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Phoenix, AZ 85007
602.417.4000

KATIE HOBBS
GOVERNOR

VIRGINIA ROUNTREE
DIRECTOR

October 24, 2025

Ryan Thomsen
ALTCS Administrator
Banner University Family (LTC)
5255 E. Williams Circle, Suite 2050
Tucson, AZ 85711

SUBJECT: Final Results of Sanctionable Pended Encounters June 2025

Dear Mr. Thomsen:

This attached information will provide the final aged, pending encounter sanctions for the quarter ending June 2025. According to the Contract (YH18-0001-01) Banner University Family LTC (UFC_LTC) is required to resolve all pending encounters within 120 calendar days of the processing date. If this requirement is not met, the Contractor is subject to sanctions.

The exception to the above is when the pending encounter is due to an Arizona Health Care Cost Containment System (AHCCCS) error. AHCCCS error is defined as a pended encounter, which AHCCCS acknowledges to be the result of its own error, and requires a change to the system programming, an update to the database reference table, or further research by AHCCCS. Contractors must notify AHCCCS, in writing, that the resolution of a pended encounter depends on AHCCCS instead of the Contractor. Pended encounters do not qualify as AHCCCS error if AHCCCS reviews the Contractor's notification and asks the Contractor to research the issue and provide additional substantiating documentation, or if AHCCCS disagrees with the Contractor's claims of AHCCCS error.

The final sanction number pending for this quarter is zero (0). There is no sanction for June 2025.

Mr. Thomsen
October 24, 2025
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If you have any questions regarding your pending encounter sanctions, please contact Gina Aker at Gina.Aker@azahcccs.gov, (602) 417-4016.

Sincerely,

DocuSigned by:

6720D03F007E4A8...

Meggan LaPorte, CPPO, MSW
Chief Procurement Officer
Division of Business and Finance
Mail Drop #15003

cc: Devra Navas
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Certificate Of Completion

Envelope Id: 071330AD-F212-4512-8E9B-9548CAC78DA1		Status: Completed
Subject: Complete with Docusign: Banner LTC June 2025 Final Ltr..docx		
Source Envelope:		
Document Pages: 2	Signatures: 1	Envelope Originator:
Certificate Pages: 2	Initials: 0	anntonia cota
AutoNav: Enabled		801 E. Jefferson St.
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Time Zone: (UTC-07:00) Arizona		anntonia.cota@azahcccs.gov
		IP Address: 174.74.192.75

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10/23/2025 10:14:45 AM	anntonia.cota@azahcccs.gov	
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Arizona Health Care Cost Containment System	Location: Docusign

Signer Events

Meggan LaPorte
Meggan.LaPorte@azahcccs.gov
Chief Procurement Officer
AHCCCS
Security Level: Email, Account Authentication (None)

Signature

DocuSigned by:

6720D03F007E4A8...
Signature Adoption: Uploaded Signature Image
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Tracey Thomas
Tracey.Thomas@azahcccs.gov
Procurement Manager
AHCCCS
Security Level: Email, Account Authentication (None)

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Witness Events**Signature****Timestamp****Notary Events****Signature****Timestamp****Envelope Summary Events****Status****Timestamps**

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Envelope Summary Events	Status	Timestamps
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