



Constant Contact

July 20, 2017

Mini Training Session



What is Constant Contact?

- Receive emails regarding our upcoming trainings, notices, claims clues, etc.
- Stay connected! Be aware of what's to come.
- Easy to sign up!

Examples



Dear AHCCCS Fee-for-Service Providers,

AHCCCS will be providing a training session on **June 8, 2017 at 2:00 pm – 3:00 pm** (Phoenix Time) on **Replacement & Void**.

Providers and their staff are welcome to attend in person or by Webinar/Teleconference.

Appearing in Person: (Note: No Reservations is required) **AHCCCS Administration 701E. Jefferson, 3rd floor Gold Room, Phoenix, AZ 85034**

Joining via Webinar/Teleconference: (Note: No reservation is required)

Dial In Info:

1. Dial the Conferencing access number: 1-877-820-7831
2. Dial the Conferencing Pass code: 162140#

Participant Features:

Mute /Un-mute *6
Increase volume *4
Decrease volume *7
Increase Microphone *5
Decrease microphone *8

**PLEASE MUTE YOUR PHONE
DO NOT PLACE YOUR PHONE ON HOLD; THIS WILL DISRUPT THE
TRAINING WITH MUSIC.**

Click on the following link to **join** for the meeting via Go to Meeting:

<https://global.gotomeeting.com/join/646047026202292737/114942886>

By joining Go to Meeting you will see the presentation live but will need to call-in to hear the discussion.

NOTICE: This e-mail and any attachments to it may contain information that is PRIVILEGED and CONFIDENTIAL under State and Federal law and is intended only for the use of the specific individual(s) to whom it is addressed. This information may only be



Douglas A. Ducey, Governor
Thomas J. Betlach, Director

Fee-for-Service Payments & Paper Remits (EOBs) Delayed One Day

Due to system issues, this week's fee-for-service payments will be delayed one day and will be generated tonight, June 29th. As a result, the paper remits (EOBs) will be mailed on Monday, July 3rd.

Thank you for patience and cooperation.

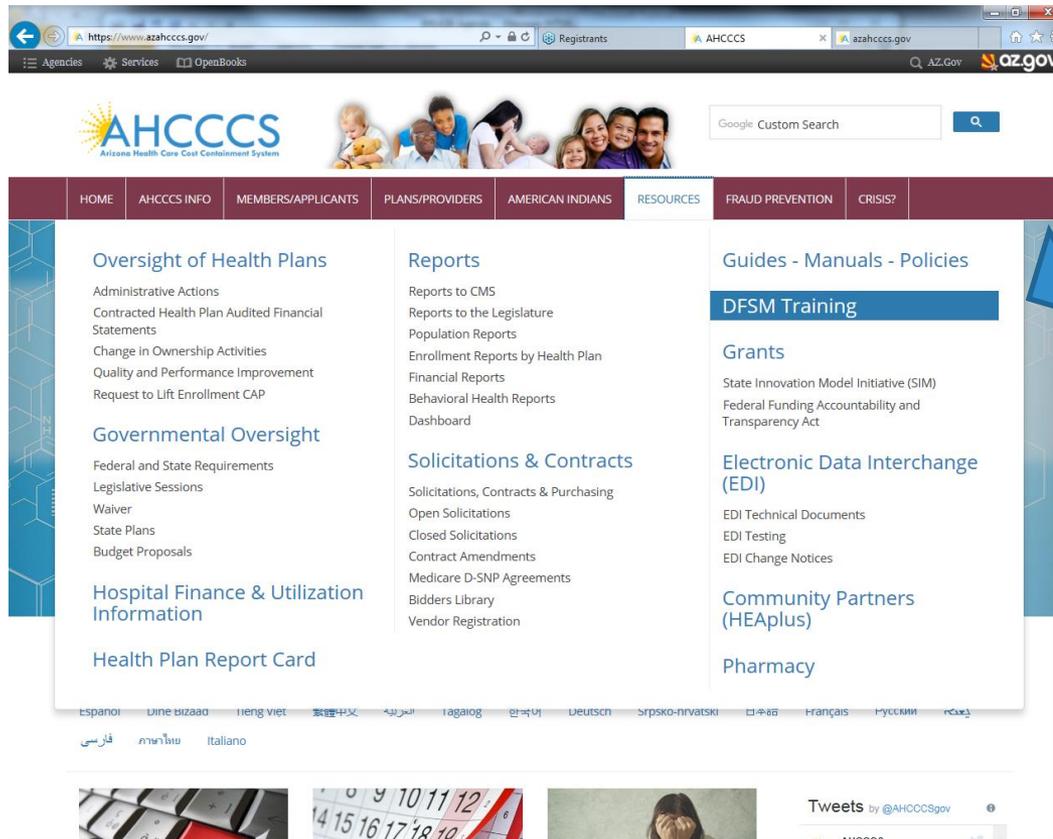
How to sign up

- Start at the AHCCCS web page
 - <https://www.azahcccs.gov/>



Arizona Health Care Cost Containment System (AHCCCS) is Arizona's Medicaid agency that offers health care programs to serve Arizona residents. Individuals must meet certain income and other requirements to obtain services.

