

# Outcome Data for AHCCCS ECOVID-19 Clients

APRIL 20, 2020 TO DECEMBER 31, 2021

The AHCCCS Emergency COVID-19 (ECOVID-19) program provides crisis intervention, behavioral health treatment, and recovery support for adults impacted by the pandemic. The program specifically addresses the needs of individuals with serious mental illness, substance use disorders, and/or co-occurring disorders, and behavioral disorders less severe than serious mental illness. The program also specifically serves healthcare professionals.

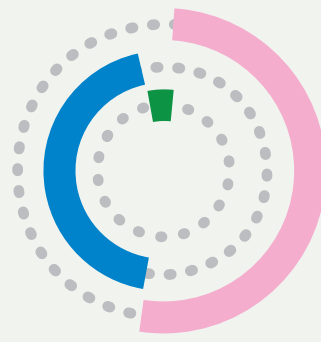
## YEAR TO DATE DEMOGRAPHIC SNAPSHOT OF CLIENTS SERVED

The AHCCCS ECOVID-19 has a 83.4% Intake Coverage Rate.

# 644

clients enrolled between 4/20/20 and 12/31/21

### GENDER



# 54%

OF CLIENTS WERE FEMALE

# 44%

OF CLIENTS WERE MALE

3% of clients were unknown. The majority of clients were female.

### AGE GROUP

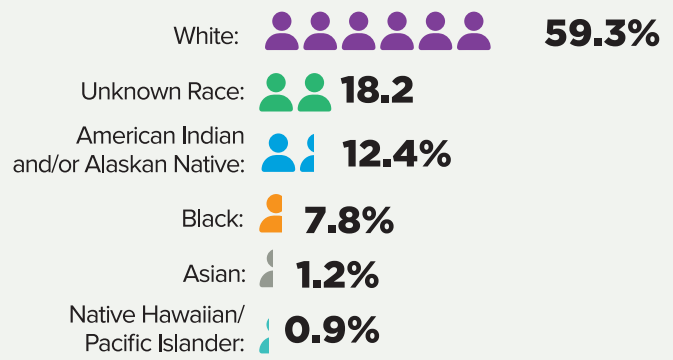


The majority of clients are between the ages of

# 25-44

**Average age: 40.4 years old**

### RACE/ETHNICITY



# 51%

 Non-Hispanic

# 46%

 Hispanic

3% of clients were unknown.

### EDUCATION



# 17%

 of clients did not finish High School


# 32%

 had a High School diploma or GED


# 46%

 attended Post Secondary education

## YEAR TO DATE SNAPSHOT ENROLLMENT & DISCHARGE

# 196

Successful follow-up interviews completed out of **360** follow-ups due

# 54.4%

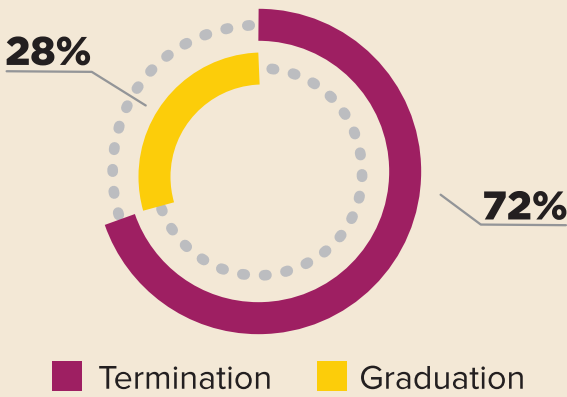
FOLLOW-UP RATE AS OF 12/31/21

# 644

clients enrolled and **102** DISCHARGED between 4/20/20 and 12/31/21

The AZ COVID-19 project is required to collect outcome data for clients at enrollment, 6-months, and at discharge. The program's follow-up rate includes the number of individuals providing data at intake and again at 6-months. As of 12/31/21, ECOVID-19 had a 54.4% follow-up rate meaning the program successfully collected 196 six-month follow-up interviews out of 360 follow-ups due.

