

CONTRACT SECTION F, ATTACHMENT F3, CONTRACTOR CHART OF DELIVERABLES ALTCS EPD EFFECTIVE OCTOBER 1, 2024								
AHCCCS has identified which deliverables are addressed through the Contractors' NCOA Accreditation requirements and can be removed to further reduce administrative burden. These deliverables will remain listed in the Contract Chart of Deliverables and are marked as fully deemed and do not require submission to AHCCCS unless the MCO has not met accreditation requirements or AHCCCS has determined to resume the deliverable.								
Deemed Deliverables / Met by NCOA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DHCS/MM	Monthly	24 Hours Post Medical Clearance ED Report	15 days after the end of each month	D,22	AMP Policy 1021	AMP Policy 1021, Attachment B	SharePoint
	DBF/CONTRACT PURCHASING	Ad Hoc	Certifications of Insurance	Within 10 days of notification of contract award and prior to commencement of any services under this contract.	E,28	N/A	N/A	Email notification to: AHCCCS Procurement Office: Procurement@azahcccs.gov
	DBF/CONTRACT PURCHASING	Ad Hoc	Insurance Material Change	Within 30 days of event	E,28	N/A	N/A	Email notification to: AHCCCS Procurement Office: Procurement@azahcccs.gov
	DBF/FINANCE	Ad Hoc	Change in Contractor Organizational Structure: ACH Vendor Authorization Form	45 days prior to the effective date and commencement of operations	D,51	ACOM Policy 317	https://www.azahcccs.gov/PlansProviders/RatesAndBilling/FFS/directdeposit.html	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Ad Hoc	Corporate Cost Allocation Plans and Adjustment in Management Fees	Prior approval required	D,33	ACOM Policy 317	N/A	SharePoint
	DBF/FINANCE	Ad Hoc	Nursing Facility Contracted Rates for Reinsurance	30 days after a nursing facility rate change	D,52	AHCCCS Reinsurance Policy Manual	N/A	Email to: dbfreinsurance@azahcccs.gov
	DBF/FINANCE	Ad Hoc	Performance Bond or Bond Substitute	30 days after notification from AHCCCS or upon self-identification of needed increase	D,44	ACOM Policy 305	N/A	Mail or Hand-Delivered sealed originals to DBF Finance
	DBF/FINANCE	Ad Hoc	Physician Incentives: Contractual Arrangements with Substantial Financial Risk	45 days prior to implementation of the contract	D,39	N/A	N/A	SharePoint
	DBF/FINANCE	Ad Hoc	Proposed Rates and Adjustments	60 or 90 days in Advance of Implementation (refer to Contract Section D)	D,28; D,51	N/A	N/A	SharePoint
	DBF/FINANCE	Ad Hoc	Related Parties or Affiliates Advances, Loans, Loan Guarantees, Investments, Profit Sharing, or Equity Distributions	30 days prior to disbursement of funds	D,48	ACOM Policy 418	N/A	Email notification to: DBF Finance Manager
	DBF/FINANCE	Annually	APM Quality Reporting Attachment	2022 - August 30, 2023; 2023 - August 30, 2024	D,51	ACOM Policy 307	https://www.azahcccs.gov/AHCCCS/Initiatives/PaymentModernization/valuebasedpurchasing.html	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	APM Quality Reporting Checklist	2022 - August 30, 2023; 2023 - August 30, 2024	D,51	ACOM Policy 307	https://www.azahcccs.gov/AHCCCS/Initiatives/PaymentModernization/valuebasedpurchasing.html	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	APM Strategic Plan Attachment	April 15	D,51	ACOM Policy 307	https://www.azahcccs.gov/AHCCCS/Initiatives/PaymentModernization/valuebasedpurchasing.html	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	APM Strategic Plan Template	April 15	D,51	ACOM Policy 307	https://www.azahcccs.gov/AHCCCS/Initiatives/PaymentModernization/valuebasedpurchasing.html	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	APM Strategies and PBP Incentive Certification (Final) and Structured Payment File	April 30 (16 months after the end of the measurement year)	D,81	ACOM Policy 307	N/A	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	APM Strategies and PBP Incentive Certification (Initial)	April 1 of the measurement year	D,81	ACOM Policy 307	N/A	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	APM Strategies and PBP Incentive Certification (Interim) and Structured Payment File	June 30 after the measurement year	D,81	ACOM Policy 307	N/A	Email notification to: AHCCCSVBP@azahcccs.gov
	DBF/FINANCE	Annually	Audited Financial Information for Controlling Entity	150 days after the Contractor's Fiscal Year End	D,48	AHCCCS Financial Reporting Guide	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Annually	Capitation Rate Setting Actuarial Data Request	Two weeks after request	D,51	N/A	N/A	FTP Server with email notification to: DBF-HCFinanceInvoices@azahcccs.gov
	DBF/FINANCE	Annually	Community Reinvestment Plan	February 1	D,51	AHCCCS Financial Reporting Guide; ACOM Policy 303	ACOM Policy 303, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Annually	Community Reinvestment Report	June 30 following the contract year end	D,51	AHCCCS Financial Reporting Guide; ACOM Policy 303	ACOM Policy 303, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Annually	Contract Year Annual Supplement	November 29	D,48	AHCCCS Financial Reporting Guide	AHCCCS Financial Reporting Guide	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Annually	Draft Audit Financial Reporting Package	90 days after the Contractor's fiscal year end	D,49	AHCCCS Financial Reporting Guide	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Annually	Final Audit Financial Reporting Package	150 days after of the Contractor's fiscal year end	D,49	AHCCCS Financial Reporting Guide	N/A	SharePoint
