

DATE: January 11, 2021
To: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

Information Regarding COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the AMPM. In these instances, the FAQs take precedence and are controlling.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [**listed in document provided below**], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented will be April 01, 2021. All the revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 01, 2020.

https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf

None at this time.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**AHCCCS MEDICAL POLICY MANUAL (AMPM)****APPROVED NOT YET EFFECTIVE****AMPM EXHIBIT 1620-17, HOME AND COMMUNITY BASED SERVICES NEEDS TOOL GUIDELINES**

AMPM Exhibit 1620-17, was updated to remove the term “Service Plan” and replaced with “Person-Centered Service Plan (PCSP). The term “Representative” was replaced with “Health Care Decision Maker.” Additionally, language was added to clarify the use of the “Comments” section within the Home and Community Based Services Member Needs Assessment (tool). A new signature section was added to clarify when and by whom signatures are required.
Implementation Date Upon Publishing

PREVIOUSLY APPROVED NOT YET EFFECTIVE

Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.

AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-10, AHCCCS PERSON CENTERED SERVICE PLAN

See Revision Memo dated 10/30/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-13, ALTCS MEMBER SERVICE PLAN

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-14, RESERVED

See Revision Memo dated 11/03/20 for summary of changes.
The Exhibit will be Reserved with the Implementation Date Upon Publishing.

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.