

DATE: September 13, 2024
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCS Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DHCMContractsandPolicy@azahcccs.gov.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)

The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. Effective April 01, 2022, responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

SECTION 504 OF THE REHABILITATION ACT

Modifications are being made to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act. AHCCCS is in the process of revising all pertinent documents to reflect this change.

CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM POLICY 560 – CHILDREN’S REHABILITATIVE SERVICES CARE COORDINATION AND SERVICE PLAN MANAGEMENT

AMPM Policy 560 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Adding TRBHAs to the purpose statement as an applicable Fee-For-Service Program.
- Adding requirement for the Contractor to educate members and Health Care Decision Makers (HCDM) about the value and benefits of receiving services at a Multi-Specialty Interdisciplinary Clinic (MSIC).
- Adding reference to ACOM Policy 426 for additional information.

PREVIOUSLY PUBLISHED FOR 10/01/24 IMPLEMENTATION DATE

AMPM POLICY 660 – OPIOID TREATMENT PROGRAM

Refer to Revision Memo dated 08/02/24.

Implementation Date 10/01/24

AMPM POLICY 910 - QUALITY MANAGEMENT/PERFORMANCE IMPROVEMENT PROGRAM SCOPE

Refer to Revision Memo dated 09/05/24.

Implementation Date 10/01/24

AMPM POLICY 920 - QUALITY MANAGEMENT/PERFORMANCE IMPROVEMENT PROGRAM

ADMINISTRATIVE REQUIREMENTS

Refer to Revision Memo dated 09/05/24.

Implementation Date 10/01/24

AMPM POLICY 930 – IMPLEMENTATION AND FIDELITY MONITORING OF SAMHSA EVIDENCE-BASED PRACTICES

Refer to Revision Memo dated 08/02/24.

Implementation date 10/01/24

AMPM POLICY 964 - CREDENTIALLED FAMILY SUPPORT PARTNER REQUIREMENTS

Refer to Revision Memo dated 09/05/24.

Implementation Date 10/01/24

AMPM POLICY 1010 – MEDICAL MANAGEMENT ADMINISTRATIVE REQUIREMENTS

Refer to Revision Memo dated 08/13/24.

Implementation Date 10/01/24

AMPM POLICY 1020 – UTILIZATION MANAGEMENT

Refer to Revision Memo dated 07/26/24.

Implementation date 10/01/24

AMPM POLICY 1710 – AHCCCS HOUSING PROGRAM

Refer to Revision Memo dated 07/26/24.

Implementation date 10/01/24