



Division of Fee-For-Service Management Provider Training Schedule Third Quarter 2024

Refer to the course schedule below for a list of scheduled training courses, the dates they are offered and the links to register. All training courses are held via ZOOM. AHCCCS also offers a comprehensive list of training resources published on [the Fee-For-Service Provider Training Web Page](#). We will add presentations, videos and other training resources as they become available. The training schedule may change, and participants will be notified of any changes via the DFSM Email Alerts.

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July 2024	
Tuesday 7/9/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 7/10/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.
Thursday 7/11/2024 10:00-11:00 am Zoom Registration Link	<u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Tuesday 7/16/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 7/17/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> How to submit a claim using the AHCCCS Online Provider Portal. Please note, this training reviews professional claims.
Thursday 7/18/2024 10:00-11:00 am Zoom Registration Link	<u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).
Thursday 7/18/2024 1:00-2:00 p.m.	<u>Covered Behavioral Health Services Guide Overview</u> A general overview of billing and compliance information, rules for service delivery, billing, and encounters for behavioral health services.
Tuesday 7/23/2024 10:00-11:00 am	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).

Zoom Registration Link	
Wednesday 7/24/2024 10:00-11:00 am Zoom Registration Link	<u>Voids and Replacements</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.
Thursday 7/25/2024 10:00-11:00 am Zoom Registration Link	<u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.
Thursday 7/25/2024 1:00 -2:00 p.m.	<u>Behavioral Health Professional (BHP) Requirements:</u> A general overview of BHP requirements including clinical oversight, telehealth and, duration and frequency of behavioral health services performed by a BHP.
Tuesday 7/30/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO). <i>Third party liability.</i>
Wednesday 7/31/2024 10:00-11:00 am Zoom Registration Link	<u>Third Party Liability</u> This training is an overview of the coordination of benefits, third party liability, secondary Medicare claims, and submission requirements for the Medicaid program.

August 2024

August 2024	
Monday 8/05/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Tuesday 8/06/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.
Wednesday 8/07/2024 10:00-11:00 am Zoom Registration Link	<u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Monday 8/12/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 8/14/2024 10:00-11:00 am Zoom Registration Link	<u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).
Tuesday 8/20/2024	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).

<p>10:00-11:00 am Zoom Registration Link</p>	
<p>Wednesday 8/21/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Voids and Replacements</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.</p>
<p>Tuesday 8/27/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p>
<p>Wednesday 8/28/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Third Party Liability</u> This training is an overview of the coordination of benefits, third party liability, secondary Medicare claims, and submission requirements for the Medicaid program.</p>