	DBF/FINANCE	Annually	MLR Report and Attestation	April 1 following the contract year end	D,48	AHCCCS Financial Reporting Guide	N/A	SharePoint
	DBF/FINANCE	Annually	Nursing Facility Acuity Report	October 15	D,70	N/A	N/A	FTP Server with email notification to: DBF Program Compliance Auditor
	DBF/FINANCE	Annually	Nursing Facility Contracted Rates for Reinsurance	October 1	D,53	AHCCCS Reinsurance Policy Manual	N/A	Email to: dbfreinsurance@azahcccs.gov
	DBF/FINANCE	Annually	Performance Bond	30 days prior to Performance Bond expiration	D,43	ACOM Policy 305	ACOM Policy 305 Attachment A	Mail or Hand-Delivered to DBF Finance
	DBF/FINANCE	Annually	Performance Bond Attestation	October 1	D,44	ACOM Policy 305	ACOM Policy 305, Attachment A	Mail or Hand-Delivered to DBF Finance
	DBF/FINANCE	Annually	Summary of Contract Rates for Long Term Care, Behavioral Health and Home, and Community Based Services	October 15	D,81	AHCCCS Financial Reporting Guide	N/A	FTP Server with email notification to: DBF Compliance Auditor
	DBF/FINANCE	Quarterly	Cost Avoidance Savings Recovery Report	45 days after the reporting quarter: (Oct - Dec: Due Feb 14) (Jan - March: Due May 15) (Apr - June: Due August 14) (July - Sept: Due Nov 14)	D,59	AHCCCS Program Integrity Reporting Guide	N/A	SharePoint
	DBF/FINANCE	Quarterly	Financial Reporting Package	60 days after the end of each quarter: (Oct - Dec: Due March 1) (Jan - March: Due May 30) (Apr - June: Due August 29) (July - Sept: Due Nov 29)	D,48	AHCCCS Financial Reporting Guide	N/A	SharePoint
	DBF/FINANCE	Quarterly	Financial Reporting Package for Medicare D-SNP LOB	60 days after the end of each quarter: (Oct - Dec: Due March 1) (Jan - March: Due May 30) (Apr - June: Due August 29) (July - Sept: Due Nov 29) If AHCCCS certified, the quarterly deliverable for Oct-Dec is due March 1st, if licensed through the Arizona Department of Insurance and Financial Institutions then the annual filing at March 31st is required and we do not require the quarterly Oct-Dec report at March 1st report.	D,48	AHCCCS Financial Reporting Guide	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Quarterly	FQHC Member Information	60 days after the end of each quarter: (Oct - Dec: Due March 1) (Jan - March: Due May 30) (Apr - June: Due August 29) (July - Sept: Due Nov 29)	D,41	AHCCCS Financial Reporting Guide	N/A	SharePoint

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Deemed Deliverables / Met by NCOA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DBF/FINANCE	Quarterly	Premium Tax Reporting	March 15; June 15; September 15; December 15	D,51	ACOM Policy 304	https://insurance.az.gov/insurers/taxes/ahcccs-contractor	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DBF/FINANCE	Quarterly	Verification of Receipt of Paid Services	15th day after the end of the quarter that follows the reporting quarter (Oct – Dec: Due April 15) (Jan – March: Due July 15) (April – June: Due Oct 15) (July – Sept: Due Jan 15)	D,62	ACOM Policy 424	ACOM Policy 424, Attachment A	SharePoint
	DBF/TPL UNIT	Ad Hoc	Total Plan Case Settlement Reporting via the Settlement Notification Form (When reporting, Contractors must use the monthly file or the ad hoc form)	Within 10 business days from the settlement date	D,58	ACOM Policy 434	ACOM Policy 434, Attachment A or Attachment B	Email, Fax, or Mail submission to AHCCCS TPL Management Analyst
	DBF/TPL UNIT	Ad Hoc	TPL Reporting - Involving Commercial Insurance Payor Sources: TPL Verification File or Via the TPL Referral Web Portal	Within 10 days of discovery	D,58	AHCCCS Technical Interface Guidelines	N/A	AHCCCS FTP Server to: AHCCCS ISD or TPL Referral Web Portal: ecenter.hmsy.com to AHCCCS TPL Contractor (HMS)
	DBF/TPL UNIT	Ad Hoc	TPL Reporting - Other Third Party Liability Recoveries: For Determination of a Mass Tort, Total Plan Case, or Joint Case	Within 10 days of discovery	D,58	AHCCCS Technical Interface Guidelines	N/A	Email, Fax, or Mail submission to AHCCCS TPL Contractor (HMS)
	DBF/TPL UNIT	Monthly	Total Plan Case Settlement Reporting via Monthly File (When reporting, Contractors must use the monthly file or the ad hoc form)	20th day of the month	D,58	ACOM Policy 434	ACOM Policy 434, Attachment A or Attachment B	Email, Fax, or Mail submission to AHCCCS TPL Management Analyst
	DCAIR/OHR	Ad Hoc	Copy of Appeal, Results of an Informal Conference, and Notices of Hearing in Appeals Concerning a Member in Need of Special Assistance	Upon occurrence	D,13	AMPM Policy 320-R	N/A	Secure email to: OHRts@azahcccs.gov
	DCAIR/OHR	Ad Hoc	Grievance or Request for Investigation and Grievance/Investigation Decision Letter Concerning a Member in Need of Special Assistance	Upon occurrence	D,13	AMPM Policy 320-R	N/A	Secure email to: OHRts@azahcccs.gov
	DCAIR/OHR	Ad Hoc	Notification of a Member in Need of Special Assistance	Within five days of meeting criteria	D,13	AMPM Policy 320-R	N/A	AHCCCS QM Portal
	DCAIR/OHR	Ad Hoc	Notification of a Member No Longer in Need of Special Assistance	Within 10 days of no longer meeting criteria	D,13	AMPM Policy 320-R	N/A	AHCCCS QM Portal
	DCAIR/OHR	Ad Hoc	Updates to Special Assistance Member Demographics	Within 5 business days of change	D,13	AMPM Policy 320-R	N/A	AHCCCS QM Portal
	DCAIR/OIFA	Ad Hoc	New PRO and/or FRO Request Form	As needed	D,5	N/A	Reporting Form as provided by DCAIR, OIFA Bureau Chief	SharePoint
	DCAIR/OIFA	Ad Hoc	OIFA Strategic Plan	Upon request	D,23	N/A	N/A	SharePoint
