

**DATE:** September 28, 2018  
**To:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM

*Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).*

**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

During the month of September AHCCCS will be transitioning the Policies from the *Approved Not Yet Effective* section of the AMPM webpage to the AMPM final publishing section. Some Policies may have additional changes since the date they were first posted to the *Approved Not Yet Effective* section. In the event additional changes were made, those revisions are indicated below. Policies that had no additional changes are then listed after. The transitioned policies have a 10/01/18 effective date.

**POLICY 100, AHCCCS MEDICAL POLICY MANUAL OVERVIEW**

- Policy 100 was revised to include Adult Behavioral Health Service Delivery-Nine Guiding Principles, the Arizona Vision, and Twelve Principles for Children Behavioral Health Service Delivery.
- Definition for Office of Human Rights has been revised to, “The Office of Human Rights is established within AHCCCS and is responsible for the hiring, training, supervision, and coordination of human rights advocates. Human rights advocates assist and advocate on behalf of members determined to have a Serious Mental Illness with Service Planning, Inpatient Discharge Planning and resolving appeals and grievances” to align with AMPM Policy 320-R.
- Included a definition for Independent Oversight Committee (IOC), “A committee established by state statute to provide independent oversight and to ensure the rights of behavioral health members are protected. There is one Independent Oversight Committee established for each region as well as the AzSH, with each committee providing independent oversight and review within its respective jurisdiction as defined in A.A.C. R9-21-105.

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**AMPM POLICY 320-O, BEHAVIORAL HEALTH ASSESSMENTS AND TREATMENT/SERVICE PLANNING**

Purpose was updated to include AHCCCS Complete Care (ACC) Contractors to account for integration.

- **ATTACHMENT A, SERVICE PLAN RIGHTS ACKNOWLEDGEMENT TEMPLATE**  
No changes

**EXHIBIT 400-2C, DENTAL PLAN AND EVALUATION CHECKLIST**

Dental Work Plan Evaluation #2. and Dental Work Plan #3. were re-numbered to align with AMPM Exhibit 400-2A and Exhibit 400-2B.

**EXHIBIT 400-3, AHCCCS MATERNAL CHILD HEALTH/EPSTD MEMBER OUTREACH**

Under section 'Educational Outreach', sub-bullet Healthy Pregnancy Measures was updated to include tobacco and Neonatal abstinence syndrome (NAS).

Under section 'Educational Outreach', added to 'Perinatal Screening and Counseling'.

**AMPM 1020, MEDICAL MANAGEMENT SCOPE AND COMPONENTS**

Policy had POST Tribal Consultation Notification/Public Comment changes including a definition update to replace 'practical supports' with 'informal supports' in Definition and throughout Policy.

- **ATTACHMENT D, SPECIAL HEALTH CARE NEEDS REPORTING TEMPLATE**

Under 'Special Health Care Need (SHCN), updated line #17 from 'Substance Use Disorder' to 'Opioid Use Disorder' to align with Contract.

**AMPM 1240-G, HOME HEALTH SERVICES**

No changes to policy.

- **ATTACHMENT A, MEDICAL SUPPLIES INCLUDED IN FFS HOME HEALTH NURSING VISITS**  
Added 'supplies' after Colostomy care

**POLICY 300, RESERVED**

**EXHIBIT 300-2A, AHCCCS COVERED SERVICES BEHAVIORAL HEALTH**

**EXHIBIT 300-3A, RESERVED**

**EXHIBIT 300-3B, RESERVED**

**EXHIBIT 310-1, RESERVED**

**POLICY 310-D1, DENTAL SERVICES FOR MEMBERS 21 YEARS OF AGE AND OLDER**

**POLICY 310-F, EMERGENCY MEDICAL SERVICES**

**POLICY 310-HH, END OF LIFE CARE AND ADVANCE CARE PLANNING**

**POLICY 310-I, HOME HEALTH SERVICES**

**POLICY 310-K, HOSPITAL INPATIENT SERVICES**

**POLICY 310-N, LABORATORY**

**POLICY 310-P, MEDICAL SUPPLIES, DURABLE MEDICAL EQUIPMENT AND ORTHOTIC-PROSTHETIC DEVICES**

**POLICY 310-S, OBSERVATION SERVICES**

**POLICY 310-V, PRESCRIPTION MEDICATIONS/PHARMACY SERVICES**

- ATTACHMENT A – INFORMED CONSENT – ASSENT FOR PSYCHOTROPIC MEDICATION TREATMENT
- ATTACHMENT B - 5 DAY SUPPLY LIMIT OF SHORT-ACTING AND LONG-ACTING OPIOID MEDICATION EXCLUSION SPECIFICATIONS
- ATTACHMENT C – ICD-10 CASE MANAGEMENT DIAGNOSIS CODES

