

DATE: May 02, 2025
TO: Holders of the AHCCCS Medical Policy Manual (AMPM)
FROM: Division of Managed Care (DMC) Contracts and Policy Unit
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with [Section 504 of the Rehabilitation Act](#).

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under [News & Press Releases](#).

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

The AHCCCS Contract and Policy Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 320-G - LUNG VOLUME REDUCTION SURGERY

AMPM Policy 320-G was revised for minor formatting, grammatical edits, and clarity. Additional changes include but are not limited to:

- Adding web address to Center for Medicare and Medicaid Services (CMS) manual,
- Removing reference to AMPM Policy 820 as Prior Authorization (PA) is added to purpose statement, and
- Adding Lung Volume Reduction Surgery (LVRS) for clarity.

ATTACHMENT A - US DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE AND MEDICAID NATIONAL COVERAGE DECISION FOR LUNG VOLUME REDUCTION SURVEY (REDUCTION PNEUMOPLASTY)

Attachment A has been reserved as the information is found on the Centers for Medicare and Medicaid Services (CMS) website.

AMPM POLICY 310-HH - END OF LIFE CARE AND ADVANCE CARE PLANNING

AMPM Policy 310-HH was revised for minor formatting, grammatical edits, and clarity. Additional changes include but are not limited to:

- Adding requirements to align with Centers for Medicare and Medicaid Services (CMS) Coverage Database,
- Adding role of Fee-For-Services (FFS) providers in End Of Life (EOL) care, and
- Separating Care and Case Management.

To view all AMPM policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)