	DCAIR/OIFA	Quarterly	Roster of Peer and Family Committee Members	January 15; July 15	D,8	N/A	Reporting Form as provided by DCAIR, OIFA Bureau Chief	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DCAIR/OIFA	Semi-Annually	CFSP Involvement in Service Delivery	January 15; July 15	D,5	AMPM Policy 964	AMPM Policy 964, Attachment A	SharePoint (Submit one deliverable for all lines of business including Non-Title XIX/XXI ACC-RBHA under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DCAIR/OIFA	Semi-Annually	PRSS Involvement in Service Delivery	January 15; July 15	D,8	AMPM Policy 963	AMPM Policy 963, Attachment A	SharePoint (Submit one deliverable for all lines of business including Non-Title XIX/XXI ACC-RBHA under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/HOUSING	Quarterly	Supportive Housing Report	15 days after the end of each quarter	D,17	N/A	N/A	SharePoint
	DGI/ISOC	Ad Hoc	ABHTH Placement Medical Necessity Criteria	30 days prior to implementation of change	D,11	AMPM Policy 320-X	N/A	SharePoint
	DGI/ISOC	Ad Hoc	Behavioral Health Clinical Chart Audit Methodology	30 days prior to implementation of change	D,13	AMPM Policy 940	N/A	SharePoint
	DGI/ISOC	Ad Hoc	BHRF Medical Necessity Criteria: Admission Criteria	30 days prior to implementation of change	D,11	AMPM Policy 320-V	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/ISOC	Ad Hoc	BHRF Medical Necessity Criteria: Assessment and Treatment Planning	30 days prior to implementation of change	D,11	AMPM Policy 320-V	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/ISOC	Ad Hoc	BHRF Medical Necessity Criteria: Continued Stay Planning	30 days prior to implementation of change	D,11	AMPM Policy 320-V	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/ISOC	Ad Hoc	BHRF Medical Necessity Criteria: Discharge Readiness Planning	30 days prior to implementation of change	D,11	AMPM Policy 320-V	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/ISOC	Ad Hoc	Evidence-Based Practice Remediation Plan	Within 30 days of the WICHE Fidelity Report	D,13	N/A	N/A	SharePoint
	DGI/ISOC	Ad Hoc	Out of State Placement Initial Notification	Prior to placement or upon notification of placement	D,11	AMPM Policy 450	N/A	AHCCCS QM Portal
	DGI/ISOC	Ad Hoc	Out of State Placement Progress Update	Every 30 days following initial placement	D,11	AMPM Policy 450	N/A	AHCCCS QM Portal
	DGI/ISOC	Ad Hoc	TFC Placement Medical Necessity Criteria	30 days prior to implementation of change	D,11	AMPM Policy 320-W	N/A	SharePoint
	DGI/ISOC	Annually	Behavioral Health Clinical Chart Audit Findings and Summary Report	January 15	D,13	AMPM Policy 940	Reporting Form as provided by DGI/SOC	SharePoint
	DGI/ISOC	Annually	SMI Targeted Services Report	May 15	D,13	N/A	Reporting Form as provided by DGI/ISOC, Integrated Care Administrator	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/ISOC	Monthly	ASH Monitoring Report	15 days after the end of the month	D,13	N/A	Arizona State Hospital Admission and Discharge Deliverable Template: https://www.azahcccs.gov/Resources/OversightOfHealthPlans/SystemOfCare.html	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DGI/ISOC	Monthly	Conditional Release Monitoring Report	5th day of the following month	D,13	AMPM Policy 320-Z	Conditional Release Monitoring Report: https://www.azahcccs.gov/Resources/OversightOfHealthPlans/SystemOfCare.html	SharePoint
	DGI/ISOC	Monthly	Outpatient Commitment COT Monitoring	15 days after month end	D,11	AMPM Policy 320-U	Reporting Form as Provided by DGI/ISOC, Integrated Care Manager	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)

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Deemed Deliverables / Met by NCOA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DGI/ISOC	Quarter	Behavioral Health Utilization & Timeframes for Members in DCS Custody	45 days after the end of the quarter	D,13	ACOM Policy 449	ACOM Policy 449, Attachment C	SharePoint
	DGI/ISOC	Quarterly	DCS and Adopted Children Services Reporting: Access to Services	30 days after the end of each quarter	D,13	ACOM Policy 449	ACOM Policy 449, Attachment A	SharePoint
	DGI/ISOC	Quarterly	DCS and Adopted Children Services Reporting: Calls and Emails and Rapid Response Reconciliation Report	45 days after the reporting quarter	D,13	ACOM Policy 449	ACOM Policy 449, Attachment B	SharePoint
	DGI/ISOC	Quarterly	Pre-Petition Screening and COE Report	45 days after quarter end	D,28	AMPMP Policy 320-U	Reporting Form as provided by DGI/ISOC, Integrated Care Administrator	SharePoint
	DHCS/CRU	Ad Hoc	Contractor Response to AHCCCS Regarding Member Grievances (Response to Problem Resolution)	Initial 2 to 72 hour response as indicated by complaint urgency	D,23	N/A	N/A	Email to: DHCS Clinical Resolution Specialist
	DHCS/CRU	Ad Hoc	Survivors of Sex Trafficking Outreach Activity Results	Within seven days of notification	D,22	N/A	N/A	Email to: DHCS Clinical Resolution Specialist
	DHCS/JUSTICE	Quarterly	Justice System Reach-in Monitoring Report	15 days after the end of each quarter	D,22	AMPMP Policy 1022	AMPMP Policy 1022, Attachment A	SharePoint
	DHCS/MCH/EPST	Ad Hoc	AHCCCS Certificate of Necessity for Pregnancy Termination & AHCCCS Verification of Diagnosis by Contractor for Pregnancy Termination Requests	Within 10 days of identification	D,21	AMPMP Policy 410	AMPMP Policy 410, Attachment C and Attachment D	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MCH/EPST	Ad Hoc	AHCCCS Pregnancy Termination Report	Within 10 days of identification	D,21	AMPMP Policy 410	AMPMP Policy 410, Attachment E	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MCH/EPST	Ad Hoc	Sterilization Reporting	Within 10 days of identification	D,11	AMPMP Policy 420	AMPMP Policy 420, Attachment B	SharePoint
