The following services and service sites shall be monitored at a minimum annually by Contractor Quality Management staff and shall include, but are not limited to, the following:

|  |  |
| --- | --- |
| **Services** | **Service Sites** |
| * + Behavioral Health Personal Assistance
	+ Behavioral Health Therapeutic Home Care Services
	+ Behavioral Management
	+ Case Management Services
	+ Emergency/Crisis Behavioral Health Services
	+ Emergency Transportation
	+ Evaluation and Screening (initial and ongoing assessment)
	+ Family Therapy and Counseling
	+ Family support
	+ Group Therapy and Counseling
	+ Individual Therapy and Counseling
	+ Inpatient Hospital
	+ Inpatient Psychiatric Facilities (residential treatment centers and sub-acute facilities)
	+ Intensive Outpatient Services for Alcohol and/or Drug Services
	+ Laboratory and Radiology Services for Psychotropic Medication Regulation and Diagnosis
	+ Marriage/Family Counseling
	+ Non-emergency Transportation
	+ Nursing
	+ Opioid Agonist Treatment
	+ Partial Care (supervised day program, therapeutic day program and medical day program)
	+ Peer support
	+ Psychosocial Rehabilitation (living skills training, health promotion and supported employment)
	+ Psychotropic Medication
	+ Psychotropic Medication Adjustment and Monitoring
	+ Respite Care
	+ Substance Abuse Treatment
 | * + Behavioral Health Outpatient Treatment Center (Behavioral Health Outpatient Clinics)
	+ Behavioral Health Residential Facility
	+ Behavioral Health Therapeutic Home (Adults)
	+ Behavioral Health Therapeutic Home (Children)
	+ Behavioral Health Supported Group Home
	+ Federally Qualified Health Center
	+ Community Mental Health Center
	+ Community/Rural Health Clinic (or Center)
	+ Crisis Service Provider
	+ Community Service Agency
	+ Habilitation Providers
	+ Hospital (if it includes a distinct behavioral health or detoxification unit)
	+ Inpatient Behavioral Health Facility
	+ Independent Clinic
	+ Individual Respite Homes
	+ Institutions for Mental Diseases
	+ Integrated Clinic
	+ Psychiatric Hospital
	+ Residential Treatment Center
	+ Substance Abuse Transitional Center
	+ Unclassified Facility
 |

1. The following services and service sites shall be monitored at a minimum every three years by Contractors, and shall include, but are not limited to, the following:

|  |  |
| --- | --- |
| **Services** | **Service Sites** |
| * + Ancillary
	+ Dental
	+ Emergency
	+ Early Periodic Screening, Diagnosis and Treatment (EPSDT)
	+ Family Planning
	+ Obstetric
	+ Pharmacy
	+ Prevention and Wellness
	+ Primary Care
	+ Specialty Care
	+ Other (e.g., Medical Equipment and Appliances / Medical Supplies, Home Health Services, Therapies, Transportation)
 | * Ambulatory Facilities
* Hospitals
* Individual Respite Homes
* Nursing Facilities
 |

|  |  |
| --- | --- |
| **Services** | **Service Sites** |
| * + Adult Day Health Care\*
	+ Ancillary
	+ Attendant Care**\***
	+ Dental
	+ Directed Care Services **✝✝\***
	+ Early Periodic Screening, Diagnosis and Treatment (EPSDT)
	+ Emergency
	+ Emergency Alert
	+ Environmental Modifications
	+ Family Planning
	+ Habilitation Services

(as applicable)* + Home Delivered Meals
	+ Home Health Services
	+ Homemaker**\***
	+ Hospice
	+ Medical/Acute Care
	+ Medical Equipment and Appliances/Medical Supplies
	+ Obstetric
	+ Personal Care Services ✝ **\***
	+ Prevention and Wellness
	+ Respiratory Therapy
	+ Respite Care
	+ Specialty Care
	+ Therapies (Occupational Therapy [OT], Physical Therapy [PT], Speech Therapy [ST])
	+ Transportation

\* These services must be reviewed annually.✝ defined in ARS 36-401(36)✝✝ defined in ARS 36-401(15) | * + Assisted Living Centers**\***
	+ Assisted Living Homes**\***
	+ Ambulatory Facilities
	+ Behavioral Health Facilities
	+ Developmentally Disabled (DD) Group Homes**\***
	+ Foster Care Homes**\***
	+ Hospice**\***
	+ Hospitals
	+ Individual Respite Homes\*
	+ Institution for Mental Diseases**\***
	+ Intermediate Care Facility for Persons with Intellectual Disabilities\*
	+ Nursing Facilities**\***
	+ Nursing Supported Group Homes\*
	+ Residential Treatment Centers**\***
	+ Traumatic Brain Injury Facilities**\***
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