### REASONS FOR TERMINATION

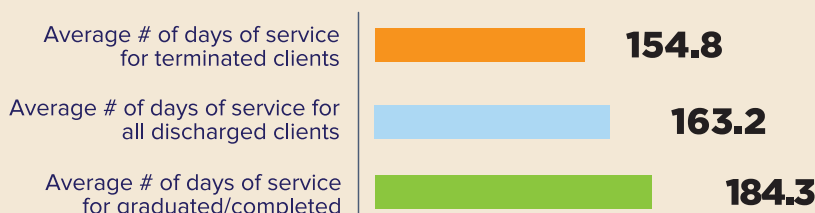


# 37%

 Terminated for Nonparticipation

The most common reason clients were discharged was failure to participate in program services (e.g. clients did not show up for regularly scheduled services and could not be contacted by the provider).

### Average Number of Days of Services for All Discharged Clients (N = 102)



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The AHCCCS Emergency COVID-19 (ECOVID-19) project uses the Center for Substance Use Treatment Government Performance and Results Act (GPRA) data collection tool at specific time points to collect baseline and outcome data for enrolled clients. GPRA data collection occurs as part of the client's enrollment in the program with a second data collection point occurring six months later. The third data collection interval occurs when the client is discharged from the program. The "N" is the number of individuals responding to the GPRA question at intake and follow-up interviews.

## MENTAL HEALTH & BEHAVIORAL HEALTH OUTCOMES

The ECOVID-19 program tracks mental and behavioral health of clients. The data represent a matched sample of clients who completed behavioral health questions at intake and 6-month follow-up interviews.

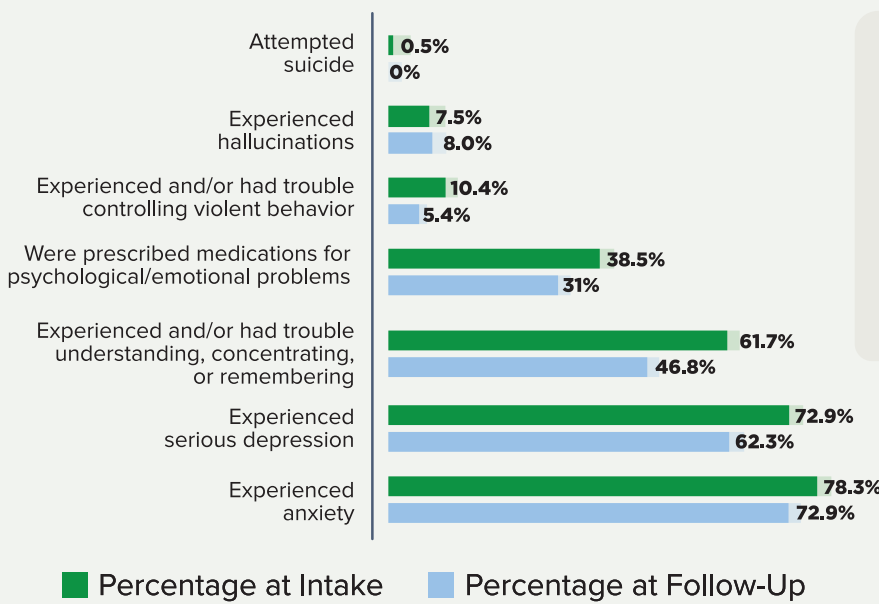
At Intake, clients most frequently reported experiencing