	DHCS/MCH/EPST	Ad Hoc	Stillbirth Supplement Request	Within six months from the delivery date	D,11	AMPMP Policy 410	AMPMP Policy 410, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MCH/EPST	Annually	Dental Program Plan (inclusive of Work Plan and Work Plan Evaluation)	July 30	D,21	AMPMP Policy 431	AMPMP Policy 431, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MCH/EPST	Annually	EPST Program Plan (inclusive of Work Plan and Work Plan Evaluation)	July 30	D,21	AMPMP Policy 430	AMPMP Policy 430, Attachment F	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MCH/EPST	Annually	Maternity and Family Planning Services Program Plan (inclusive of Work Plan and Work Plan Evaluation)	July 30	D,21	AMPMP Policy 410; AMPMP Policy 411; AMPMP Policy 420	AMPMP Exhibit 400-2A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MCH/EPST	Semi-Annually	Number of Pregnant Women who are HIV/AIDS-Positive	30 days after the reporting periods of: [10/1 through 3/31] & [4/1 through 9/30]	D,21	AMPMP Policy 410	AMPMP Policy 410, Attachment A	SharePoint
	DHCS/MM	Ad Hoc	ALTCS Out of State Placement Approval (Request for Renewal)	Prior to the termination of the initial approval period	D,11	AMPMP Policy 1620-J	N/A	SharePoint
	DHCS/MM	Ad Hoc	ALTCS Out of State Placement Request for Approval	Prior to placement	D,11	AMPMP Policy 1620-J	N/A	SharePoint
	DHCS/MM	Ad Hoc	Catastrophic Reinsurance Request	Within 30 days for a newly enrolled member to plan or newly diagnosed	D,53	AHCCCS Reinsurance Policy Manual	AHCCCS Reinsurance Form - Request for Catastrophic Reinsurance https://www.azahcccs.gov/PlansProviders/HealthPlans/Reinsurance/	Right Fax
	DHCS/MM	Ad Hoc	Changes to Interventions and Parameters to Contractor's Exclusive Pharmacy and/or Single Prescriber Process	30 days prior to implementation	D,22	AMPMP Policy 310-FF; AMPMP Policy 1024	N/A	SharePoint
	DHCS/MM	Ad Hoc	Mental Health Parity Deficiencies Report	Within five business days of identifying the deficiency	D,13	AMPMP Policy 1010	ACOM Policy 1010, Attachment C	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Ad Hoc	Transplant Reinsurance Request	Within 30 days of the first component of the transplant	D,53	AHCCCS Reinsurance Policy Manual	AHCCCS Reinsurance Form - Request for Transplant Reinsurance https://www.azahcccs.gov/PlansProviders/HealthPlans/Reinsurance/	Right Fax
	DHCS/MM	Annually	Case Management Plan	December 15	D,17	AMPMP Policy 1630	AMPMP Policy 1630, Attachment A	SharePoint
	DHCS/MM	Annually	Catastrophic Reinsurance and Crossover Member List	By October 30 of each contract year	D,53	AHCCCS Reinsurance Policy Manual	Request for Catastrophic Reinsurance Form Letter and Member List Template	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Annually	Documentation Supporting Compliance with Mental Health Parity	August 15	D,13	ACOM Policy 110	ACOM Policy 110, Attachment B and Attachment C	SharePoint
	DHCS/MM	Annually	DUR	May 31	D,21	AMPMP Policy 1024	N/A	SharePoint
	DHCS/MM	Annually	High Cost Behavioral Health Report	December 15 (for July 1 - June 30 timeframe)	D,23	AMPMP Policy 1021	AMPMP Policy 1021, Attachment E	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Annually	Inpatient Hospital Showings Report	October 30	D,22	AMPMP Policy 1020	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Annually	MM Program Plan (inclusive of Work Plan and Work Plan Evaluation)	July 30	D,22	AMPMP Policy 1010	AMPMP Policy 1010, Attachment A and Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Annually	Transplant Reinsurance Crossover Member List	By October 30 of each contract year	D,53	AHCCCS Reinsurance Policy Manual	Request for Catastrophic Reinsurance Form Letter and Member List Template	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Quarterly	DME Service Delivery Reporting	90 days after the end of the quarter	D,28	AMPMP Policy 310-P	AMPMP Policy 310-P, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Quarterly	PCSP Performance Standards Audit Results	15 days after the end of each quarter	D,14	AMPMP Policy 1630	AMPMP Policy 1630, Attachment B	SharePoint
	DHCS/MM	Quarterly	Pharmacy and/or Prescriber - Member Assignment Report	15 days after the end of each quarter	D,22	AMPMP Policy 310-FF; AMPMP Policy 1024	AMPMP Policy 1024, Attachment A	SharePoint
	DHCS/MM	Quarterly	Transplant Log	15 days after the end of each quarter	D,22	AHCCCS Reinsurance Policy Manual	AHCCCS Reinsurance Manual, Reinsurance Form, Quarterly Transplant Log	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Quarterly	Notice of Adverse Benefit Determination Self-Audit Scores and Executive Summary	45 days after the end of each quarter	D,11	ACOM Policy 414	Reporting Form as provided by DHCS, Medical Management Manager	SharePoint

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Deemed Deliverables / Met by NCOA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DHCS/MM	Semi-Annually	ED Diversion Summary	April 15; October 15	D,22	AMPMP Policy 1021	AMPMP Policy 1021, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/MM	Semi-Annually	LHA Utilization Report	October 15; April 15	D,11	AMPMP Policy 1240-G	N/A	SharePoint
	DHCS/MM (PHARMACY DIRECTOR)	Annually	DUR Survey	June 1	D,21	N/A	N/A	Email directly to: AHCCCS Pharmacy Director
	DHCS/MM (PHARMACY DIRECTOR)	Semi-Annually	PBM Audit Findings	45 days after the close of the audit period. Audit Period - every six months for the time periods of October 1 through March 31 and April 1 through September 30	D,36	AHCCCS Financial Reporting Guide	AHCCCS Financial Reporting Guide	SharePoint
