

May 1, 2017

Jesse Eller  
Chief Executive Officer  
United Health Care Community Plan-LTC  
1 East Washington, Suite 800  
Phoenix, AZ 85004

**SUBJECT: Response to Corrective Action Plan**

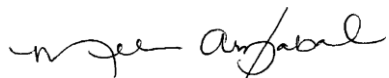
Dear Mr. Eller:

The Arizona Health Care Cost Containment System (AHCCCS), Division of Health Care Management (DHCM) has reviewed the United Health Care Community Plan-LTC (UHCCP-LTC) Revised Corrective Action Plan (CAP) submitted on April 17, 2017.

The CAP is **accepted and closed**. Compliance with implementation of actions to ensure the HNT is completed accurately, additional Informal Support case manager training, and increased monitoring of members receiving Informal Support will be monitored during the ALTCS Operational Review.

If you have any questions, please contact Melissa Arzabal at 602-417-4145 or, e-mail at [Melissa.Arzabal@azahcccs.gov](mailto:Melissa.Arzabal@azahcccs.gov).

Sincerely,



Melissa Arzabal  
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AHCCCS-DHCM  
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