Resources → DFSM Training



The screenshot shows the AHCCCS website interface. The navigation menu includes: HOME, AHCCCS INFO, MEMBERS/APPLICANTS, PLANS/PROVIDERS, AMERICAN INDIANS, RESOURCES, FRAUD PREVENTION, and CRISIS?. The 'RESOURCES' menu is expanded, showing categories like Oversight of Health Plans, Governmental Oversight, Hospital Finance & Utilization Information, Health Plan Report Card, Reports, Solicitations & Contracts, Guides - Manuals - Policies, Grants, Electronic Data Interchange (EDI), Community Partners (HEAplus), and Pharmacy. The 'DFSM Training' link under 'Guides - Manuals - Policies' is highlighted with a blue arrow. The website also features a search bar, a language selection dropdown, and a social media feed at the bottom.

Subscribe

HOME	AHCCCS INFO	MEMBERS/APPLICANTS	PLANS/PROVIDERS	AMERICAN INDIANS	RESOURCES	FRAUD PREVENTION	CRISIS?	
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Medicare Part D Billing  (April 20, 2017)
Arizona Long Term Care System (ALTCS) Dental Benefit  (April 3, 2017)
How to Status a Claim Using the AHCCCS Online Portal  (March 17, 2017)
Prior Authorization (PA)  (March 10, 2017)
Behavioral Health Non-Emergency Medical Transportation (BH NEMT)  (March 1, 2017)
Claims Submission using the AHCCCS OnLine Portal  (February 16, 2017)
National Drug Code (NDC)  (January 12, 2017)

Links and Contacts

Subscribe to receive notifications about upcoming trainings, forums, and important business updates

[DFSM Claims Clues Newsletter](#)

Claims Status

For status information on your claims, please use the [AHCCCS On-Line Portal](#)  If you require technical assistance with the portal, please contact the AHCCCS ISD Customer Support Desk at 602-417-4451. If you are unable to resolve the issue using the portal, please contact AHCCCS Claims Customer Service at 602-417-7670, option 4.

Please email the Division of Fee-For-Service Management's Training Team at: ProviderTrainingFFS@azahcccs.gov

Subscribe



Google Custom Search



HOME

AHCCCS INFO

MEMBERS/APPLICANTS

PLANS/PROVIDERS

AMERICAN INDIANS

RESOURCES

FRAUD PREVENTION

CRISIS?

Home / Plans & Providers / This Page

AHCCCS Online [↗](#)

▼ Health Plans

▼ New Providers

▼ Current Providers

Guides - Manuals - Policies

▼ Rates and Billing

Pharmacy

Subscribe to email newsletters from AHCCCS

We invite you to sign up for the various newsletters published by Divisions within AHCCCS. Click on the Divisions below to see a list of available newsletters. You may unsubscribe at any time by clicking the Unsubscribe link at the bottom of every email.

[Division of Health Care Management](#): [↗](#) contractor requests for proposals; EHR notifications; behavioral health covered services notifications; and ACOM, AMPM, and Tribal Consultation updates.

[Division of Fee for Service Management](#): [↗](#) news for the various Fee for Service healthcare providers.

[Office of the Director](#): [↗](#) general news and press releases, pharmacy program updates, and Targeted Investments program news.



Reaching across Arizona to provide comprehensive quality health care for those in need

Fill out all fields

Make sure to fill in all required fields marked with a red asterisk *



Subscribe to the AHCCCS DFSSM Email Notifications/Updates

Please complete the required fields* and check the Email List(s) to receive AHCCCS DFSSM Notifications/Updates. Thanks!

* Email Address

* First Name

* Last Name

* Phone Number

* Company

Mark the provider specialty

Email Lists

- FFS - BH Providers
- FFS IHS-638 Providers
- FFS TRBHA Distribution
- FFS-All Providers
- FFS-Ancillary
- FFS-DFSMCARECOORDINATION
- FFS-HCBS Providers
- FFS-Hospital-Facilities
- FFS-Practitioners
- FFS-Transportation
- General Interest
- Integrated Svcs

Mark the appropriate provider specialty and hit sign up.



Sign Up

You're all set!

- Receive immediate notifications regarding important notices.
- Plan ahead and determine which trainings you would like to attend.

Questions?

Please feel free to contact us at:

ProviderTrainingFFS@azahcccs.gov



Thank You.