	DHCS/NETWORK	Ad Hoc	Appointment Availability Review Methods	30 days prior to implementation of the proposed method	D,38	ACOM Policy 417	ACOM Policy 417, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/NETWORK	Ad Hoc	Material Change to Provider Network	90 days prior to expected implementation of the change	D,29	ACOM Policy 439	ACOM Policy 439, Attachment A	SharePoint
	DHCS/NETWORK	Ad Hoc	Provider/Network Changes Due to Rates Report	Within 30 days of identification of a provider change due to rates	D,29	ACOM Policy 415	ACOM Policy 415, Attachment D	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/NETWORK	Ad Hoc	Request for Exception to Network Standards	Immediately upon identification	D,28	ACOM Policy 436	N/A	SharePoint
	DHCS/NETWORK	Ad Hoc	Unexpected Material Change to Provider Network - Analysis	Within one week of the 'Unexpected Material Change to Provider Network - Notification	D,29	N/A	N/A	SharePoint
	DHCS/NETWORK	Ad Hoc	Unexpected Material Change to Provider Network - Notification	Within one business day	D,29	N/A	N/A	SharePoint
	DHCS/NETWORK	Annually	Provider NDMP	November 15	D,28	ACOM Policy 415	ACOM Policy 415, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/NETWORK	Quarterly	Transportation Timeliness Review	30 days after the end of each quarter	D,38	ACOM Policy 417	ACOM Policy 417, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/NETWORK	Semi-Annually	Appointment Availability Review and Transportation Timeliness	April 15; October 15	D,38	ACOM Policy 417	ACOM Policy 417, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/NETWORK	Semi-Annually	Minimum Network Requirements Verification Template	April 30; October 30	D,32	ACOM Policy 436	ACOM Policy 436, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/NETWORK	Semi-Annually	PAT	April 15; October 15	D,32	AHCCCS Provider Affiliation Transmission Manual	N/A	FTP Server with email notification to: DHCS Network Administrator
	DHCS/OFFICE OF WFD	Annually	Network WFD Plan	August 15	D,28	ACOM Policy 407	ACOM Policy 407, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Administrative Services Subcontractor Non-Compliance Reporting	Within 30 days of discovery	D,33	ACOM Policy 438	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Administrative Services Subcontracts	60 days prior to the beginning date of the subcontract	D,33	ACOM Policy 438	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	AHCCCS Required Survey Results	45 days after completion	D,18	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Change in Contractor Organizational Structure: Notification	180 days prior to the effective date	D,51	ACOM Policy 317	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Change in Contractor Organizational Structure: Transition Plan Final Documents	90 days prior to the effective date	D,51	ACOM Policy 317	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Change in Contractor Organizational Structure: Transition Plan Initial Documents	180 days prior to the effective date	D,51	ACOM Policy 317	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Claim Recoupments >12 Months from Original Payment	Upon identification by Contractor	D,43	ACOM Policy 412	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Completed Change in Contractor Organizational Structure: Documents Required After AHCCCS Approval	Within 120 days of the completed Change in Contractor Organizational Structure	D,51	ACOM Policy 317	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Contractor Request to add Organizations to Attachment A, Organizations Recognized by AHCCCS	30 days prior to intended use	D,18	ACOM Policy 404	ACOM Policy 404, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Data Processes for Recoupments	120 days from receipt of approval	D,43	ACOM Policy 412	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	D-SNP Related CMS Warning Letters or CAPs	Within 10 calendar days of receipt	D,66	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Hospital Subcontracts and Amendments	Upon request by AHCCCS	D,36	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	ID Cards Requiring AHCCCS Approval	45 days prior to dissemination	D,18	ACOM Policy 433	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Independent Audits of Claims Payment/Health Information Systems	Upon request by AHCCCS	D,43	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Key Staff: Contact Information Change	Within one business day of the change	D,26	N/A	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Key Staff: Key Position Change	Within seven days of learning of resignation	D,26	N/A	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Key Staff: Notification of Moving Functions Out of State	60 days prior to proposed change	D,26	N/A	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Marketing Materials	21 days prior to dissemination	D,61	ACOM Policy 101	N/A	SharePoint

CONTRACT SECTION F, ATTACHMENT F3, CONTRACTOR CHART OF DELIVERABLES ALTCS EPD EFFECTIVE OCTOBER 1, 2024								
AHCCCS has identified which deliverables are addressed through the Contractors' NCOA Accreditation requirements and can be removed to further reduce administrative burden. These deliverables will remain listed in the Contract Chart of Deliverables and are marked as fully deemed and do not require submission to AHCCCS unless the MCO has not met accreditation requirements or AHCCCS has determined to resume the deliverable.								