**78.7%**  
ANXIETY

**72.9%**  
DEPRESSION

**61.7%**  
TROUBLE UNDERSTANDING  
CONCENTRATING OR  
REMEMBERING THINGS

### Percent of Individuals Reporting Past 30 Day Mental and Behavioral Health

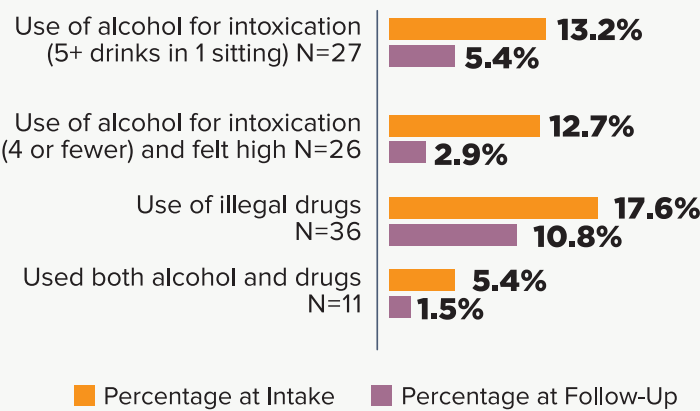


The number of clients reporting these experiences in the past 30 days at 6-month post intake decreased across all categories except Hallucinations. It should be noted that a client could report experiencing more than one mental and behavioral health issue.

## SUBSTANCE USE OUTCOMES

The ECOVID-19 program tracks substance use in the past 30 days by clients. The data represent a matched sample of clients who reported substance use at intake and 6-month follow-up interviews.

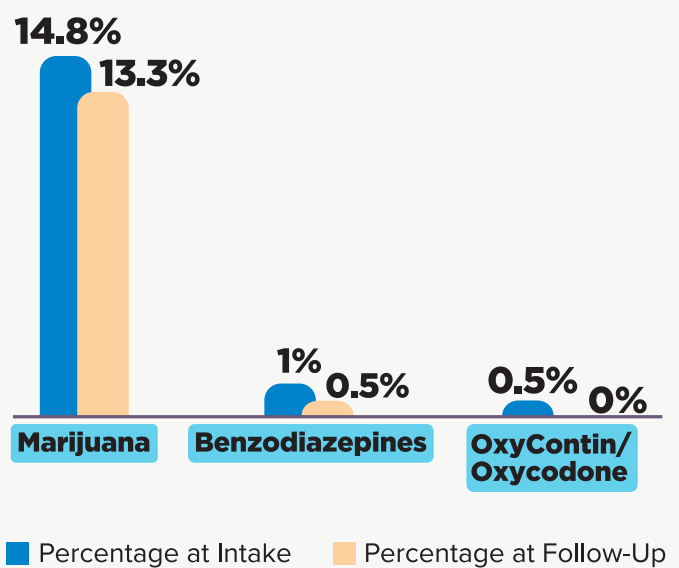
### Individuals Reporting Substance Use In the Past 30 Days



The number of clients reporting using alcohol for intoxication and illegal drugs in the past 30 days at 6-month post intake decreased across all categories.

### Percent of Individuals Reporting Past 30 Day Use of Illegal Drugs

The highest percentage of ECOVID-19 clients reporting past 30 day use of illegal drugs at intake used marijuana/hashish (14.8%), benzodiazepines (1%), and oxycontin/oxycodeone (0.5%). The numbers of clients reporting substance use in the past 30 days at 6-month post intake decreased across all substances. It should be noted that a client could report use of more than one substance.



## EMPLOYMENT OUTCOMES

The ECOVID-19 program tracks employment outcomes of clients. The data represent a matched sample of 205 clients who completed employment questions at intake and 6-month follow-up interviews.

### Percent of Individuals Employed at Intake Compared to 6-month Follow-up



**10.1%** Reduction in Unemployment

**11.5%** Increase in Employment

## SERVICE OUTCOMES

The ECOVID-19 program tracks services provided to enrolled clients. The data represent a sample of 50 clients who discharged from the program.



**87%**

Received Case Management



**32%**

Received Outpatient Mental Health Services



**37%**

Received Individual Counseling



**24%**

Received Group Counseling