

DATE: April 05, 2017
TO: Holders of the AHCCCS Medical Policy Manual
FROM: Contracts and Policy Unit
Division of Health Care Management, AHCCCS
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602- 417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

PLEASE NOTE: We are currently converting the AMPM Headers and Footers to a new format, changes will be done over the next several months. In addition, Arizona Law 2015, Chapter 19 Section 9 (SB 1480) enacts that from and after June 30, 2016 the provisions of behavioral health services under Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS) is transferred to and shall be administered by AHCCCS. We are in the process of transferring all pertinent documents to AHCCCS.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

CHAPTER 300 POLICY 310-D1, DENTAL SERVICES FOR MEMBERS 21 YEARS OF AGE OR OLDER

Policy 310-D1 was revised to add a reference to AMPM Policy 431, Oral Health Care (EPSDT Age Members) which includes information regarding the Dental Uniform Prior Authorization List.

CHAPTER 300, POLICY 310-D2, ARIZONA LONG TERM CARE SYSTEM ADULT DENTAL SERVICES

Policy 310-D2 was revised to add a reference to AMPM Policy 431, Oral Health Care (EPSDT Age Members) which includes information regarding the Dental Uniform Prior Authorization List.

CHAPTER 400, POLICY 431, ORAL HEALTH CARE FOR EARLY AND PERIODIC SCREENING, DIAGNOSIS AND TREATMENT AGED MEMBERS

A reference was added to Policy 431, Oral Health Care regarding a newly developed Dental Uniform Prior Authorization List that was developed in collaboration with the Contractors and the Chief Dental Director at AHCCCS to reduce administrative burden. This list can be accessed within the Guides and Manuals section of the AHCCCS Web Site. An additional statement was added to advise the Contractors that a request must be sent to the Operations Compliance Officer to make any additional changes to the Dental Prior Authorization Listing.

- **EXHIBIT 431-1, AHCCCS DENTAL PERIODICITY SCHEDULE**
No changes.

CHAPTER 500, POLICY 541, COORDINATION OF CARE WITH OTHER GOVERNMENT AGENCIES

Policy 541, Coordination of Care with Other Government Agencies is a new Policy to incorporate applicable language that was found in Division of Behavioral Health Services (DBHS) Policy 903 and to clarify existing language. Additional information was added to include the Division of Developmental Disabilities to participate in the development of the behavioral health service plan and all subsequent planning meetings as members of the member's clinical team.

CHAPTER 1000, POLICY 1020, MEDICAL MANAGEMENT SCOPE AND COMPONENTS

Language was updated to distinguish the difference between Contractors Care/Case Manager from the Behavioral Health Case Management Provider in Policy 1020, Medical Management Scope and Components. Additional updates were made to ensure that the Behavioral Health Care Manager directly engages the member as part of the Contractor's Care Management Program. Additional changes were made after the completion of the Tribal Consultation Notification/Public Comment period to include language that aligns with the Contract surrounding the reporting to the Psychiatric Security Review Board (PSRB) in the event the member violates any term of his or her Conditional Release Plan (CRP). As well, if providers are found to be prescribing four or more concurrent psychotropic medications to CMDP members, the Contractor must conduct a comprehensive chart review for each CMDP member.

Language was revised resulting from a public comment to address the language found in Section I. 8. that now states: Contractors shall develop and implement policies and procedures to provide high touch care/case management or other behavioral health and release services to members on Conditional Release from the Arizona State Hospital (AzSH) and under the jurisdiction of the Psychiatric Security Review Board (PSRB) that include but is not limited to....

- **EXHIBIT 1020-1, PSYCHIATRIC SECURITY REVIEW BOARD/GEI CONDITIONAL RELEASE MONTHLY REPORT**

A new form was implemented to compile information to inform the Psychiatric Security Review Board/GEI Conditional Release of member violations. In the event a member violates their conditional release, psychiatric decompensation or use of alcohol, illegal substances or prescription medication not prescribed to the member Exhibit 1020-1 shall be utilized to issue a report to the PSRB immediately.