Deemed Deliverables / Met by NCOA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DHCS/OPERATIONS	Ad Hoc	Material Change to Business Operations	90 days prior to expected implementation of the change	D,42	ACOM Policy 439	ACOM Policy 439, Attachment A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Member Information Materials	15 days prior to release	D,18	ACOM Policy 404	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Non-AHCCCS Required Survey Notification	15 days prior to conducting the survey	D,62	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Non-AHCCCS Required Survey Results	45 days after the completion	D,62	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Notification of Change to Website, Member Handbook, and/or Formulary URL	Within one business day	D,18	ACOM Policy 404	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Provider Advances, Loans, Loan Guarantees, or Investments	30 days prior to disbursement of Funds	D,48	ACOM Policy 418	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Repayment of Advances, Loans, Loan Guarantees, or Investments	Upon completion of repayment or six months from date of AHCCCS approval, whichever comes first	D,47	ACOM Policy 418	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Requests for Changes to Dental Prior Authorization Requirements	As identified	D,10	AMPMP Policy 431	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Requests for Changes to Uniform Warranty Requirements	As identified	D,10	AMPMP Policy 431	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	Single Claim Recoupments >\$50,000	Submit for approval 30 days prior to anticipated date of distribution	D,43	ACOM Policy 412	N/A	SharePoint
	DHCS/OPERATIONS	Ad Hoc	Social Networking Applications Listing with URLs	Within 30 days of any changes	D,18	ACOM Policy 425	ACOM Policy 425, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Ad Hoc	System Change Plan	Six months prior to expected implementation	D,43	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Annually	Administrative Services Subcontractor Evaluation Report	Within 90 days of the start of the contract year	D,33	ACOM Policy 438	ACOM Policy 438, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Annually	ALTCS Member Council Plan	December 15	D,25	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Annually	Continuity of Operations and Recovery Plan Summary	15 days after the start of the contract year	D,78	ACOM Policy 104	ACOM Policy 104, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Annually	Cultural Competency Plan Assessment	45 days after the start of the contract year	D,63	ACOM Policy 405	ACOM Policy 405, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Annually	Key Staff: Organization Chart, Functional Organization Chart, Listing of All Key Staff Information	15 days after the start of the contract year	D,26	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Annually	Language Access Plan	45 days after the start of the contract year	D,18	ACOM Policy 405	ACOM Policy 405, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
Only Applicable to Non-Accredited Contractors; Deemed if Contractor is Accredited	DHCS/OPERATIONS	Annually	Marketing Attestation Statement	45 days after the start of the contract year	D,61	ACOM Policy 101	ACOM Policy 101, Attachment A	SharePoint
	DHCS/OPERATIONS	Annually	Member Handbook	August 1	D,18	ACOM Policy 406	ACOM Policy 406, Attachment A	SharePoint
Only Applicable to Non-Accredited Contractors; Deemed if Contractor is Accredited	DHCS/OPERATIONS	Annually	Member Handbook (Final Approved Version)	On or before the start of the contract year	D,18	ACOM Policy 406	ACOM Policy 406, Attachment A	SharePoint
Only Applicable to Non-Accredited Contractors; Deemed if Contractor is Accredited	DHCS/OPERATIONS	Annually	Member Information Attestation Statement	45 days after the start of the contract year	D,18	ACOM Policy 404	ACOM Policy 404, Attachment C	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Annually	PBM Subcontract	April 1	D,33	N/A	N/A	SharePoint
	DHCS/OPERATIONS	Annually	Social Networking Attestation and Applications Listing with URLs	Within 90 days of the start of the contract year	D,18	ACOM Policy 425	ACOM Policy 425, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Annually	Website Certification	November 15	D,18	ACOM Policy 404	ACOM Policy 404, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/OPERATIONS	Monthly	Claims Dashboard	15th day of the month following the reporting period	D,43	AHCCCS Claims Dashboard Reporting Guide	N/A	SharePoint
	DHCS/OPERATIONS	Monthly	Corrected Pended Encounter Data	Monthly, according to established schedule	D,69	AHCCCS Encounter Manual	N/A	FTP Server
	DHCS/OPERATIONS	Monthly	Grievance and Appeal System Report	First day of the 2nd Month following the month Being Reported	D,23	AHCCCS Grievance and Appeal System Reporting Guide	N/A	SharePoint
	DHCS/OPERATIONS	Quarterly	Credentialing Report	30 days after the end of each quarter	D,21	AMPMP Policy 950	AMPMP Policy 950, Attachment A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
Only Applicable to Non-Accredited Contractors; Deemed if Contractor is Accredited	DHCS/OPERATIONS	Semi-Annually	Marketing Activities Report	Every six months (for the previous six months of data) April 10 October 10	D,61	ACOM Policy 101	ACOM Policy 101, Attachment B	SharePoint
	DHCS/OPERATIONS	Semi-Annually	Member Newsletter	30 days prior to intended publication date	D,18	ACOM Policy 404	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/QI	Ad Hoc	Accreditation Review (Status, Findings, Results, Recommendations, CAPs, Expiration) - Receipt, Renewal, or Loss	Within 15 calendar days of notification or receipt	D,21	N/A	N/A	SharePoint
	DHCS/QI	Ad Hoc	AHCCCS-Mandated PIP Report Updates (including required AHCCCS-Mandated PIP Final Reports)	As required by AHCCCS	D,21	AMPMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Ad Hoc	AHCCCS-Mandated Rapid Cycle PIP Reports	As required by AHCCCS	D,21	AMPMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Ad Hoc	Contractor Self-Selected PIP Closure Requests	Within 30 days of identification (For requested closures prior to Remeasurement Year/Period 2)	D,21	AMPMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint

CONTRACT SECTION F, ATTACHMENT F3, CONTRACTOR CHART OF DELIVERABLES ALTCS EPD EFFECTIVE OCTOBER 1, 2024								
AHCCCS has identified which deliverables are addressed through the Contractors' NCQA Accreditation requirements and can be removed to further reduce administrative burden. These deliverables will remain listed in the Contract Chart of Deliverables and are marked as fully deemed and do not require submission to AHCCCS unless the MCO has not met accreditation requirements or AHCCCS has determined to resume the deliverable.								
