. Document the duties of the position responsible for placing dental fluoride varnish, including:
 - a. Documenting each member's decision to receive the service or not at time of well-visit,
 - b. Educating the member and present guardians of about the importance of oral health,
 - c. Documenting the member's dentist and/or referred dentist in the member's EHR, and
 - d. Documenting the member's last dental visit, per the member's memory, in the member's EHR.
- D. Develop policies and procedures related to follow up with the dentist and/or patient to confirm the follow up dental service was scheduled and completed within 6 months, if the member does not recall a dental visit in the past 12 months.

Year 3: By September 30, 2025:

Based on an organization record review of a random sample of at least 20 pediatric members that received a well-visit during the year, attest that these procedures were followed at least 85% of the time.

TI 2.0 Years 2 - 5 Performance Measures

Example

- Portion of payment tied to meeting or exceeding performance measure targets.
- Based on services provided in the Program Year.
- Aligned with national stewards.

Updated:10/27/2021

TI Year 4 – 6 Metrics with Methodology

Measurement Stewards Key			
CMS Core Set FER's Adult	CMS ScoreCard	Statewide (STCA)	NCQA HEDIS
●	●	●	●

Pediatric PCP		
Chosen Performance Measure	Measure Description	Measurement Stewards
Well child visits in third, fourth, fifth and sixth years of life	Percentage of children ages 3 to 6 who had one or more well-child visits with a primary care practitioner (PCP) during the measurement year.	●●●●
Adolescent well-care visits	Percentage of adolescents ages 12 to 21 who had at least one comprehensive well-care visit with a primary care practitioner (PCP) or an obstetric/gynecologic (OB/GYN) practitioner during the measurement year.	●●●
Well-child visits in the first 15 months of life	Percentage of children who turned 15 months old during the measurement year and who had the following number of well-child visits with a primary care practitioner (PCP) during their first 15 months of life: --No well-child visits --One well-child visit --Two well-child visits --Three well-child visits --Four well-child visits --Five well-child visits --Six or more well-child visits	●●●

Pediatric BH		
Chosen Performance Measure	Measure Description	Measurement Stewards
Pediatric follow-up after hosp. for mental illness ages 6-17 (30 - Day)	Percentage of discharges for children ages 6 to 17 who were hospitalized for treatment of selected mental illness or intentional self-harm diagnoses and who had a follow-up visit with a mental health practitioner. --Percentage of discharges for which the child received follow-up within 30 days after discharge	●●●
Pediatric follow-up after hosp. for mental illness ages 6-17 (7 - Day)	Percentage of discharges for children ages 6 to 17 who were hospitalized for treatment of selected mental illness or intentional self-harm diagnoses and who had a follow-up visit with a mental health practitioner. --Percentage of discharges for which the child received follow-up within 7 days after discharge	●●●
Metabolic monitoring for children and adolescents on antipsychotics	Assesses the percentage of children and adolescents with ongoing antipsychotic medication use who had metabolic testing during the year.	●

These are the TI 1.0 Measures for Example Only

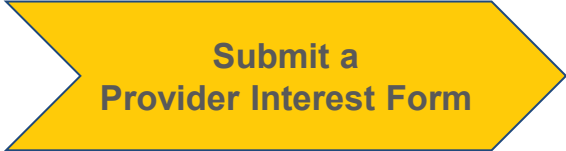
Technical Assistance

Priority Application Assistance

Important Deadlines

9/15/2023	Submit a Provider Interest Form to request document review prior to submitting official application through the AHCCCS online portal for prioritized document feedback and opportunity to resubmit with corrections. After 9/15 application documents will be reviewed for feedback on a first-come first-serve basis. Early submission is highly encouraged.
10/6/2023	AHCCCS will stop accepting documents for review and feedback on 10/6/2023 at 5 p.m.

Click on Buttons Below to:

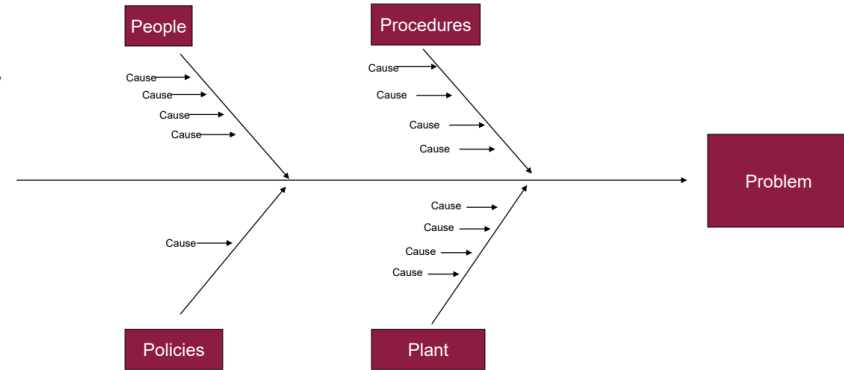


Technical Assistance Support

- Individualized Technical Assistance available upon request for process based quality improvement assistance.
- Assist with internal reporting and identify areas for improvement.
- Share [best practices](#) and facilitate peer learning.
- Assist with efficient onboarding new staff to TIP.

Learning Collaboratives & Workgroups

- Learning network with representatives from AHCCCS, ASU, MCOs, CBOs and TI program participants:
 - Evaluate performance on select quality measures and assist providers in improving performance.
 - Share best practices and facilitate peer learning.
- Provide Continuing Education (CE) credits for Medical, Nursing, Psychology, Social Work, and Interprofessional certifications.



Application Document Review

Demo

Action Items

Follow Up Actions

1. Complete the [TI 2.0 Provider Interest Form by 9/15/2023](#) to request application document review.
2. [Subscribe to the TI Newsletter](#)
3. Review [TI Application Requirements](#)
4. Confirm access to an [AHCCCS Online Account](#)
5. Ensure the TIN, service addresses, and non-facility providers are correct in the [AHCCCS Provider Enrollment Portal \(APEP\)](#)
6. Prepare application materials
 - Gather documents, attend Office Hours as needed, create and implement procedures as needed to meet requirements, etc.
7. Submit Application by 5 p.m. (Arizona/Mountain Time) on 10/20/2023
8. Receive notice of application decision
 - Notifications will be distributed on 12/29/2023

Important Information for Submitting the Application via the AHCCCS Online Portal

- Participants must have an active AHCCCS TIN, Provider Number and NPI to log into the AHCCCS Online Portal
- The TI 2.0 application portal will only be visible to individuals who have an AHCCCS Online account
- Prior to beginning the application process, applicants need to confirm that they have an AHCCCS Online account with access to the TI Portal
- TI Portal access must be added by an AHCCCS Online Master Account holder
 - If there are no active Master Accounts in your organization, applicants must [register for a new AHCCCS Online account](#) 30 days prior to the 9/30 (TI application deadline) to receive the authentication code via postal mail.

Program Resources

AHCCCS Website:

<https://www.azahcccs.gov/PlansProviders/TargetedInvestments/>

TI Application Summary:

<https://www.azahcccs.gov/PlansProviders/TargetedInvestments/AppRequirements.html>

ASU TIPQIC Website:

<https://tipqic.org/about.html>

TI 2.0 Program Overview- Final Proposal to CMS:

https://www.azahcccs.gov/PlansProviders/Downloads/TI/TargetedInvestmentsTI_2Proposal.pdf

Click on the Buttons Below to:

Subscribe to the
TI Newsletter

Submit a
Provider Interest Form

Thank You.

TI Program Email: targetedinvestments@azahcccs.gov