

DFSM Provider Training Schedule Second Quarter 2024

The Division of Fee-For-Service Management Provider Training Unit holds virtual training sessions for AHCCCS providers. All training sessions are held via ZOOM. To participate in a training session, providers must register in advance. Zoom training reminders are emailed via DFSM Email Alerts prior to the scheduled training. The training schedule is subject to change and participants will be notified of any changes via the DFSM Email Alerts.

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April 2024	
Tuesday 4/2/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 4/3/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.
Thursday 4/4/2024 10:00-11:00 am Zoom Registration Link	<u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Tuesday 4/9/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 4/10/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> How to submit a claim using the AHCCCS Online Provider Portal. Please note, this training reviews professional claims.
Thursday 4/11/2024 10:00-11:00 am Zoom Registration Link	<u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).
Tuesday 4/16/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 4/17/2024	<u>VOIDS and Replacements</u>

<p>10:00-11:00 am Zoom Registration Link</p>	<p>Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.</p>
<p>Thursday 4/18/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.</p>
<p>Tuesday 4/23/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p>
<p>Wednesday 4/24/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p>
<p>Thursday 4/25/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Third Party Liability</u> This training is an overview of the coordination of benefits, third party liability, secondary Medicare claims, and submission requirements for the Medicaid program.</p>
<p>Tuesday 4/30/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).</p>