**POLICY 310-X, OCCUPATIONAL, PHYSICAL, AND SPEECH THERAPIES**

- ATTACHMENT A – AHCCCS ADULT MEMBER PERSONS AGE 21 AND OLDER THERAPY BENEFIT TABLE

**POLICY 310-JJ, ORTHOTIC AND PROSTHETIC DEVICES**

**POLICY 320-B, AHCCCS MEMBER PARTICIPATION IN EXPERIMENTAL SERVICES**

**POLICY 320-E, RESERVED**

**POLICY 320-G, LUNG VOLUME REDUCTION SURGERY**

- ATTACHMENT A – US DEPT. OF HEALTH AND HUMAN SERVICES CMS NATIONAL COVERAGE DECISION FOR LUNG VOLUME REDUCTION SURVEY

**POLICY 320-M, MEDICAL MARIJUANA**

**POLICY 320-N, HEPATITIS C (HCV) PRIOR AUTHORIZATION REQUIREMENTS FOR DIRECT ACTING ANTIVIRAL MEDICATION TREATMENT**

**EXHIBIT 400-1, RESERVED**

**POLICY 431, ORAL HEALTH FOR EPSDT AGED MEMBERS**

- ATTACHMENT A – AHCCCS DENTAL PERIODICITY SCHEDULE

**POLICY 520, MEMBER TRANSITIONS**

- ATTACHMENT A – ENROLLMENT TRANSITION INFORMATION (ETI) FORM
- ATTACHMENT B – OUT OF SERVICE AREA PLACEMENT REQUEST

**POLICY 530, MEMBER TRANSFERS BETWEEN FACILITIES**

**POLICY 560, CHILDREN’S REHABILITATIVE SERVICES CARE COORDINATION AND SERVICE PLAN MANAGEMENT**

**POLICY 640, ADVANCE DIRECTIVES**

**POLICY 660, OPIOID TREATMENT PROGRAM MID-LEVEL EXEMPTION**

- ATTACHMENT A – ARIZONA OPIOID TREATMENT PROGRAM – EXEMPTION REQUEST AND RECORD OF JUSTIFICATION
- ATTACHMENT B – ARIZONA OPIOID TREATMENT PROGRAM – EXEMPTION RENEWAL AND RECORD OF JUSTIFICATION

**POLICY 1620-I, HIGH COST BEHAVIORAL HEALTH REINSURANCE STANDARD**

**EXHIBIT 1620-19, SERVICES INCLUDED IN HIGH COST BEHAVIORAL HEALTH REINSURANCE CALCULATION**

**EXHIBIT 1620-6, HIGH COST BEHAVIORAL HEALTH REINSURANCE FORM**

**APPENDIX E, RESERVED**

**APPENDIX F, RESERVED**

**APPENDIX J, RESERVED**

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**APPROVED NOT YET EFFECTIVE**

*To view the policies and attachments, please access the following link:*

**AMPM APPROVED NOT YET EFFECTIVE**

The following Policies are posted for Contactor reference. These Policies are not in effect until the date referenced in each Policy.

**POLICY 310-A, RESERVED**

**POLICY 310-E, RESERVED**

**POLICY 310-G, RESERVED**

**POLICY 310-H, RESERVED**

**POLICY 310-O, RESERVED**

**POLICY 310-T, RESERVED**

**POLICY 310-W, RESERVED**

**POLICY 310-Y, RESERVED**

**POLICY 310-CC, RESERVED**

**POLICY 320-A, RESERVED**

**POLICY 320-F, RESERVED**

**POLICY 320-K, RESERVED**

**POLICY 420, FAMILY PLANNING**

- ATTACHMENT A – CONSENT TO STERILIZATION
- ATTACHMENT B – AHCCCS STERILIZATION REPORTING FORM FOR MEMBERS UNDER 21 YEARS OF AGE

**POLICY 800, RESERVED**

**POLICY 900, RESERVED**

**POLICY 930, RESERVED**

**POLICY 961-C, COMMUNITY SERVICE AGENCIES**

**POLICY 962, REPORTING AND MONITORING OF SECLUSION AND RESTRAINT**

- ATTACHMENT A – SECLUSION AND RESTRAINT INDIVIDUAL REPORTING FORM
- ATTACHMENT B – SECLUSION AND RESTRAINT MONTHLY REPORT

**POLICY 963, PEER AND RECOVERY SUPPORT TRAINING, CREDENTIALING AND SUPERVISION REQUIREMENTS**

**POLICY 964, PARENT/FAMILY SUPPORT PROVIDER TRAINING, CREDENTIALING, AND SUPERVISION REQUIREMENTS**

**POLICY 970, PERFORMANCE MEASURES**

**POLICY 980, PERFORMANCE IMPROVEMENT PROJECTS**

- ATTACHMENT A – PROTOCOL FOR CONDUCTING PERFORMANCE IMPROVEMENT PROJECTS (PIPs)
- ATTACHMENT B – PERFORMANCE IMPROVEMENT PROJECT (PIP) REPORT

**POLICY 1000, RESERVED**

**POLICY 1010, MEDICAL MANAGEMENT ADMINISTRATIVE REQUIREMENTS**

**POLICY 1040, OUTREACH, ENGAGEMENT, AND RE-ENGAGEMENT FOR BEHAVIORAL HEALTH**

**POLICY 1600, RESERVED**