

Division of Fee-For-Service Management Provider Training Schedule Fourth Quarter 2024

Refer to the course schedule below for a list of scheduled training courses, the dates they are offered and the links to register. All training courses are held via ZOOM. AHCCCS also offers a comprehensive list of training resources published on the [Fee-For-Service Provider Training Web Page](#). We will add presentations, videos, and other training resources as they become available. The training schedule may change, and participants will be notified of any changes via the DFSM Email Alerts.

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| October 2024 | |
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| <p>Tuesday 10/02/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p> |
| <p>Wednesday 10/03/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.</p> |
| <p>Tuesday 10/8/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p> |
| <p>Wednesday 10/9/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> How to submit a claim using the AHCCCS Online Provider Portal. Please note, this training reviews professional claims.</p> |
| <p>Thursday 10/10/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Voids and Replacements</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.</p> |
| <p>Tuesday 10/15/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).</p> |
| <p>Wednesday 10/16/2024 10:00-11:00 am</p> | <p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p> |

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| Zoom Registration Link | |
| Tuesday 10/22/2024 10:00-11:00 am Zoom Registration Link | <u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute. |
| Wednesday 10/23/2024 10:00-11:00 am Zoom Registration Link | <u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO). |
| Tuesday 10/29/2024 10:00-11:00 am Zoom Registration Link | <u>Third-Party Liability</u> This training is an overview of the coordination of benefits, third-party liability, secondary Medicare claims, and submission requirements for the Medicaid program. |
| Wednesday 10/30/2024 10:00-11:00 am Zoom Registration Link | <u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal. |

| November 2024 | |
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| Tuesday 11/05/2024 10:00-11:00 am Teams Registration Link | <u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05). |
| Wednesday 11/06/2024 10:00-11:00 am Teams Registration Link | <u>How to Status a Claim Using the AHCCCS Online Provider Portal</u> This training reviews how to verify the status of a claim using the AHCCCS Online Provider Portal. |
| Tuesday 11/12/2024 10:00-11:00 am Teams Registration Link | <u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders. |
| Wednesday 11/13/2024 10:00-11:00 am Teams Registration Link | <u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> How to submit a claim using the AHCCCS Online Provider Portal. Please note, this training reviews professional claims. |
| Tuesday 11/19/2024 10:00-11:00 am Teams Registration Link | <u>How to Submit Voids and Replacements Claims</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims. |

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| <p>Wednesday 11/20/2024 10:00-11:00 am Teams Registration Link</p> | <p><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.</p> |
| <p>Tuesday 11/26/2024 10:00-11:00 am Teams Registration Link</p> | <p><u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.</p> |
| <p>Wednesday 11/27/2024 10:00-11:00 am Teams Registration Link</p> | <p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p> |

| December 2024 | |
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| <p>Wednesday 12/04/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.</p> |
| <p>Tuesday 12/10/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).</p> |
| <p>Wednesday 12/11/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>How to Submit Voids and Replacements Claims</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.</p> |
| <p>Tuesday 12/17/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p> |
| <p>Thursday 12/19/2024 10:00-11:00 am Zoom Registration Link</p> | <p><u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.</p> |