Deemed Deliverables / Met by NCQA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DHCS/QI	Ad Hoc	Contractor Self-Selected PIP Initiation Notification	Within 14 days of PIP initiation	D,21	AMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Ad Hoc	Contractor Self-Selected PIP Report Updates	As required by AHCCCS	D,21	AMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Ad Hoc	Performance Measure Updates	As required by AHCCCS	D,21	AMP Policy 970	Reporting Form as provided by AHCCCS Quality Improvement Team	SharePoint
	DHCS/QI	Ad Hoc	Physician Incentives: Contractor-Selected and/or Developed Pay for Performance Initiatives	Prior approval required	D,39	N/A	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/QI	Ad Hoc (As applicable to reporting type)	Contractor Self-Selected PIP Reports: Rapid Cycle (active during CY 2024)	Within 60 days following the end of the measurement period	D,21	AMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Annually	AHCCCS-Mandated PIP Reports Baseline, Intervention, or Remeasurement (Reflective of CY 2024 Measurement Period)	July 15	D,21	AMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Annually	Contractor's Best Practices and Follow Up on Previous Year's EQR Report Recommendations (Reflective of Activities occurring during CYE 2024)	December 1	D,21	AMP Policy 920	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Annually	Health Disparity Summary & Evaluation Report	July 30	D,21	AMP Policy 920	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Annually	QM/PI Program Plan (inclusive of Work Plan and Work Plan Evaluation)	July 30	D,21	AMP Policy 920	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Annually or Ad Hoc (As applicable to reporting type)	Contractor Self-Selected PIP Annual Reporting (active during CY/CYE 2024)	July 15 [for PIPs with Annual (CY/CYE) Reporting Periods - Baseline, Intervention, Remeasurement, or Final]	D,21	AMP Policy 980; AHCCCS QM/PI Templates & Checklists web page	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DHCS/QI	Semi-Annually	Performance Measure Monitoring Report - Reflective of Year to Date Performance	July 30; October 30	D,21	AMP Policy 920; AMP Policy 970	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint

CONTRACT SECTION F, ATTACHMENT F3, CONTRACTOR CHART OF DELIVERABLES ALTCS EPD EFFECTIVE OCTOBER 1, 2024								
AHCCCS has identified which deliverables are addressed through the Contractors' NCOA Accreditation requirements and can be removed to further reduce administrative burden. These deliverables will remain listed in the Contract Chart of Deliverables and are marked as fully deemed and do not require submission to AHCCCS unless the MCO has not met accreditation requirements or AHCCCS has determined to resume the deliverable.								
Deemed Deliverables / Met by NCOA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	DHCS/QM	Ad Hoc	Actions Reported to the NPDB or a Regulatory Board	Within one business day of decision for formal action to be taken in accordance with AMPM Chapter 900 requirements	D,20	AMPM Policy 960	N/A	Secure email notification to: DHCS Quality Management at: CQM@azahcccs.gov
	DHCS/QM	Ad Hoc	Adverse Action Reporting and Rationale for the Adverse Action (Including Limitations and Terminations) of decision for formal action to be taken in accordance with Chapter 900 requirements	Within one business day of awareness	D,21	AMPM Chapter 900	N/A	Secure email notification to: DHCS Quality Management at: CQM@azahcccs.gov
	DHCS/QM	Ad Hoc	Advisement of Sentinel IADs	Within one business day awareness	D,21	AMPM Policy 961	N/A	Secure email notification to: DHCS Quality Management at: CQM@azahcccs.gov
	DHCS/QM	Ad Hoc	Communication of Adverse Action to Provider	Within 24 hours	D,21	AMPM Policy 960	N/A	Secure email notification to: DHCS Quality Management at: CQM@azahcccs.gov
	DHCS/QM	Ad Hoc	Credentialing and Re-Credentialing Denials	Within 24 hours	D,65	AMPM Policy 950	N/A	Secure email notification to: DHCS Quality Management at: CQM@azahcccs.gov
	DHCS/QM	Ad Hoc	Health and Safety On-Site Review	Within 24 hours of completing the review	D,21	AMPM Policy 960	AMPM Policy 960, Attachment C	Secure email notification to: DHCS Quality Management at: CQM@azahcccs.gov
	DHCS/QM	Ad Hoc	IAD/IRF	Within one business day of awareness for Sentinel IAD's and within two business days of awareness for all others	D,22	AMPM Policy 961	N/A	AHCCCS QM Portal
	DHCS/QM	Ad Hoc	Notification of Sentinel, High Profile and/or Potential Media-Coverage incidents	Within 24 hours of awareness	D,22	AMPM Policy 961	N/A	Secured email notification to: Quality Management at CQM@azahcccs.gov with cc to DHCS Clinical Administrator as appropriate
	DHCS/QM	Ad Hoc	QOC Resolution Report	As specified in AMPM Policy 960	D,22	AMPM Policy 960	N/A	AHCCCS QM Portal with QM Portal notification to assigned DHCS QM Coordinator
	DHCS/QM	Ad Hoc	Redacted IAD,IRF and QOC Documents Involving a Behavioral Health Provider Serving SMI, Children, and anyone Under COE or COT	Within three business days of Contractor review or completion of IAD/IRF/QOC process	D,21	AMPM Policy 960	N/A	AHCCCS QM Portal
	DHCS/QM	Ad Hoc	Redacted Seclusion and/or Restraint - Individual Reports Concerning All Enrolled Individuals Receiving Services From A Behavioral Health Provider	Within three days of Contractor review or completion of IAD/IRF/QOC process	D,21	AMPM Policy 962	AMPM Policy 962, Attachment A	AHCCCS QM Portal
