

**DATE:** August 13, 2024  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCS Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **NAME CHANGE**

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### **DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)**

The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. Effective April 01, 2022, responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

### **CONTRACT NAME CHANGE**

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

### **SECTION 504 OF THE REHABILITATION ACT**

Modifications are being made to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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**CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

**[AHCCCS CONTRACT AND POLICY DICTIONARY](#)**

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

*To view the AHCCCS Related Acronyms, please access the following link:*

**[AHCCCS RELATED ACRONYMS](#)**

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

**AMPM POLICY 1010 – MEDICAL MANAGEMENT ADMINISTRATIVE REQUIREMENTS**

*Implementation Date 10/01/24*

AMPM Policy 1010 was revised to align with National Committee Quality Assurance (NCQA) Accreditation standards and had minor formatting and grammatical edits for clarity.

**ATTACHMENT A – MEDICAL MANAGEMENT PROGRAM PLAN CHECKLIST**

Attachment A was revised to align with National Committee Quality Assurance (NCQA) Accreditation standards and had minor formatting and grammatical edits for clarity.

**ATTACHMENT B – MEDICAL MANAGEMENT WORK PLAN GUIDE AND TEMPLATE**

Attachment B was revised to align with Contract requirements and for minor formatting and grammatical edits for clarity.

**POST PUBLIC COMMENT CHANGES that concluded on July 20, 2024:** Additional revisions were made to AMPM Policy 1010 based on Public Comment including:

- Updating requirements for delegating Care Management Functions
- Alignment with Section 504 of the Rehabilitation Act.

**AMPM POLICY 1100 – FEDERAL EMERGENCY SERVICES PROGRAM**

AMPM Policy 1100 was revised to remove the term ‘concurrent’ as all Federal Emergency Services (FES) claims are reviewed prior to payment. Additional revisions include minor formatting and grammatical edits for clarity.

**ATTACHMENT A – INITIAL DIALYSIS CASE CREATION FORM**

Attachment A was revised for minor grammatical edits for clarity.

**ATTACHMENT B – MONTHLY CERTIFICATION OF EMERGENCY MEDICAL CONDITION**

Attachment B was revised for minor grammatical edits for clarity.

**POST PUBLIC COMMENT CHANGES that concluded on July 20, 2024:** Additional revisions were made to AMPM Policy 1100 based on Public Comment including:

- Updating purpose statement to clarify policy applies to medical and behavioral health care services through FES Program.
- Adding reference to AMPM Policy 940 to clarify provider documentation of care.
- Alignment with Section 504 of the Rehabilitation Act.

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**PREVIOUSLY PUBLISHED FOR 10/01/24 IMPLEMENTATION DATE**

**AMPM POLICY 660 – OPIOID TREATMENT PROGRAM**

Refer to Revision Memo dated 08/02/24

*Implementation Date 10/01/24*

**AMPM POLICY 1020 – UTILIZATION MANAGEMENT**

Refer to Revision Memo dated 07/26/24

*Implementation date 10/01/24*

**AMPM POLICY 1710 – AHCCCS HOUSING PROGRAM**

Refer to Revision Memo dated 07/26/24

*Implementation date 10/01/24*