The following services and service sites shall be monitored at a minimum annually by Contractor Quality Management staff and shall include, but are not limited to, the following:

|  |  |
| --- | --- |
| **Services** | **Service Sites** |
| * + Behavioral Health Personal Assistance   + Behavioral Health Therapeutic Home Care Services   + Behavioral Management   + Case Management Services   + Emergency/Crisis Behavioral Health Services   + Emergency Transportation   + Evaluation and Screening (initial and ongoing assessment)   + Family Therapy and Counseling   + Family support   + Group Therapy and Counseling   + Individual Therapy and Counseling   + Inpatient Hospital   + Inpatient Psychiatric Facilities (residential treatment centers and sub-acute facilities)   + Intensive Outpatient Services for Alcohol and/or Drug Services   + Laboratory and Radiology Services for Psychotropic Medication Regulation and Diagnosis   + Marriage/Family Counseling   + Non-emergency Transportation   + Nursing   + Opioid Agonist Treatment   + Partial Care (supervised day program, therapeutic day program and medical day program)   + Peer support   + Psychosocial Rehabilitation (living skills training, health promotion and supported employment)   + Psychotropic Medication   + Psychotropic Medication Adjustment and Monitoring   + Respite Care   + Substance Abuse Treatment | * + Behavioral Health Outpatient Treatment Center (Behavioral Health Outpatient Clinics)   + Behavioral Health Residential Facility   + Behavioral Health Therapeutic Home (Adults)   + Behavioral Health Therapeutic Home (Children)   + Behavioral Health Supported Group Home   + Federally Qualified Health Center   + Community Mental Health Center   + Community/Rural Health Clinic (or Center)   + Crisis Service Provider   + Community Service Agency   + Habilitation Providers   + Hospital (if it includes a distinct behavioral health or detoxification unit)   + Inpatient Behavioral Health Facility   + Independent Clinic   + Individual Respite Homes   + Institutions for Mental Diseases   + Integrated Clinic   + Psychiatric Hospital   + Residential Treatment Center   + Substance Abuse Transitional Center   + Unclassified Facility |

1. The following services and service sites shall be monitored at a minimum every three years by Contractors, and shall include, but are not limited to, the following:

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| **Services** | **Service Sites** |
| * + Ancillary   + Dental   + Emergency   + Early Periodic Screening, Diagnosis and Treatment (EPSDT)   + Family Planning   + Obstetric   + Pharmacy   + Prevention and Wellness   + Primary Care   + Specialty Care   + Other (e.g., Medical Equipment and Appliances / Medical Supplies, Home Health Services, Therapies, Transportation) | * Ambulatory Facilities * Hospitals * Individual Respite Homes * Nursing Facilities |

|  |  |
| --- | --- |
| **Services** | **Service Sites** |
| * + Adult Day Health Care\*   + Ancillary   + Attendant Care**\***   + Dental   + Directed Care Services **✝✝\***   + Early Periodic Screening, Diagnosis and Treatment (EPSDT)   + Emergency   + Emergency Alert   + Environmental Modifications   + Family Planning   + Habilitation Services   (as applicable)   * + Home Delivered Meals   + Home Health Services   + Homemaker**\***   + Hospice   + Medical/Acute Care   + Medical Equipment and Appliances/Medical Supplies   + Obstetric   + Personal Care Services ✝ **\***   + Prevention and Wellness   + Respiratory Therapy   + Respite Care   + Specialty Care   + Therapies (Occupational Therapy [OT], Physical Therapy [PT], Speech Therapy [ST])   + Transportation   \* These services must be reviewed annually.  ✝ defined in ARS 36-401(36)  ✝✝ defined in ARS 36-401(15) | * + Assisted Living Centers**\***   + Assisted Living Homes**\***   + Ambulatory Facilities   + Behavioral Health Facilities   + Developmentally Disabled (DD) Group Homes**\***   + Foster Care Homes**\***   + Hospice**\***   + Hospitals   + Individual Respite Homes\*   + Institution for Mental Diseases**\***   + Intermediate Care Facility for Persons with Intellectual Disabilities\*   + Nursing Facilities**\***   + Nursing Supported Group Homes\*   + Residential Treatment Centers**\***   + Traumatic Brain Injury Facilities**\*** |