	DHCS/QM	Ad Hoc	Seclusion and/or Restraint - Individual Reports Concerning All Enrolled Individuals	Within three days of Contractor receipt	D,22	AMPM Policy 962	AMPM Policy 962, Attachment A	AHCCCS QM Portal
	DHCS/QM	Ad Hoc	Staffing Concerns Notification	As identified	D,21	N/A	N/A	Email to: CQM@azahcccs.gov
	DHCS/QM	Annually	Contractor Monitoring Summary	December 15	D,21	AMPM Policy 910	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	DHCS/QM	Quarterly	IRR Metrics and Evidence of Completed IRR Activities	45 days after the end of each quarter	D,21	N/A	As found on the AHCCCS QM/PI Templates & Checklists web page: https://www.azahcccs.gov/Resources/Contractor/Manuals/QMPIReporting.html	SharePoint
	DMPS/MCDU	Ad Hoc	AHCCCS Notification to Set Member Copay Flag to Exempt	Within five days of admission or services being provided and upon discharge from settings identified in ACOM Policy 431	D,55	ACOM Policy 431	ACOM Policy 431, Attachment A	Email to: mcdumemberescalations@azahcccs.gov
	DMPS/MCDU	Ad Hoc	AHCCCS Notification to Waive Medicare Part D Co-Payments	Immediately upon identification	D,59	ACOM Policy 201	ACOM Policy 201, Attachment A	Email to: mcdumemberescalation@azahcccs.gov
	ISD/DMAO	Ad Hoc	Corporate Compliance: CMS Compliance Issues Related to HIPAA Transaction and Code Set Complaints or Sanction	Immediately upon discovery	D,64	N/A	N/A	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	ISD/DMAO	Ad Hoc	IMD Placement Exceeding 15 Days	Within one business day of identification	D,11	ACOM Policy 109	ACOM Policy 109, Attachment A	Email to: IMDPlacement@azahcccs.gov
	ISD/DMAO	Ad Hoc	Medical Records or Supporting Documentation	As specified in the requesting letter	D,69	AHCCCS Data Validation Technical Document	N/A	FTP Server
	ISD/DMAO	Annually	AHCCCS Security Rule Compliance Report	September 1	D,68	ACOM Policy 108	ACOM Policy 108, Attachment A	Kiteworks
	ISD/DMAO	Monthly	New Day Encounter	Monthly, according to established schedule	D,69	AHCCCS Encounter Manual	N/A	FTP Server
	ISD/DMAO	Quarterly	Plan Overrides	15 days after the end of each quarter	D,69	AHCCCS Encounter Manual	https://www.azahcccs.gov/PlansProviders/HealthPlans/encounters.html	FTP Server
	OGC	Ad Hoc	State Fair Hearing Request Documentation: Claim Dispute Request	No later than five business days from receipt of the hearing request	F,Att F2	ACOM Policy 445	ACOM Policy 445, Attachment A	FTP Server
	OGC	Ad Hoc	State Fair Hearing Request Documentation: Expedited Member Appeal Request	No later than one business day from receipt of the expedited hearing request	F,Att F2	ACOM Policy 445	ACOM Policy 445, Attachment A	FTP server
	OGC	Ad Hoc	State Fair Hearing Request Documentation: Standard Member Appeal Request	No later than five business days from receipt of the hearing request	F,Att F1	ACOM Policy 445	ACOM Policy 445, Attachment A	FTP Server
	OGC	Quarterly	SMI Grievance and Appeal Report	30 days after quarter end	D,23	ACOM Policy 444; ACOM Policy 446	Reporting Form as provided by BHGA, Unit Administrator	SharePoint
	OGC (PROVIDER ENROLLMENT)	Ad Hoc	Change in Contractor Organizational Structure: Disclosure of Ownership and Control and Disclosure of Information on Persons Convicted of a Crime Information	No later than 35 days after any change	D,50	ACOM Policy 103; ACOM Policy 317	ACOM Policy 103, Attachment A and Attachment A1	SharePoint
	OGC (PROVIDER ENROLLMENT)	Annually	Disclosure Information: Disclosure of Ownership and Control and Disclosure of Information on Persons Convicted of a Crime including Attestation	October 1	D,64	ACOM Policy 103	ACOM Policy 103; Attachment A and Attachment A-1	SharePoint
	OIG	Ad Hoc	Corporate Compliance: External Auditing Schedule-Changes	Within seven days of change	D,60	ACOM Policy 103	N/A	SharePoint
	OIG	Ad Hoc	Corporate Compliance: Exclusions Identified Regarding Persons Convicted of a Crime	Immediately upon identification	D,65	N/A	N/A	SharePoint
	OIG	Ad Hoc	Recovered Overpayment	Within 10 days of recovered overpayment	D,65	ACOM Policy 103	N/A	SharePoint
	OIG	Ad Hoc	Report of Alleged Fraud, Waste, Abuse of the AHCCCS Program	Within 10 calendar days	D,65	ACOM Policy 103	N/A	AHCCCS Website: www.azahcccs.gov/Fraud/ReportFraud/
	OIG	Ad Hoc	Transactions between the Contractor and a Party in Interest	Within seven business days	D,65	ACOM Policy 103	ACOM Policy 103, Attachment A and Attachment A1	SharePoint
	OIG	Annually	Corporate Compliance Plan	15 days after the start of the contract year	D,64	ACOM Policy 103	ACOM Policy 103, Attachment B	SharePoint (Submit one deliverable for all lines of business under the ACC or ACC-RBHA Contract, as applicable, in SharePoint)
	OIG	Semi-Annually	Corporate Compliance: Audit Report	January 15; July 15	D,64	ACOM Policy 103	N/A	SharePoint

CONTRACT SECTION F, ATTACHMENT F3, CONTRACTOR CHART OF DELIVERABLES ALTCS EPD EFFECTIVE OCTOBER 1, 2024								
AHCCCS has identified which deliverables are addressed through the Contractors' NCQA Accreditation requirements and can be removed to further reduce administrative burden. These deliverables will remain listed in the Contract Chart of Deliverables and are marked as fully deemed and do not require submission to AHCCCS unless the MCO has not met accreditation requirements or AHCCCS has determined to resume the deliverable.								
Deemed Deliverables / Met by NCQA Accreditation	Area	Timeframe	Report	When Due	Contract Section/ Paragraph	Reference/Policy	Checklist-Template-Reporting Form	Submitted Via
	OIG	Semi-Annually	Corporate Compliance: External Audit Plan/Schedule	November 1; May 1	D,4	ACOM Policy 103	ACOM Policy 103, Attachment C	SharePoint