![Arizona Health Care Cost Containment System logo]

Division of Fee-For-Service Management
Provider Training Schedule Fourth Quarter 2024

Refer to the course schedule below for a list of scheduled training courses, the dates they are offered and the links to register. All training courses are held via ZOOM. AHCCCS also offers a comprehensive list of training resources published on the Fee-For-Service Provider Training Web Page. We will add presentations, videos, and other training resources as they become available. The training schedule may change, and participants will be notified of any changes via the DFSM Email Alerts.

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October 2024	
Tuesday **10/02/2024** **10:00-11:00 am** **Zoom Registration Link**	**Submitting Documentation Using the Transaction Insight Portal** Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday **10/03/2024** **10:00-11:00 am** **Zoom Registration Link**	**Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)** How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.
Tuesday **10/8/2024** **10:00-11:00 am** **Zoom Registration Link**	**AHCCCS NEMT Trip Report, Updates** How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Wednesday **10/9/2024** **10:00-11:00 am** **Zoom Registration Link**	**Professional Claim Submission (AHCCCS Online Provider Portal)** Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Thursday **10/10/1024** **10:00-11:00 am** **Zoom Registration Link**	**Voids and Replacements** Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.
Tuesday **10/15/2024** **10:00-11:00 am** **Zoom Registration Link**	**Participating Provider Reporting Requirements** This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).

Wednesday **10/16/2024** **10:00-11:00 am** [Zoom Registration Link](#)	**Submitting Documentation Using the Transaction Insight Portal** Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Tuesday **10/22/2024** **10:00-11:00 am** [Zoom Registration Link](#)	**Office of General Counsel (OGC) Claims Disputes Overview** An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.
Wednesday **10/23/2024** **10:00-11:00 am** [Zoom Registration Link](#)	**Submitting Documentation Using the Transaction Insight Portal** Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO). *Third party liability.*
Tuesday **10/29/2024** **10:00-11:00 am** [Zoom Registration Link](#)	**Third-Party Liability** This training is an overview of the coordination of benefits, third-party liability, secondary Medicare claims, and submission requirements for the Medicaid program.
Wednesday **10/30/2024** **10:00-11:00 am** [Zoom Registration Link](#)	**Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)** How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.